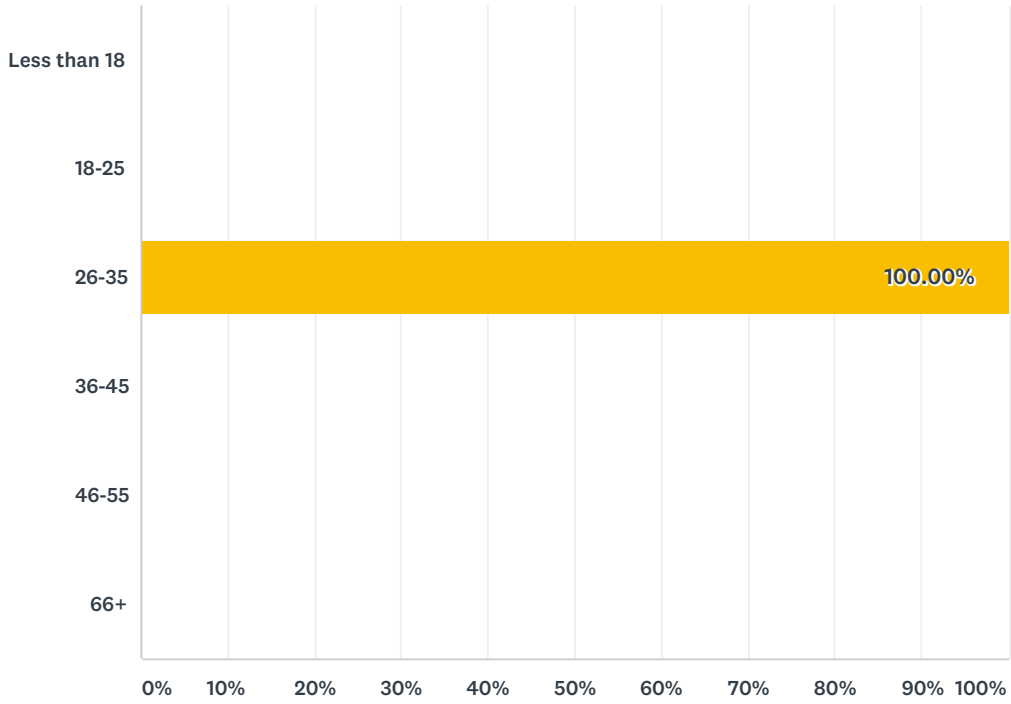


Q1 Please choose the appropriate range indicating your age group

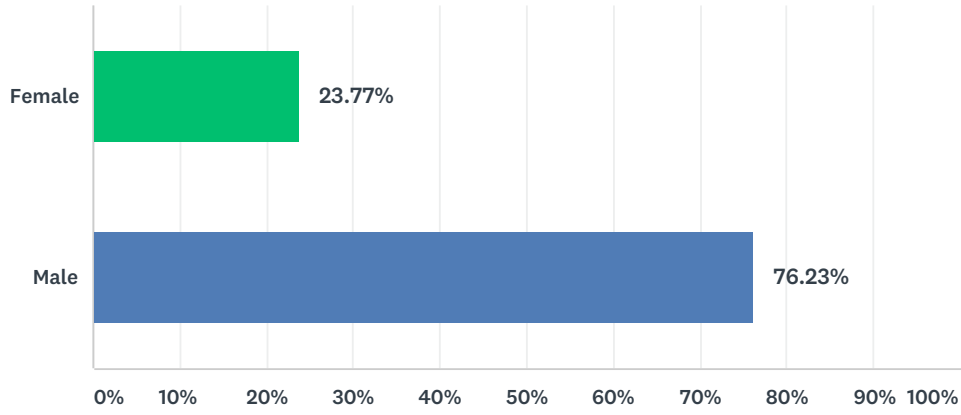
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 18	0.00%	0
18-25	0.00%	0
26-35	100.00%	732
36-45	0.00%	0
46-55	0.00%	0
66+	0.00%	0
TOTAL		732

Q2 Please indicate your gender.

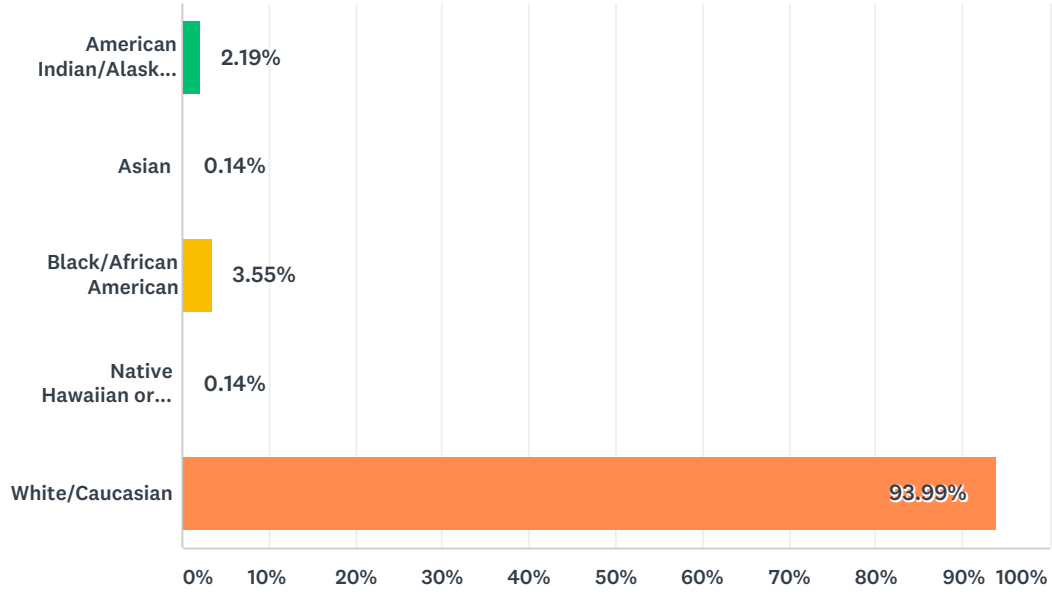
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Female	23.77%	174
Male	76.23%	558
TOTAL		732

Q3 Please indicate your race

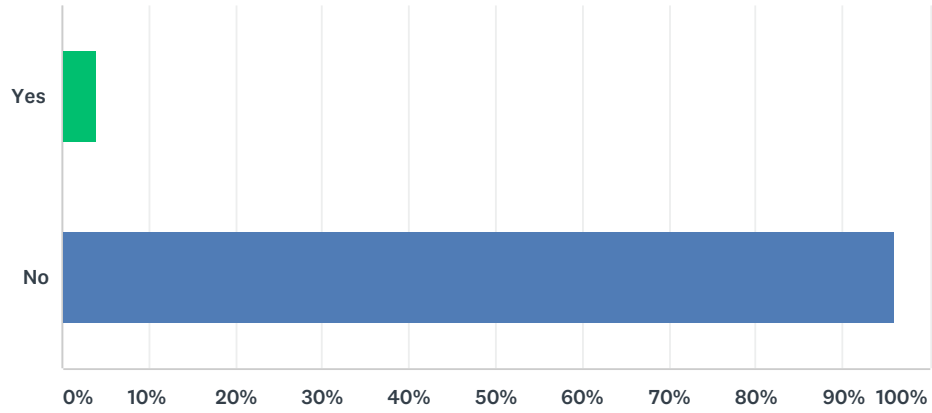
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
American Indian/Alaska Native	2.19%	16
Asian	0.14%	1
Black/African American	3.55%	26
Native Hawaiian or Other Pacific Islander	0.14%	1
White/Caucasian	93.99%	688
TOTAL		732

Q4 Are you Hispanic or Latino?

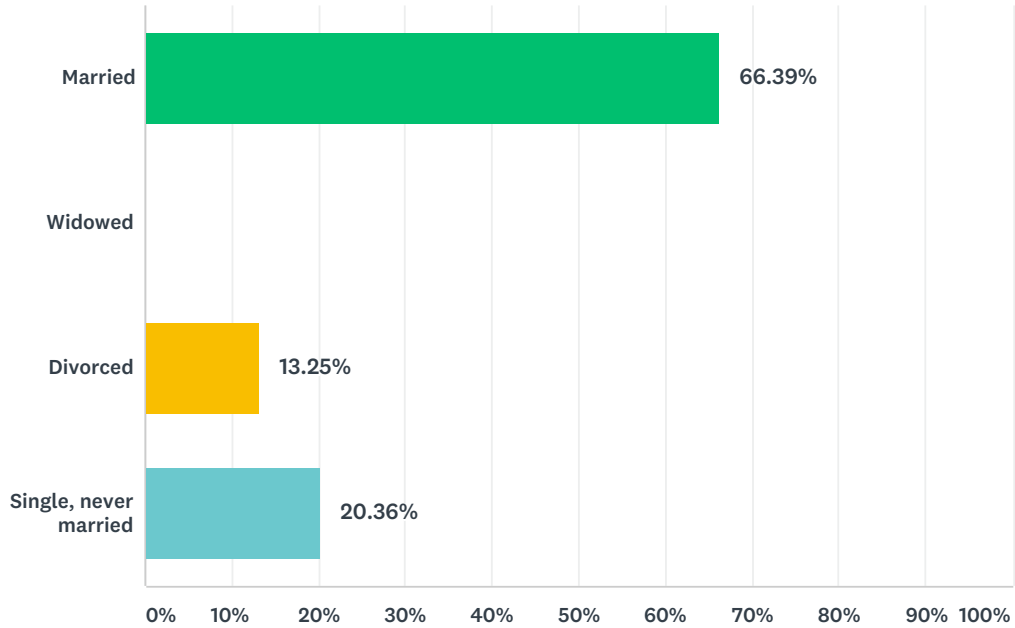
Answered: 729 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	3.98%	29
No	96.02%	700
TOTAL		729

Q5 Which of the following best describes your current relationship status?

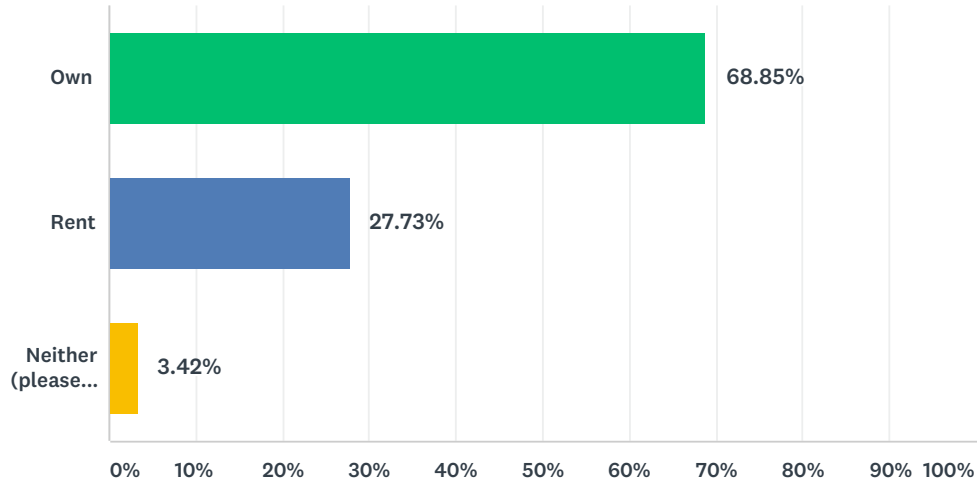
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Married	66.39%	486
Widowed	0.00%	0
Divorced	13.25%	97
Single, never married	20.36%	149
TOTAL		732

Q6 Do you rent or own the place where you live?

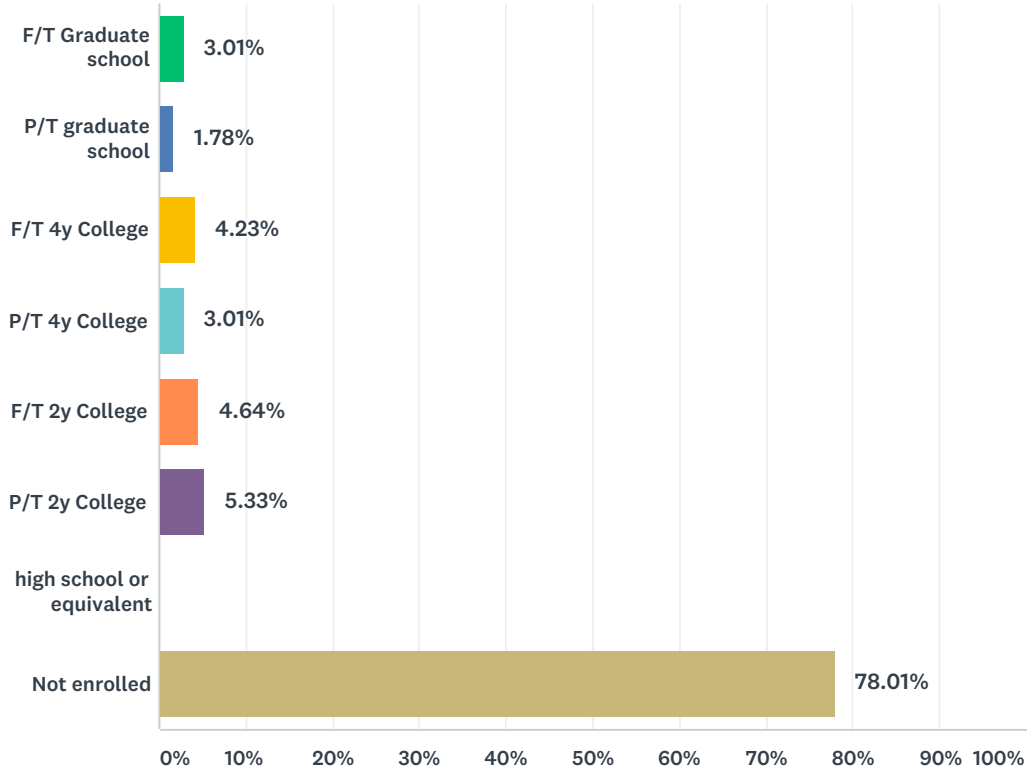
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Own	68.85%	504
Rent	27.73%	203
Neither (please specify)	3.42%	25
TOTAL		732

Q7 Are you currently enrolled as a student?

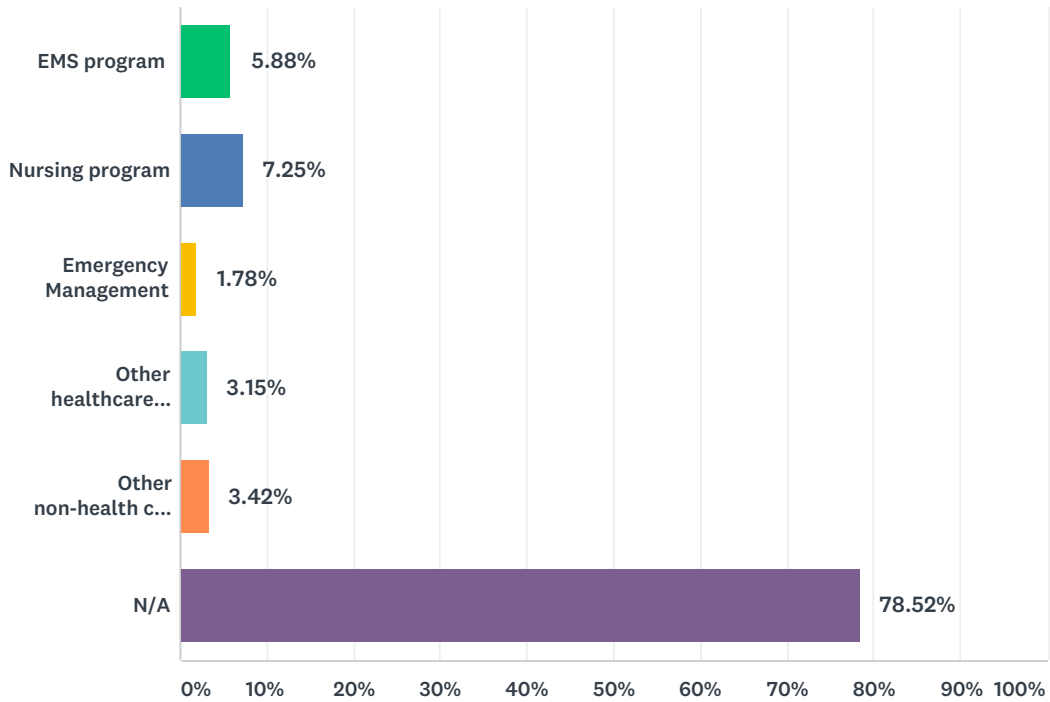
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
F/T Graduate school	3.01%	22
P/T graduate school	1.78%	13
F/T 4y College	4.23%	31
P/T 4y College	3.01%	22
F/T 2y College	4.64%	34
P/T 2y College	5.33%	39
high school or equivalent	0.00%	0
Not enrolled	78.01%	571
TOTAL		732

Q8 If you are currently enrolled in school, what is your area of concentration?

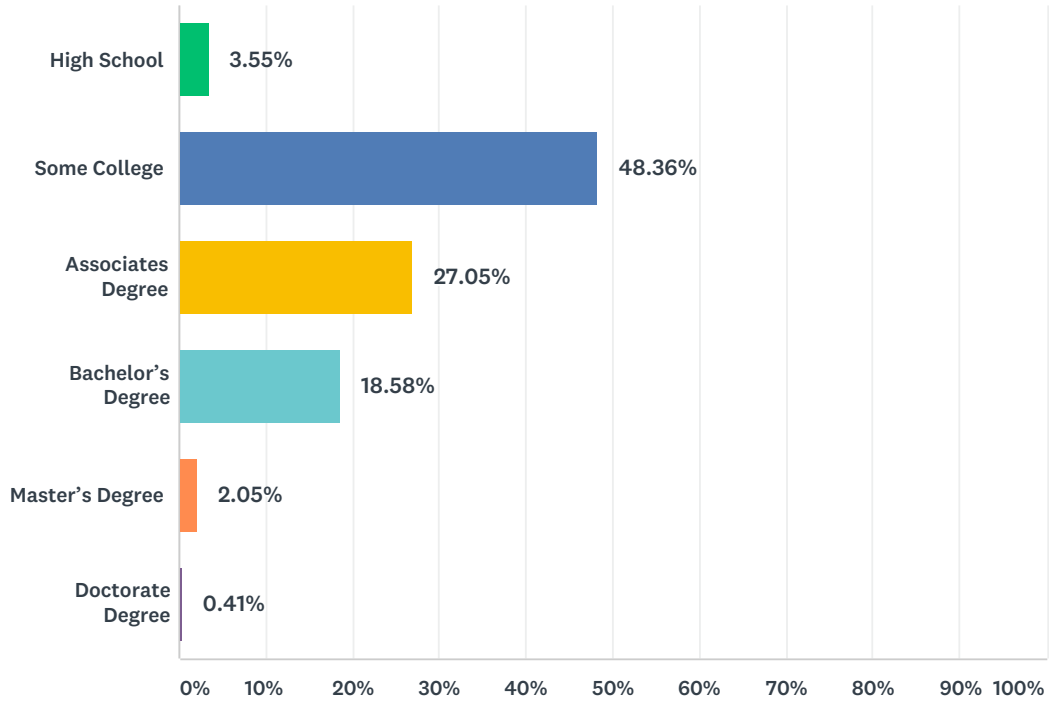
Answered: 731 Skipped: 1



ANSWER CHOICES	RESPONSES	
EMS program	5.88%	43
Nursing program	7.25%	53
Emergency Management	1.78%	13
Other healthcare program	3.15%	23
Other non-health care program	3.42%	25
N/A	78.52%	574
TOTAL		731

Q9 What is the highest level of education you have completed?

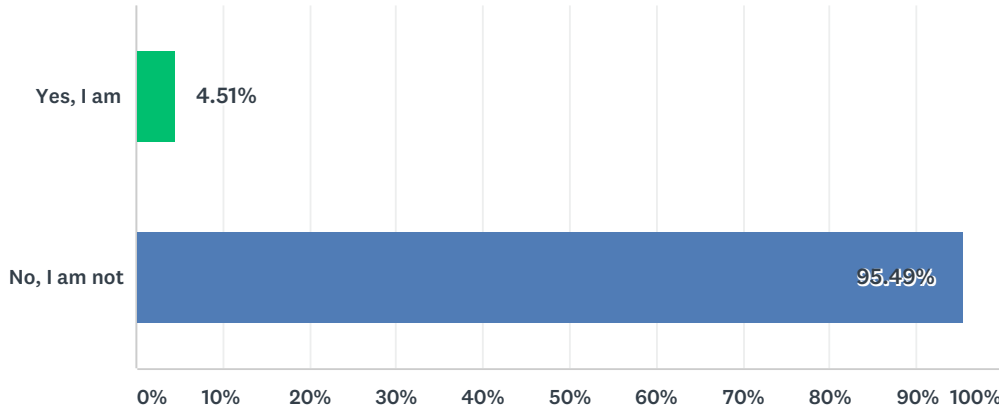
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
High School	3.55%	26
Some College	48.36%	354
Associates Degree	27.05%	198
Bachelor's Degree	18.58%	136
Master's Degree	2.05%	15
Doctorate Degree	0.41%	3
TOTAL		732

Q10 Are you currently serving in the United States military?

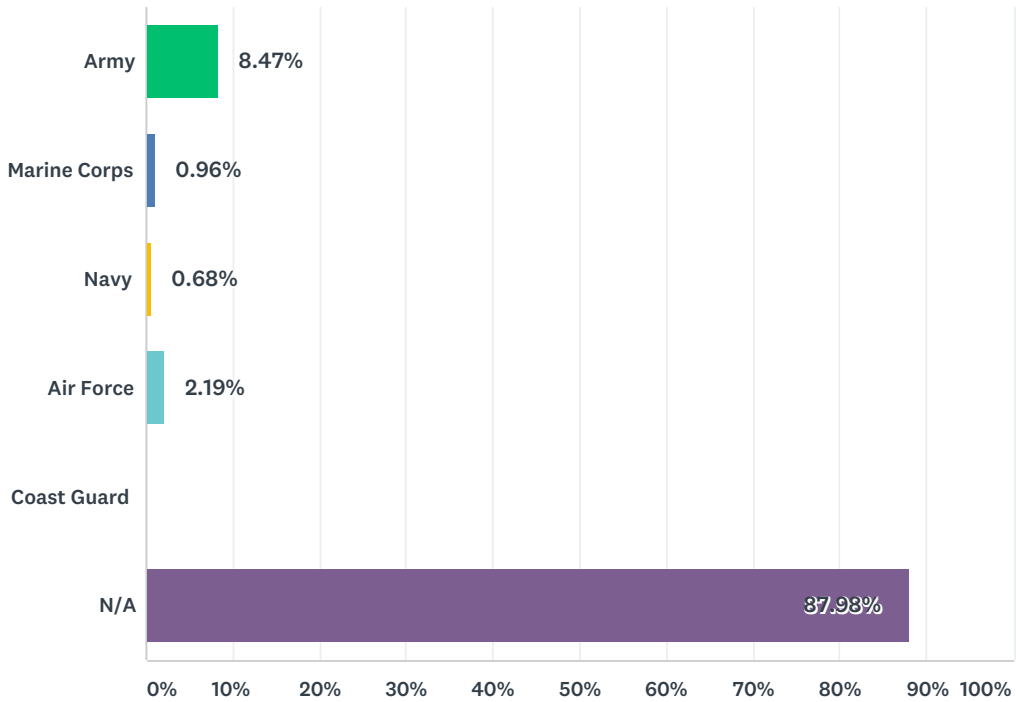
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I am	4.51%	33
No, I am not	95.49%	699
TOTAL		732

Q11 In which branch (or branches) of the United States military have you served? (Check all that apply)

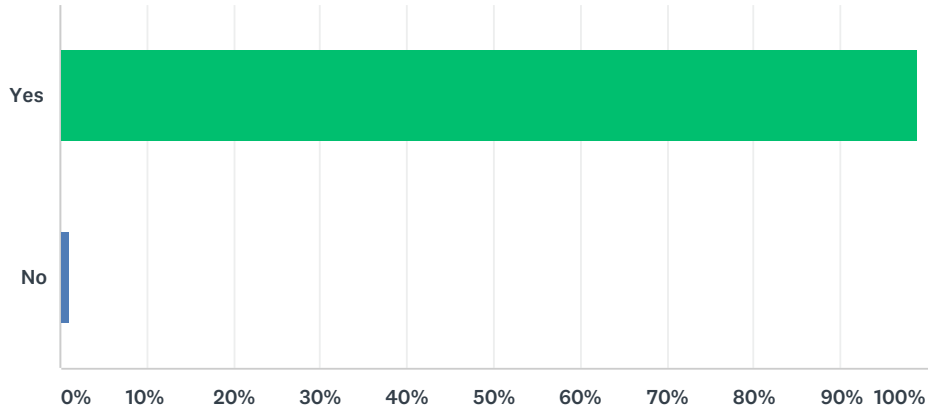
Answered: 732 Skipped: 0



ANSWER CHOICES	RESPONSES	
Army	8.47%	62
Marine Corps	0.96%	7
Navy	0.68%	5
Air Force	2.19%	16
Coast Guard	0.00%	0
N/A	87.98%	644
Total Respondents: 732		

Q12 Do you have a current Arkansas Emergency Medical Services License?

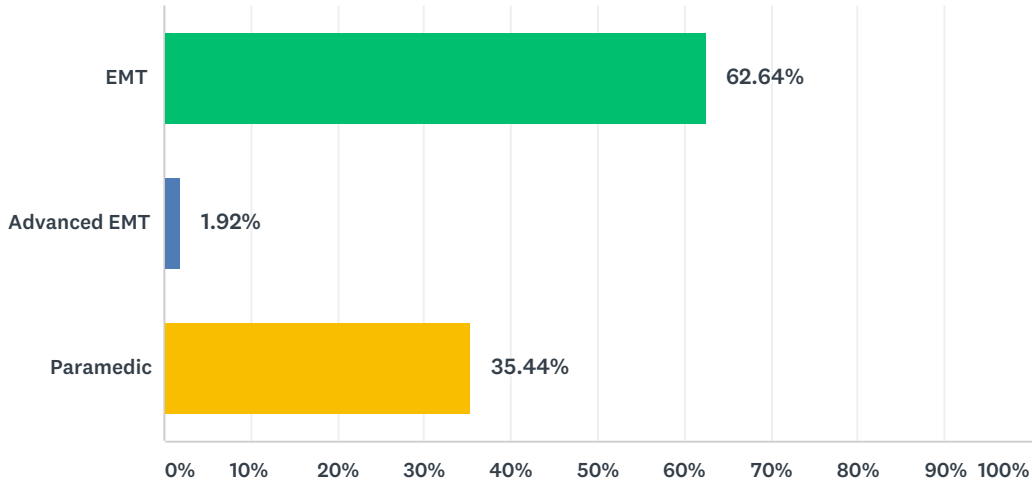
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	98.90%	720
No	1.10%	8
TOTAL		728

Q13 What level of EMS license do you hold?

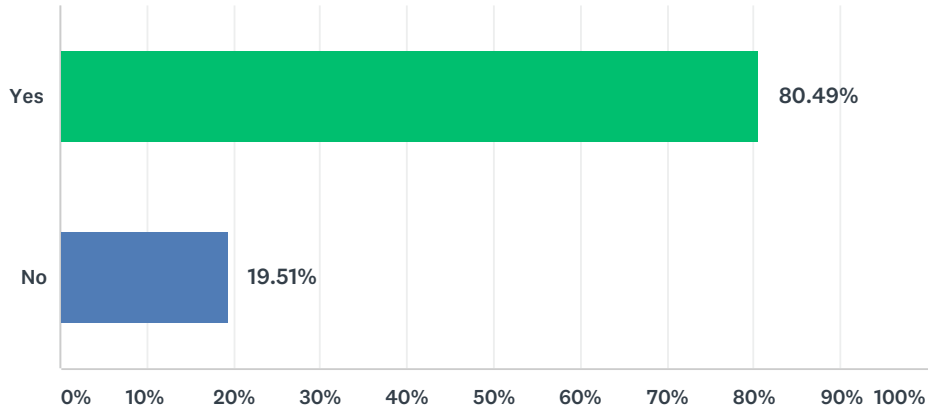
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
EMT	62.64%	456
Advanced EMT	1.92%	14
Paramedic	35.44%	258
TOTAL		728

Q14 Are you currently NREMT certified?

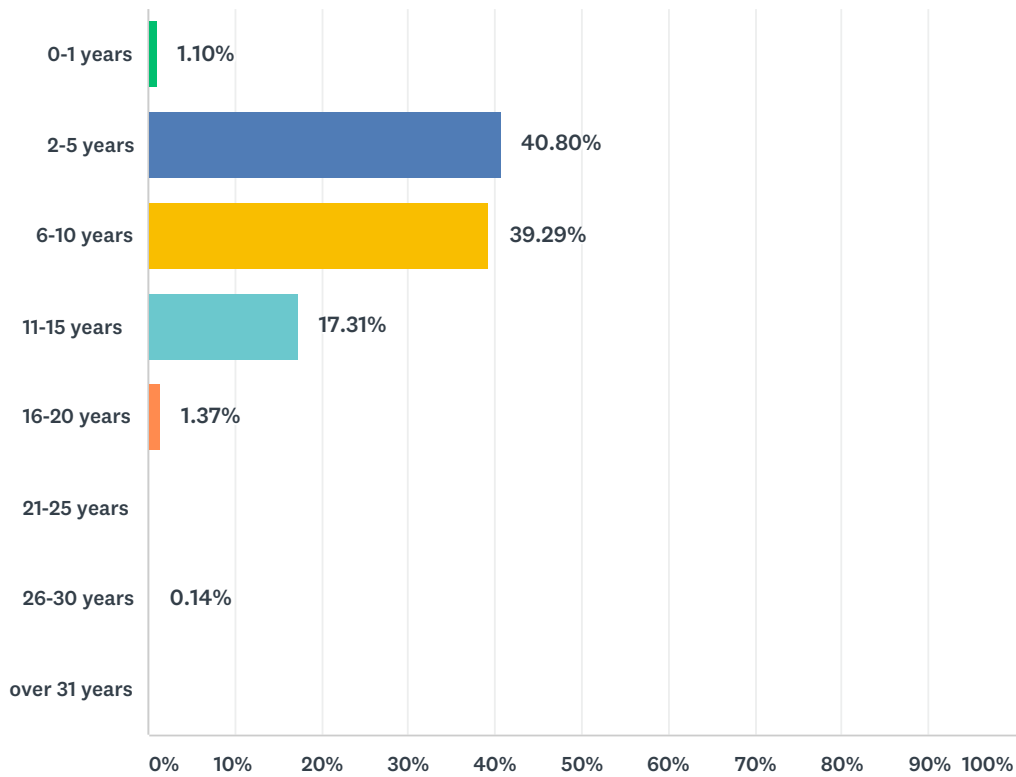
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	80.49%	586
No	19.51%	142
TOTAL		728

Q15 How many years have you been certified or licensed as an Emergency Medical Services Provider?

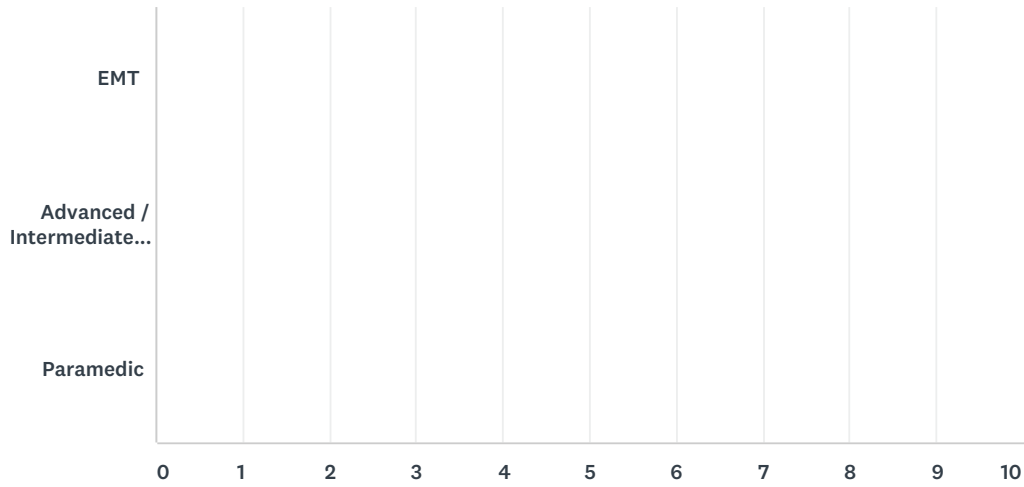
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
0-1 years	1.10%	8
2-5 years	40.80%	297
6-10 years	39.29%	286
11-15 years	17.31%	126
16-20 years	1.37%	10
21-25 years	0.00%	0
26-30 years	0.14%	1
over 31 years	0.00%	0
TOTAL		728

Q16 Of those years as a licensed / certified EMS Provider, how many of those years were served at each level?

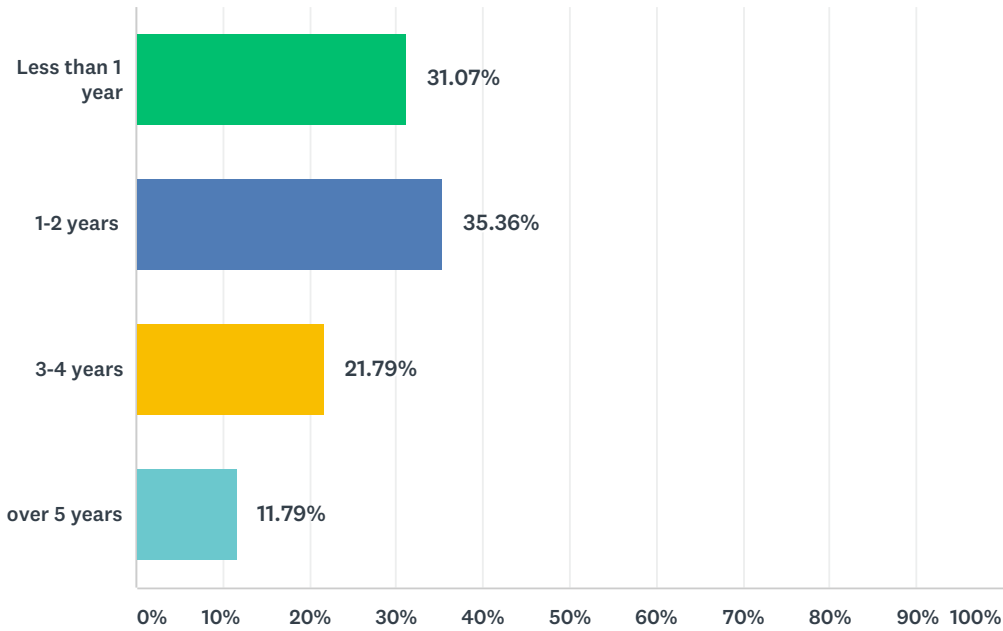
Answered: 728 Skipped: 4



	0-1 YEARS	2-5 YEARS	6-10 YEARS	11-15 YEARS	16-20 YEARS	21-25 YEARS	26-30 YEARS	31 AND OVER	TOTAL	WEIGHTED AVERAGE
EMT	12.61% 90	55.74% 398	24.51% 175	7.00% 50	0.14% 1	0.00% 0	0.00% 0	0.00% 0	714	0.00
Advanced / Intermediate EMT	71.29% 72	20.79% 21	5.94% 6	0.99% 1	0.99% 1	0.00% 0	0.00% 0	0.00% 0	101	0.00
Paramedic	15.82% 47	44.11% 131	32.66% 97	6.73% 20	0.67% 2	0.00% 0	0.00% 0	0.00% 0	297	0.00

Q17 If you are a paramedic, how many years did you work as an EMT/Advanced EMT before going to paramedic School?

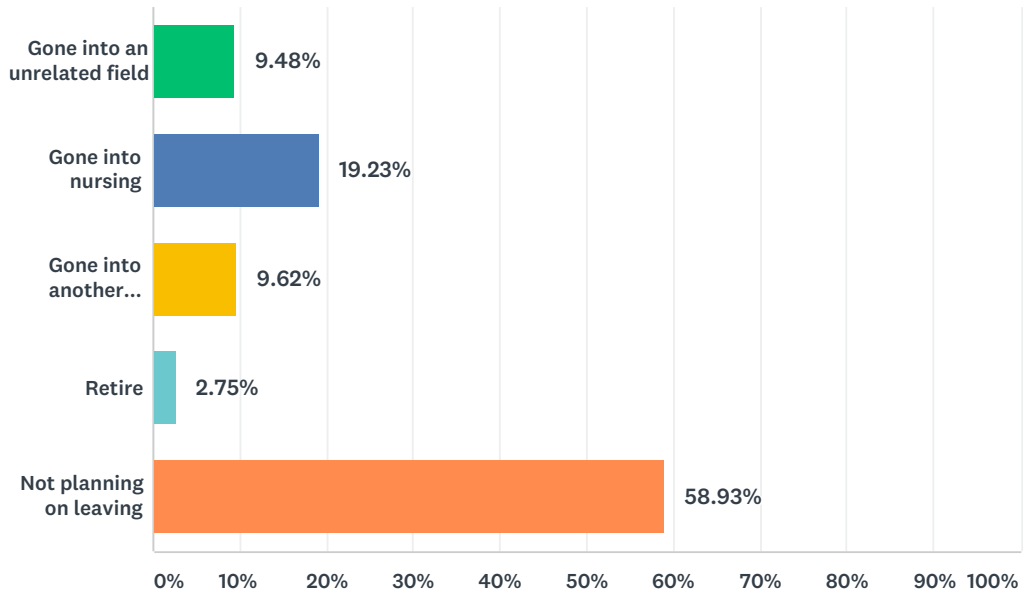
Answered: 280 Skipped: 452



ANSWER CHOICES	RESPONSES	
Less than 1 year	31.07%	87
1-2 years	35.36%	99
3-4 years	21.79%	61
over 5 years	11.79%	33
TOTAL		280

Q18 Do you have plans either now or in the future to move into another profession, if so which one?

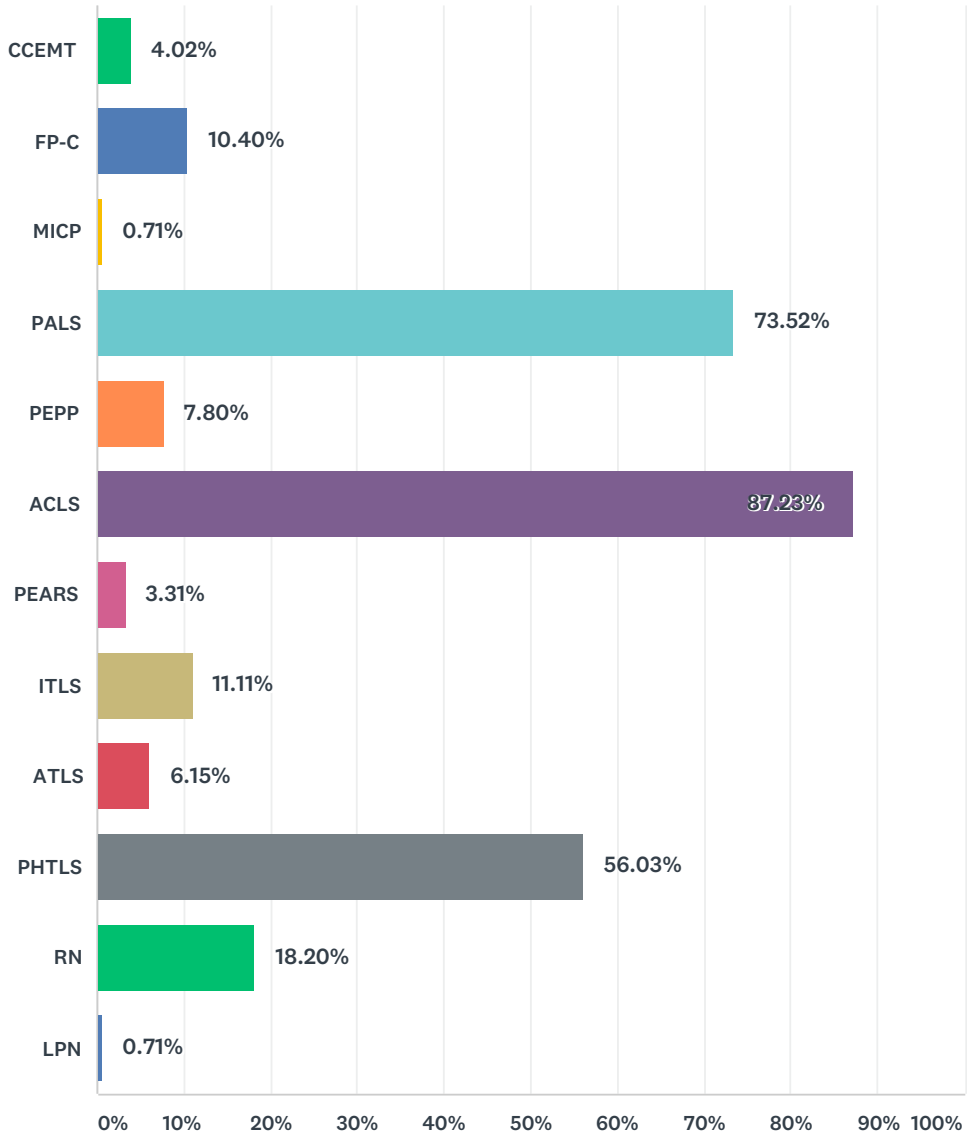
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Gone into an unrelated field	9.48%	69
Gone into nursing	19.23%	140
Gone into another healthcare related field	9.62%	70
Retire	2.75%	20
Not planning on leaving	58.93%	429
TOTAL		728

Q19 What other credentials do you have? Choose all that apply

Answered: 423 Skipped: 309



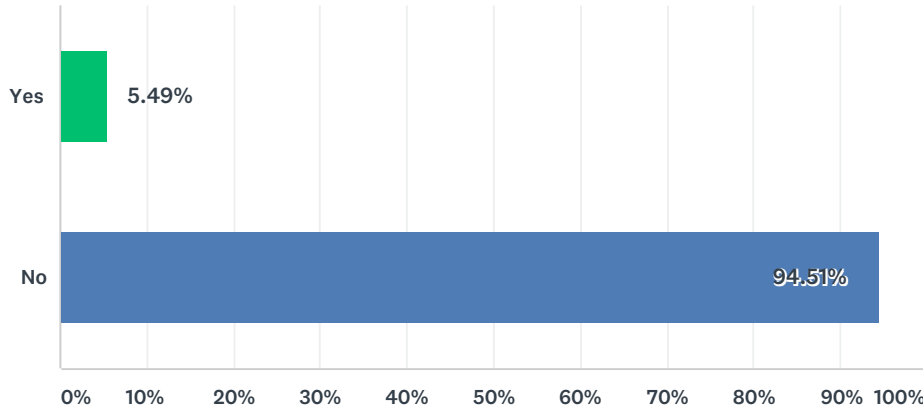
ANSWER CHOICES	RESPONSES	
CCEMT	4.02%	17
FP-C	10.40%	44
MICP	0.71%	3
PALS	73.52%	311
PEPP	7.80%	33
ACLS	87.23%	369
PEARS	3.31%	14
ITLS	11.11%	47

EMS Needs Assessment

ATLS	6.15%	26
PHTLS	56.03%	237
RN	18.20%	77
LPN	0.71%	3
Total Respondents: 423		

Q20 Are you currently a licensed EMS Instructor?

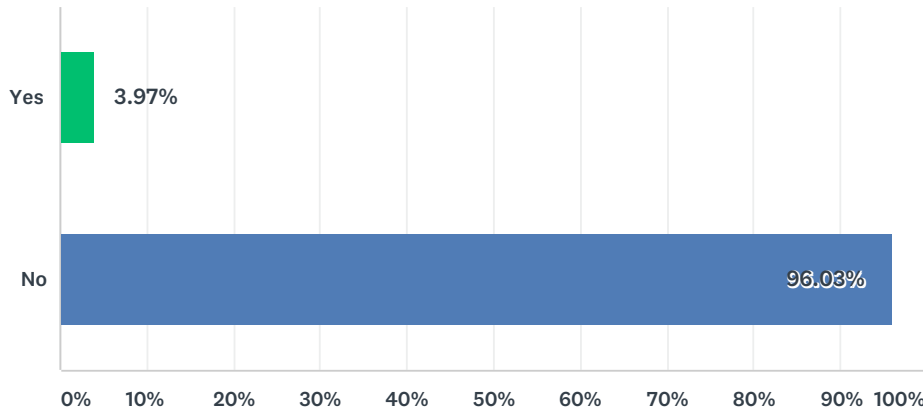
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	5.49%	40
No	94.51%	688
TOTAL		728

Q21 If not currently licensed as an EMS Instructor, were you ever been licensed as and EMS instructor?

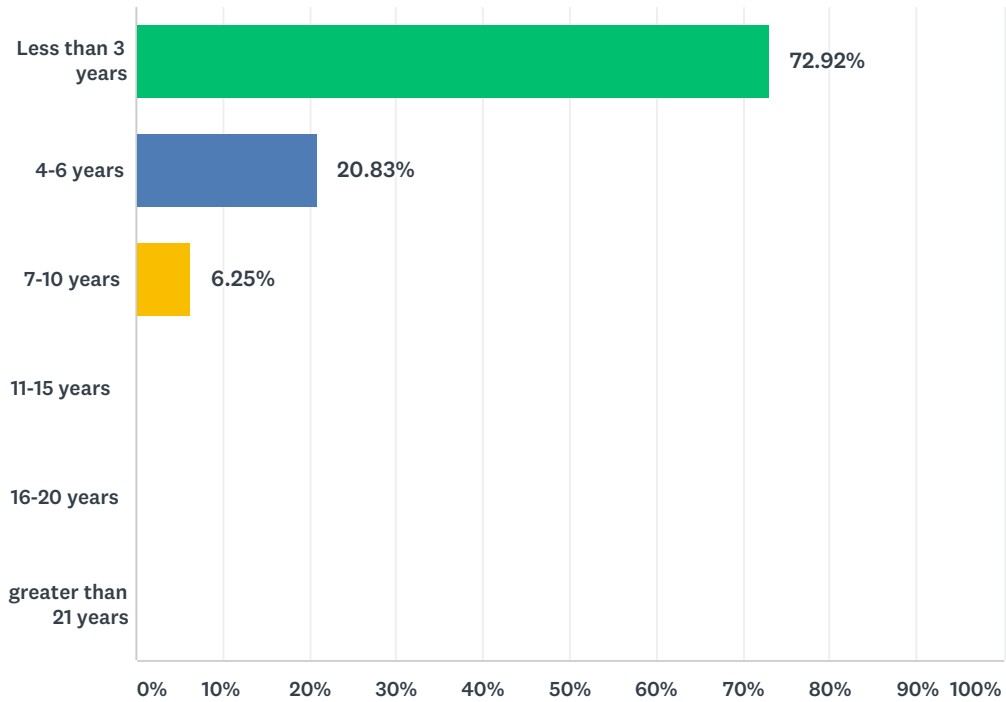
Answered: 629 Skipped: 103



ANSWER CHOICES	RESPONSES	
Yes	3.97%	25
No	96.03%	604
TOTAL		629

Q22 How many years have you been an EMS Instructor? Or how many years previously?

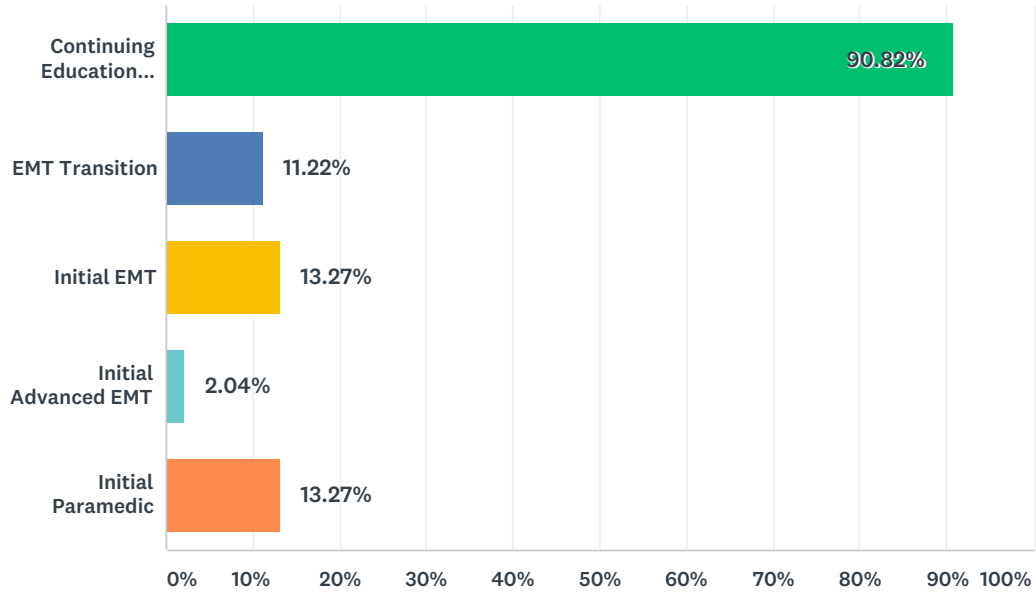
Answered: 96 Skipped: 636



ANSWER CHOICES	RESPONSES	
Less than 3 years	72.92%	70
4-6 years	20.83%	20
7-10 years	6.25%	6
11-15 years	0.00%	0
16-20 years	0.00%	0
greater than 21 years	0.00%	0
TOTAL		96

Q23 Which of the following classes do you routinely teach?

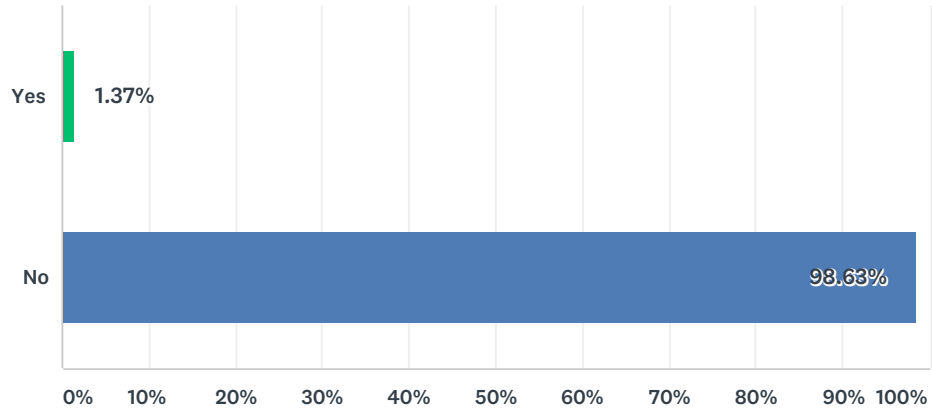
Answered: 98 Skipped: 634



ANSWER CHOICES	RESPONSES	
Continuing Education (General)	90.82%	89
EMT Transition	11.22%	11
Initial EMT	13.27%	13
Initial Advanced EMT	2.04%	2
Initial Paramedic	13.27%	13
Total Respondents: 98		

Q24 Are you a full-time educator?

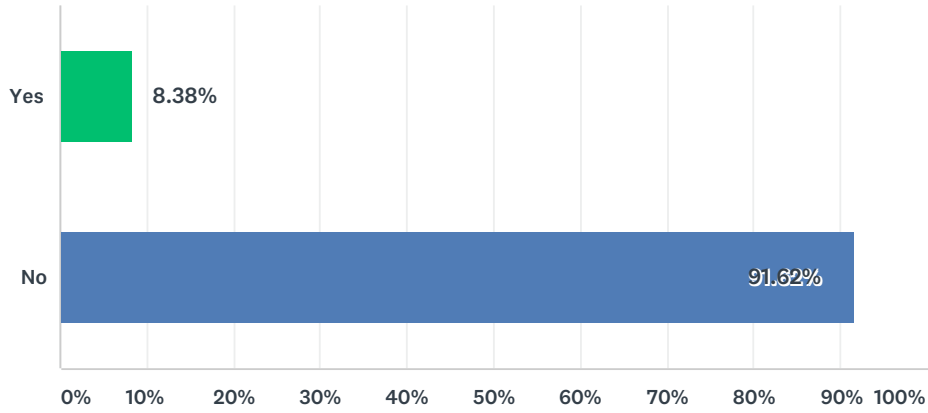
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	1.37%	10
No	98.63%	718
TOTAL		728

Q25 Are you an adjunct instructor for an institute of higher learning?

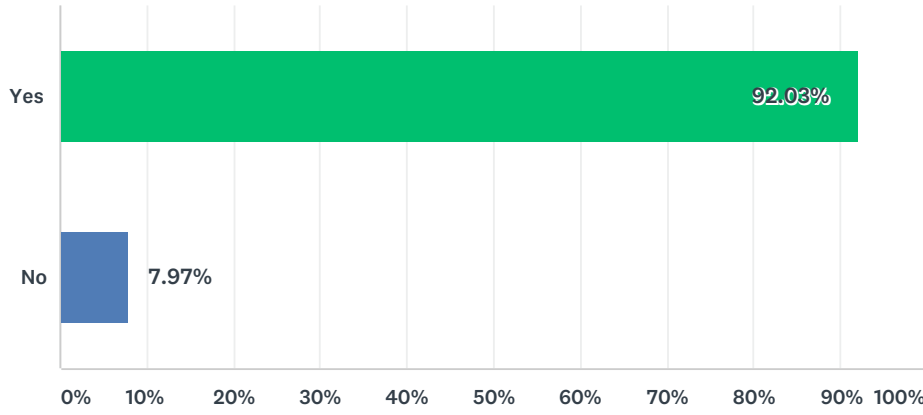
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	8.38%	61
No	91.62%	667
TOTAL		728

Q26 Do you currently provide patient care?

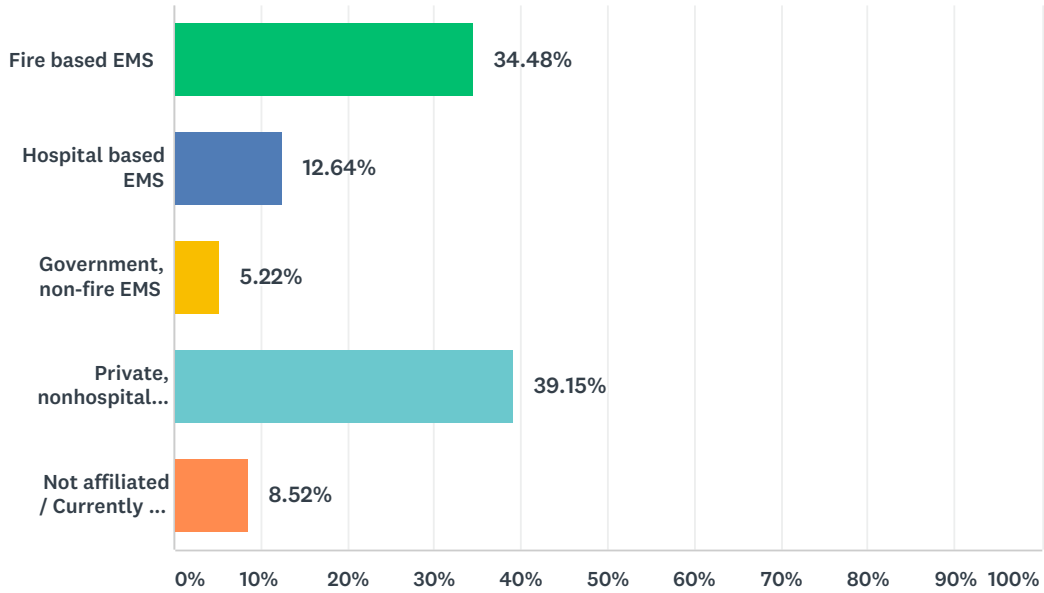
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	92.03%	670
No	7.97%	58
TOTAL		728

Q27 What category of EMS Service so you currently work for?

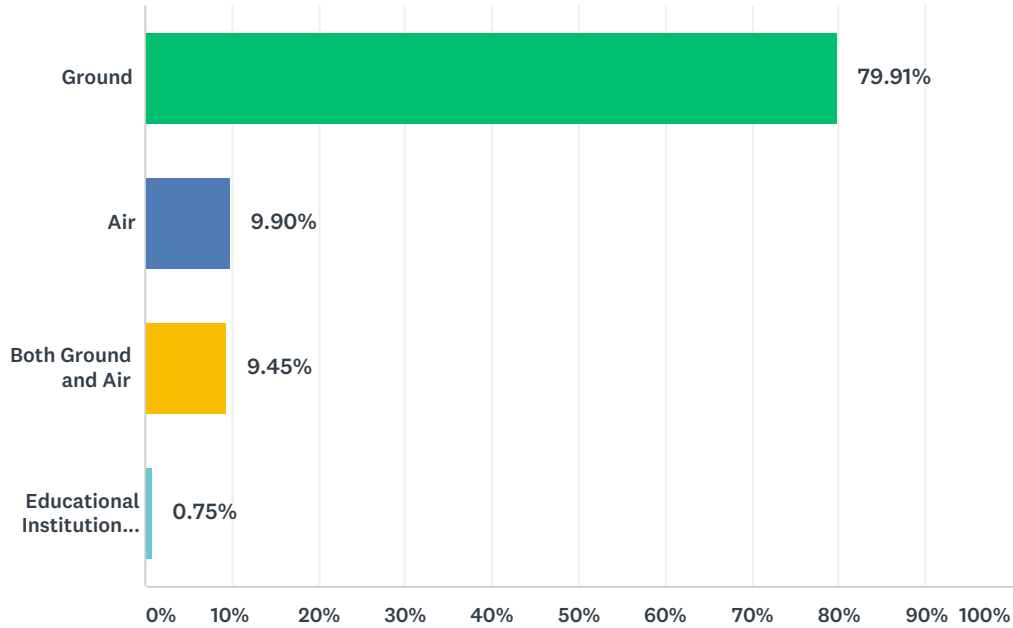
Answered: 728 Skipped: 4



ANSWER CHOICES	RESPONSES	
Fire based EMS	34.48%	251
Hospital based EMS	12.64%	92
Government, non-fire EMS	5.22%	38
Private, nonhospital based	39.15%	285
Not affiliated / Currently not working	8.52%	62
TOTAL		728

Q28 What type of service(s) do you work for?

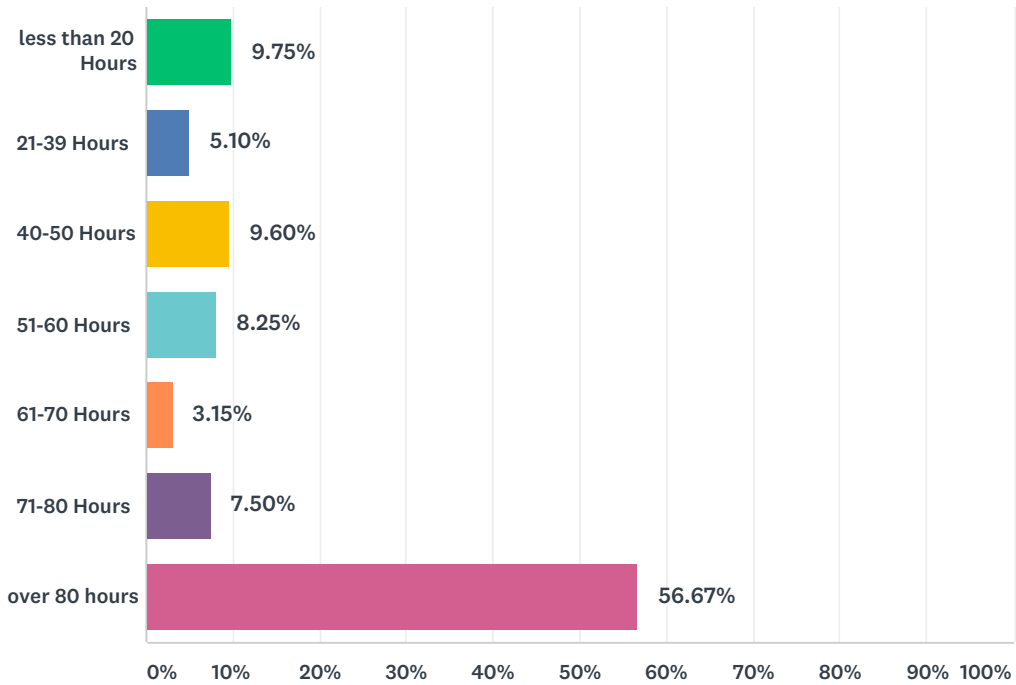
Answered: 667 Skipped: 65



ANSWER CHOICES	RESPONSES	
Ground	79.91%	533
Air	9.90%	66
Both Ground and Air	9.45%	63
Educational Institution Only	0.75%	5
TOTAL		667

Q29 How many hours a pay period (every 2 weeks) do you work on average?

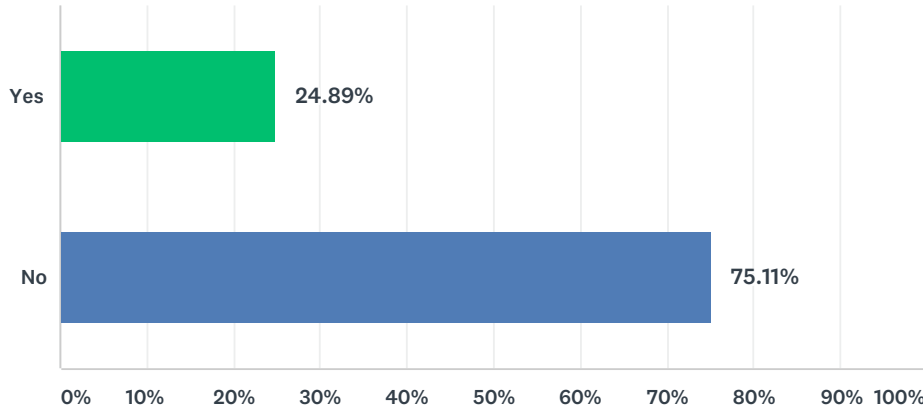
Answered: 667 Skipped: 65



ANSWER CHOICES	RESPONSES	
less than 20 Hours	9.75%	65
21-39 Hours	5.10%	34
40-50 Hours	9.60%	64
51-60 Hours	8.25%	55
61-70 Hours	3.15%	21
71-80 Hours	7.50%	50
over 80 hours	56.67%	378
TOTAL		667

Q30 Do you work for more than one service?

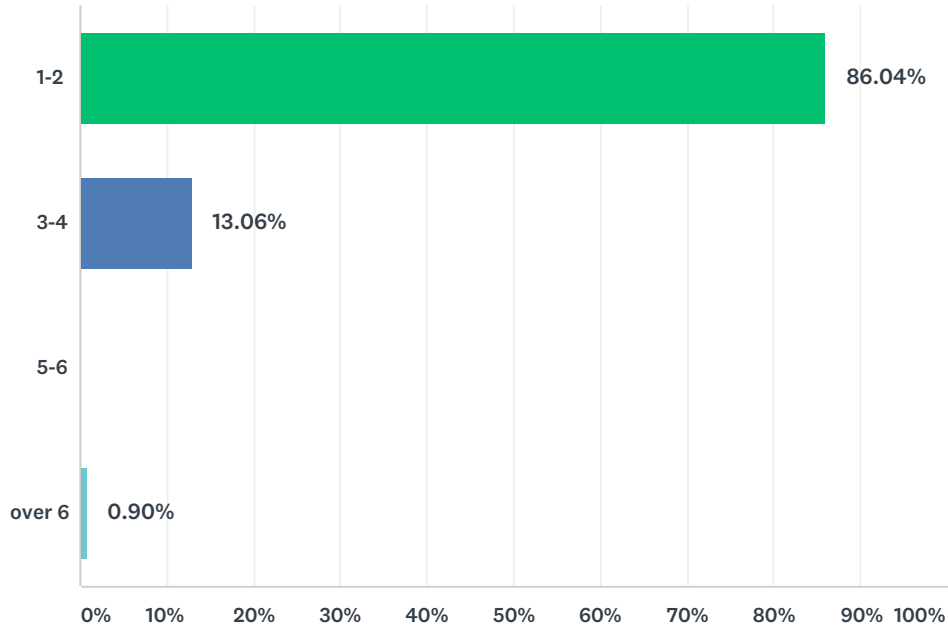
Answered: 667 Skipped: 65



ANSWER CHOICES	RESPONSES	
Yes	24.89%	166
No	75.11%	501
TOTAL		667

Q31 If yes to Question 30, How many services do you currently work for?

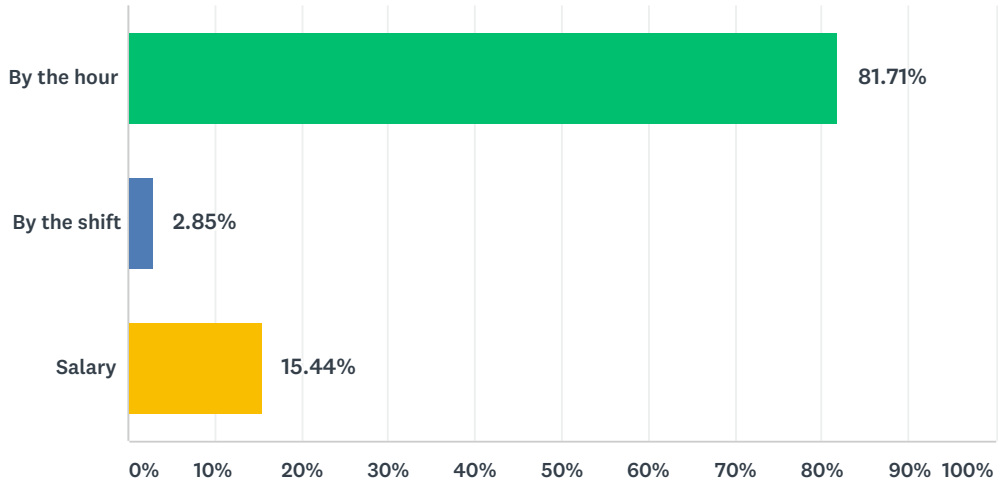
Answered: 222 Skipped: 510



ANSWER CHOICES	RESPONSES	
1-2	86.04%	191
3-4	13.06%	29
5-6	0.00%	0
over 6	0.90%	2
TOTAL		222

Q32 How are you paid?

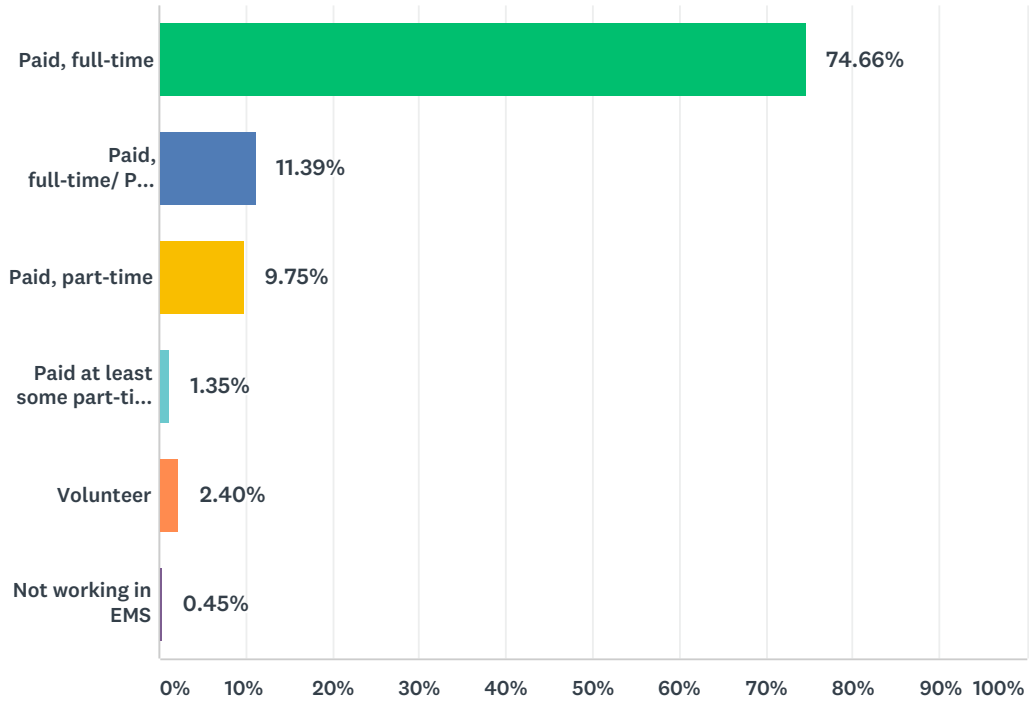
Answered: 667 Skipped: 65



ANSWER CHOICES	RESPONSES	
By the hour	81.71%	545
By the shift	2.85%	19
Salary	15.44%	103
TOTAL		667

Q33 Which best describes your current employment status?

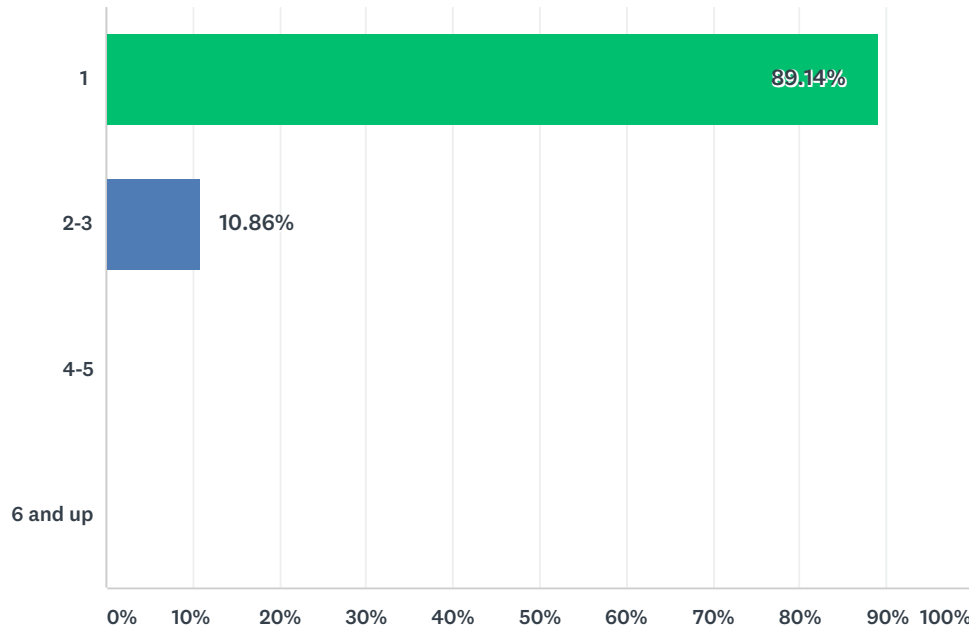
Answered: 667 Skipped: 65



ANSWER CHOICES	RESPONSES	
Paid, full-time	74.66%	498
Paid, full-time/ Paid part-time	11.39%	76
Paid, part-time	9.75%	65
Paid at least some part-time and volunteer	1.35%	9
Volunteer	2.40%	16
Not working in EMS	0.45%	3
TOTAL		667

Q34 How many services do you currently work over 20 hours a pay period for?

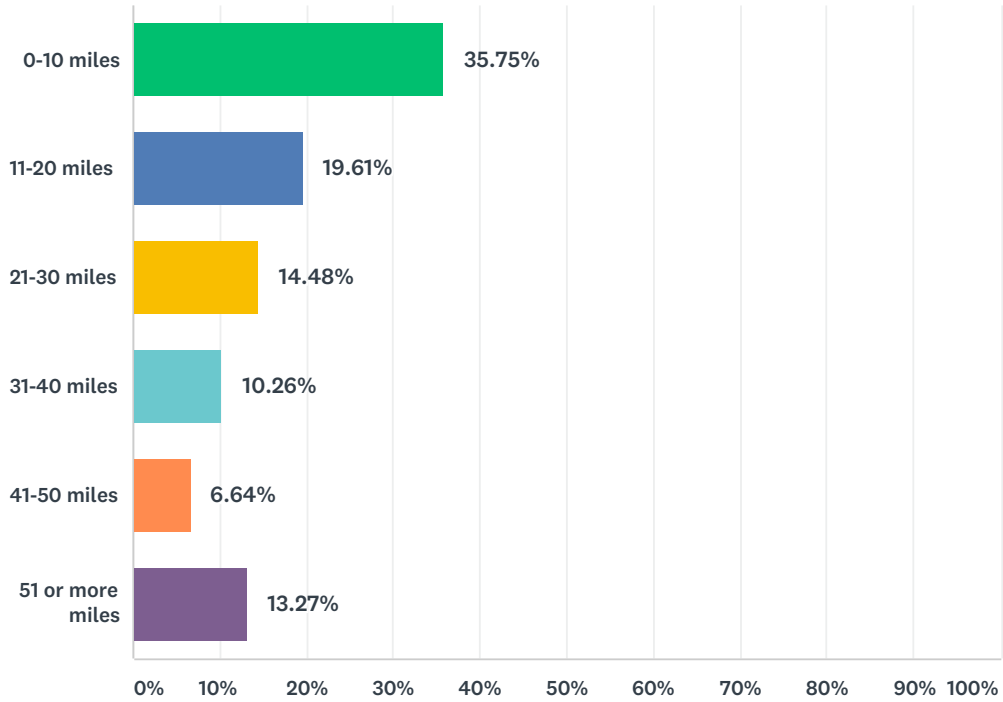
Answered: 663 Skipped: 69



ANSWER CHOICES	RESPONSES	
1	89.14%	591
2-3	10.86%	72
4-5	0.00%	0
6 and up	0.00%	0
TOTAL		663

Q35 How far do you drive one way to the primary service you work for?

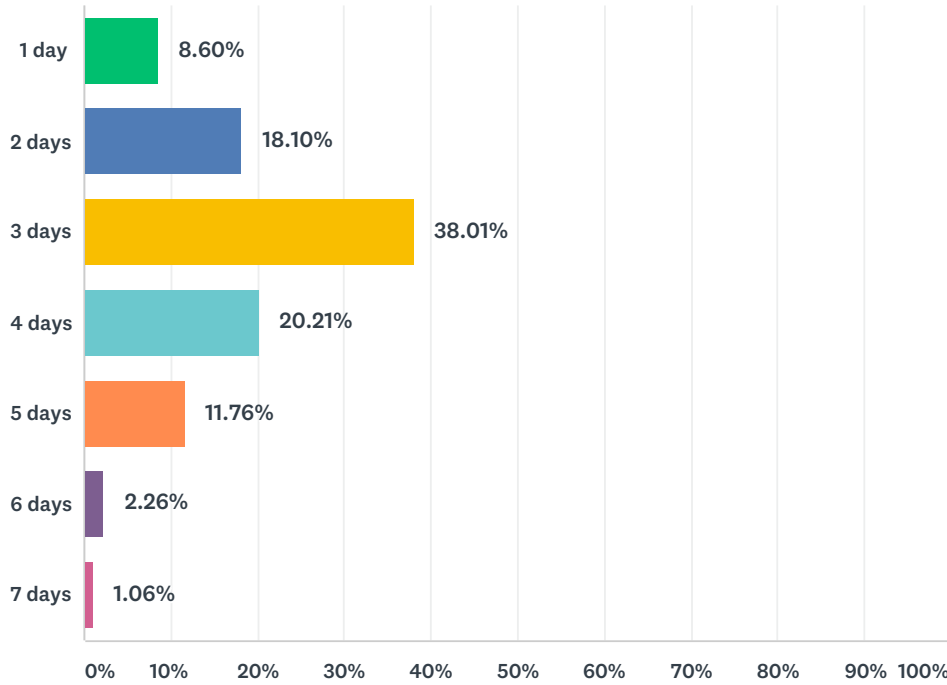
Answered: 663 Skipped: 69



ANSWER CHOICES	RESPONSES	
0-10 miles	35.75%	237
11-20 miles	19.61%	130
21-30 miles	14.48%	96
31-40 miles	10.26%	68
41-50 miles	6.64%	44
51 or more miles	13.27%	88
TOTAL		663

Q36 How many days a week do you typically work?

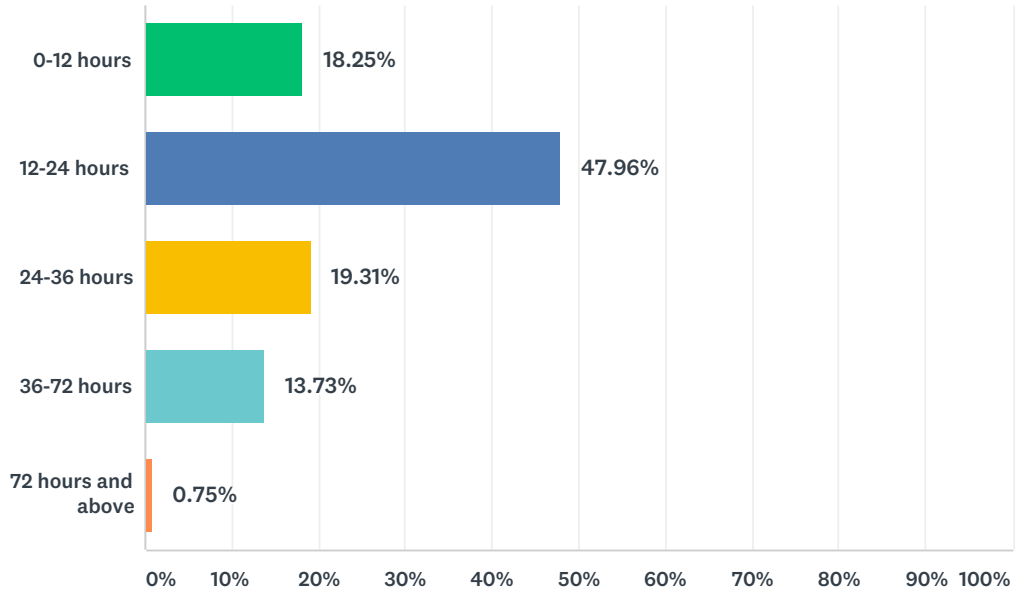
Answered: 663 Skipped: 69



ANSWER CHOICES	RESPONSES	
1 day	8.60%	57
2 days	18.10%	120
3 days	38.01%	252
4 days	20.21%	134
5 days	11.76%	78
6 days	2.26%	15
7 days	1.06%	7
TOTAL		663

Q37 What is the average length of your typical shift?

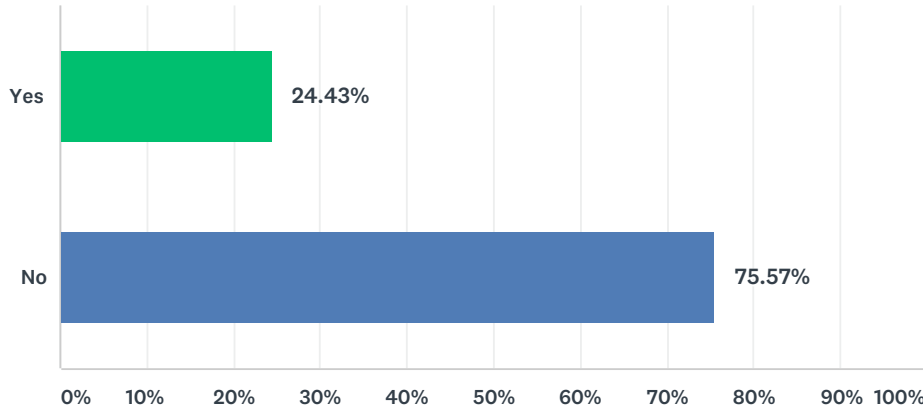
Answered: 663 Skipped: 69



ANSWER CHOICES	RESPONSES	
0-12 hours	18.25%	121
12-24 hours	47.96%	318
24-36 hours	19.31%	128
36-72 hours	13.73%	91
72 hours and above	0.75%	5
TOTAL		663

Q38 Do you work a second non-healthcare related job out of necessity?

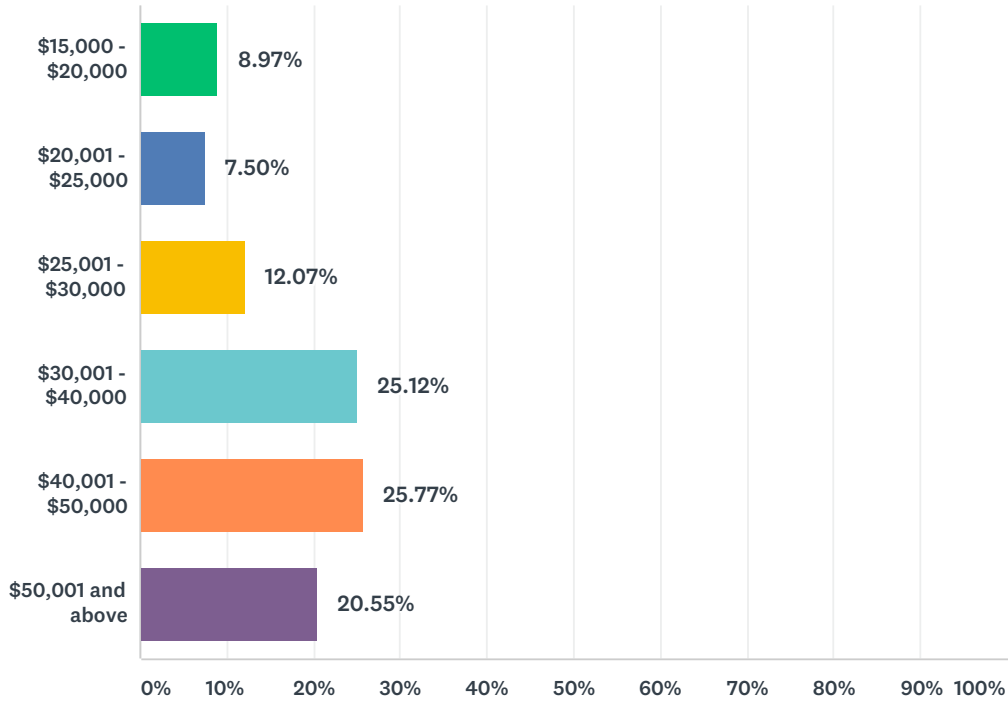
Answered: 663 Skipped: 69



ANSWER CHOICES	RESPONSES	
Yes	24.43%	162
No	75.57%	501
TOTAL		663

Q39 What is your salary range before overtime?

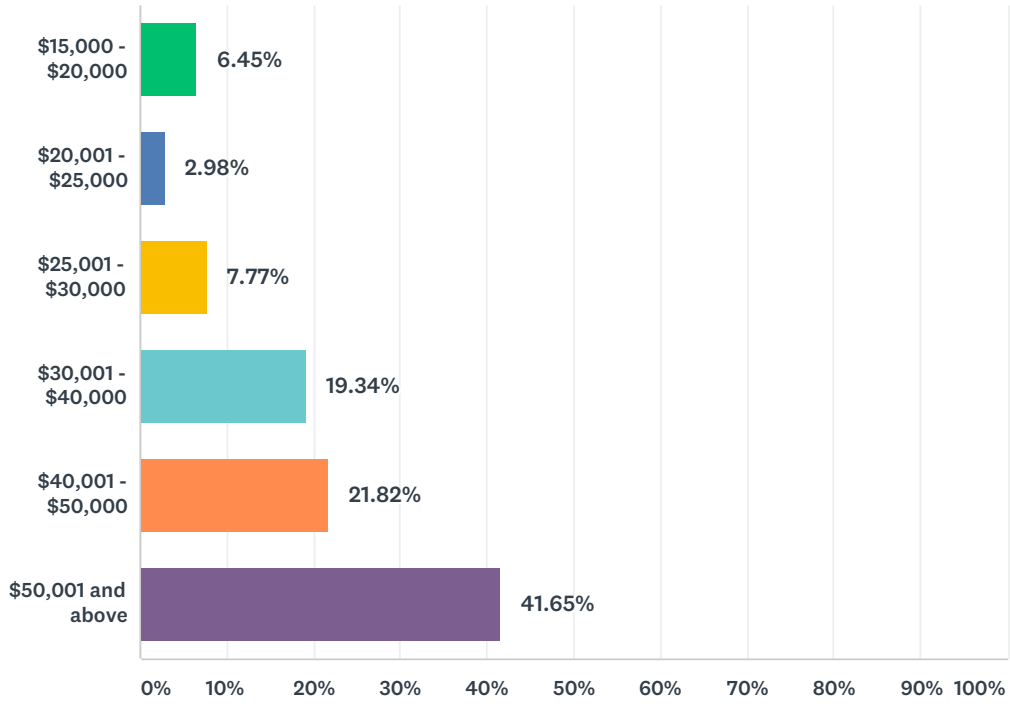
Answered: 613 Skipped: 119



ANSWER CHOICES	RESPONSES	
\$15,000 - \$20,000	8.97%	55
\$20,001 - \$25,000	7.50%	46
\$25,001 - \$30,000	12.07%	74
\$30,001 - \$40,000	25.12%	154
\$40,001 - \$50,000	25.77%	158
\$50,001 and above	20.55%	126
TOTAL		613

Q40 What is your salary range including overtime?

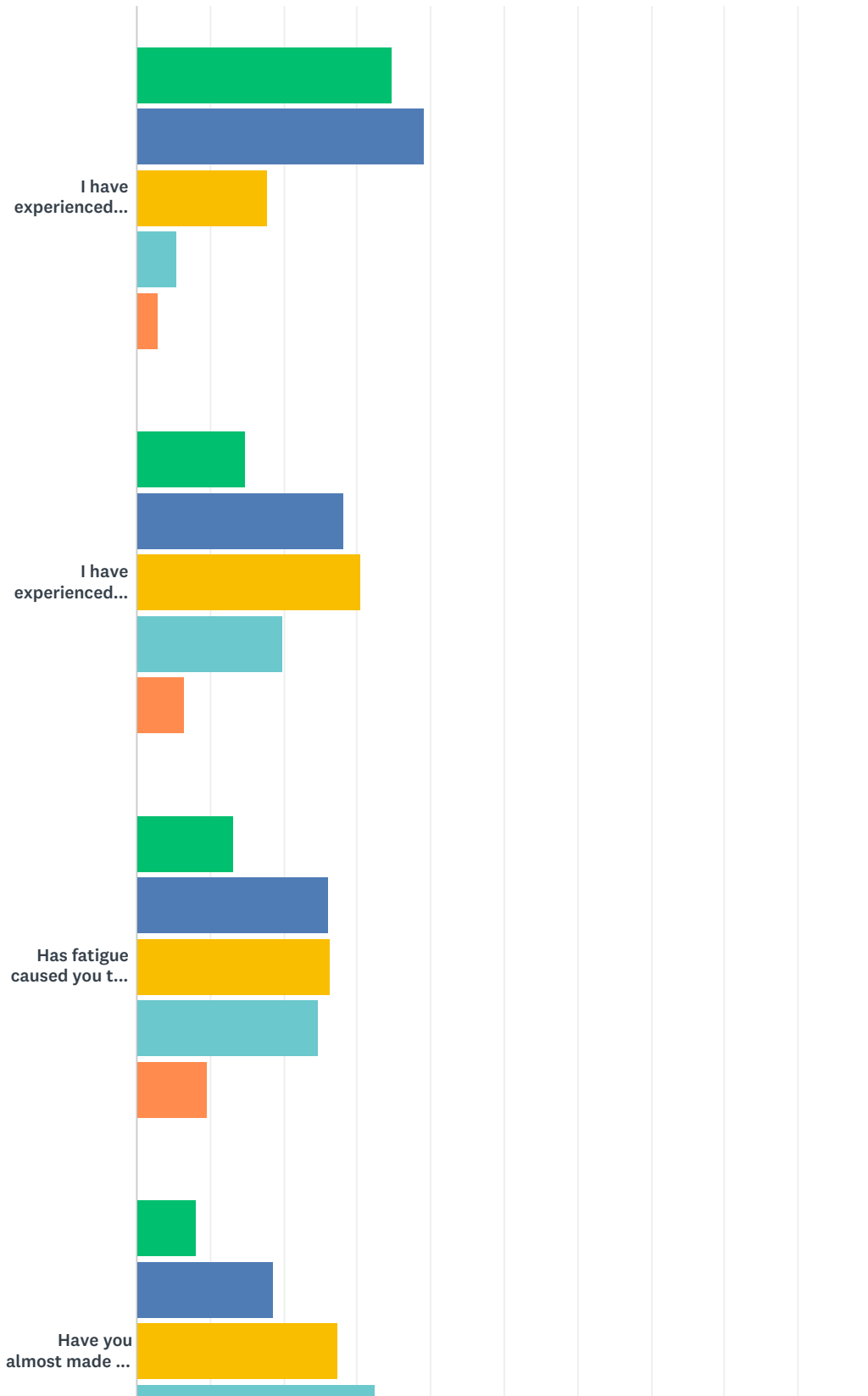
Answered: 605 Skipped: 127



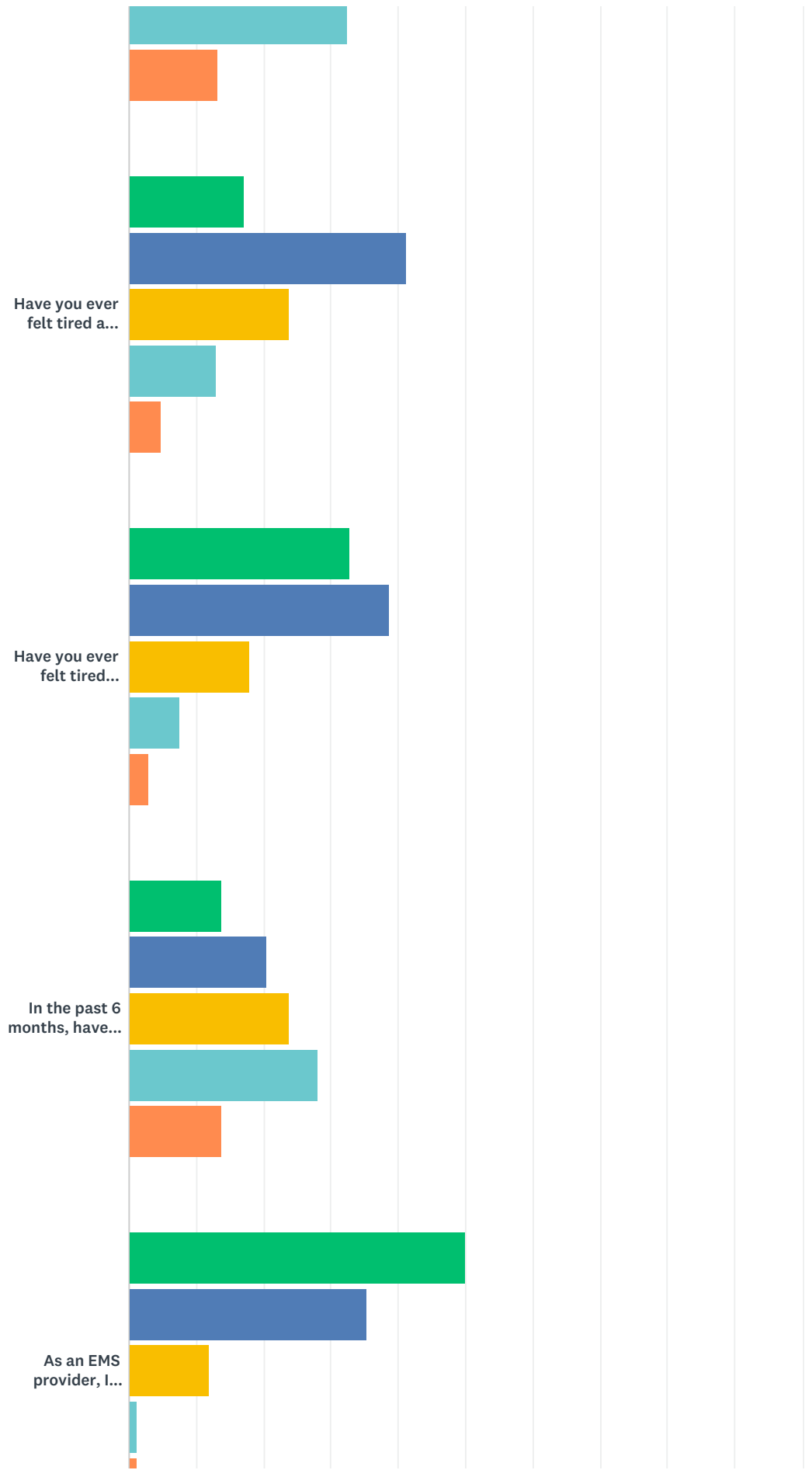
ANSWER CHOICES	RESPONSES	
\$15,000 - \$20,000	6.45%	39
\$20,001 - \$25,000	2.98%	18
\$25,001 - \$30,000	7.77%	47
\$30,001 - \$40,000	19.34%	117
\$40,001 - \$50,000	21.82%	132
\$50,001 and above	41.65%	252
TOTAL		605

Q41 Spend time with each statement and reflect on your experiences regarding fatigue.

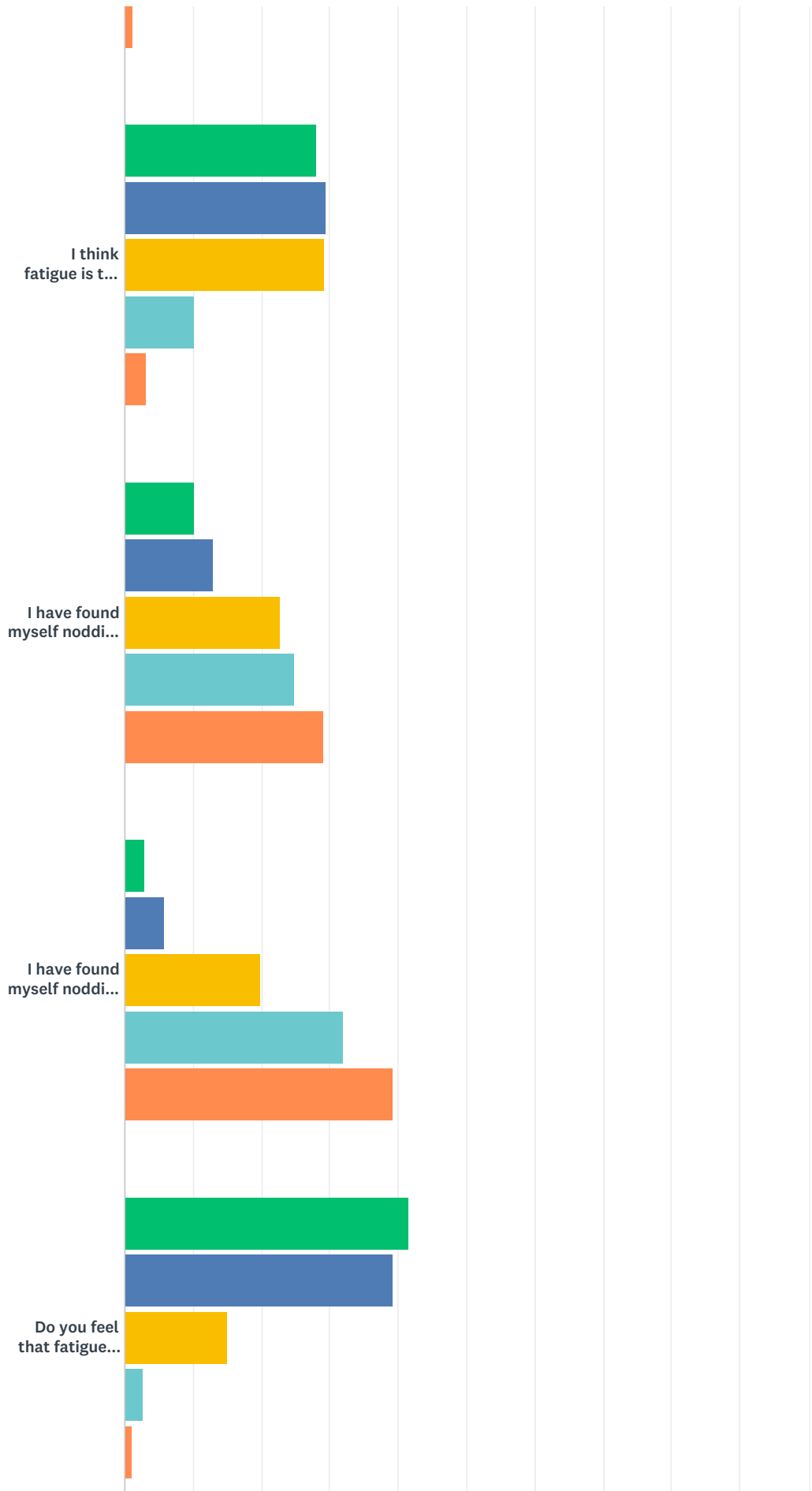
Answered: 643 Skipped: 89



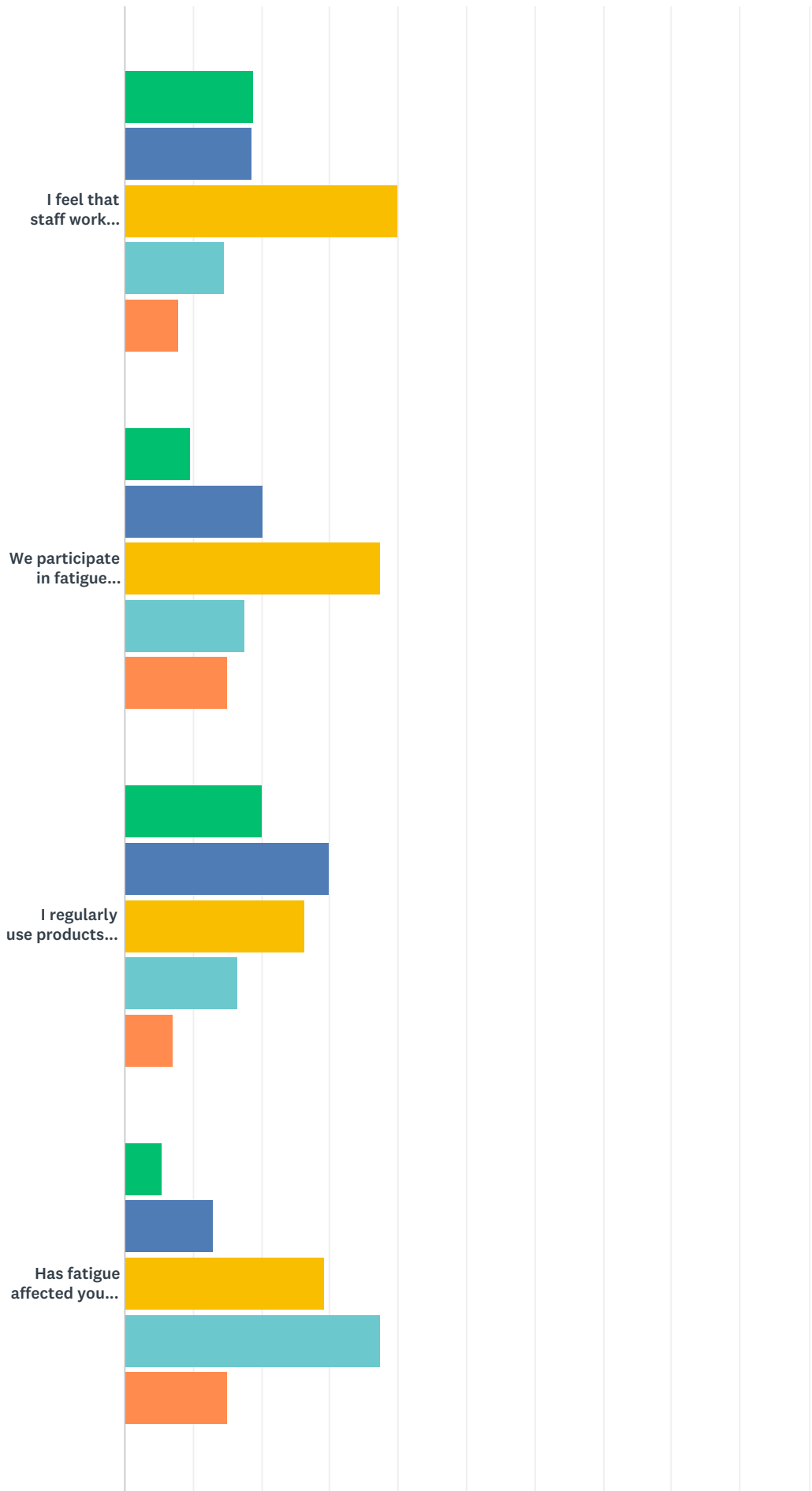
EMS Needs Assessment



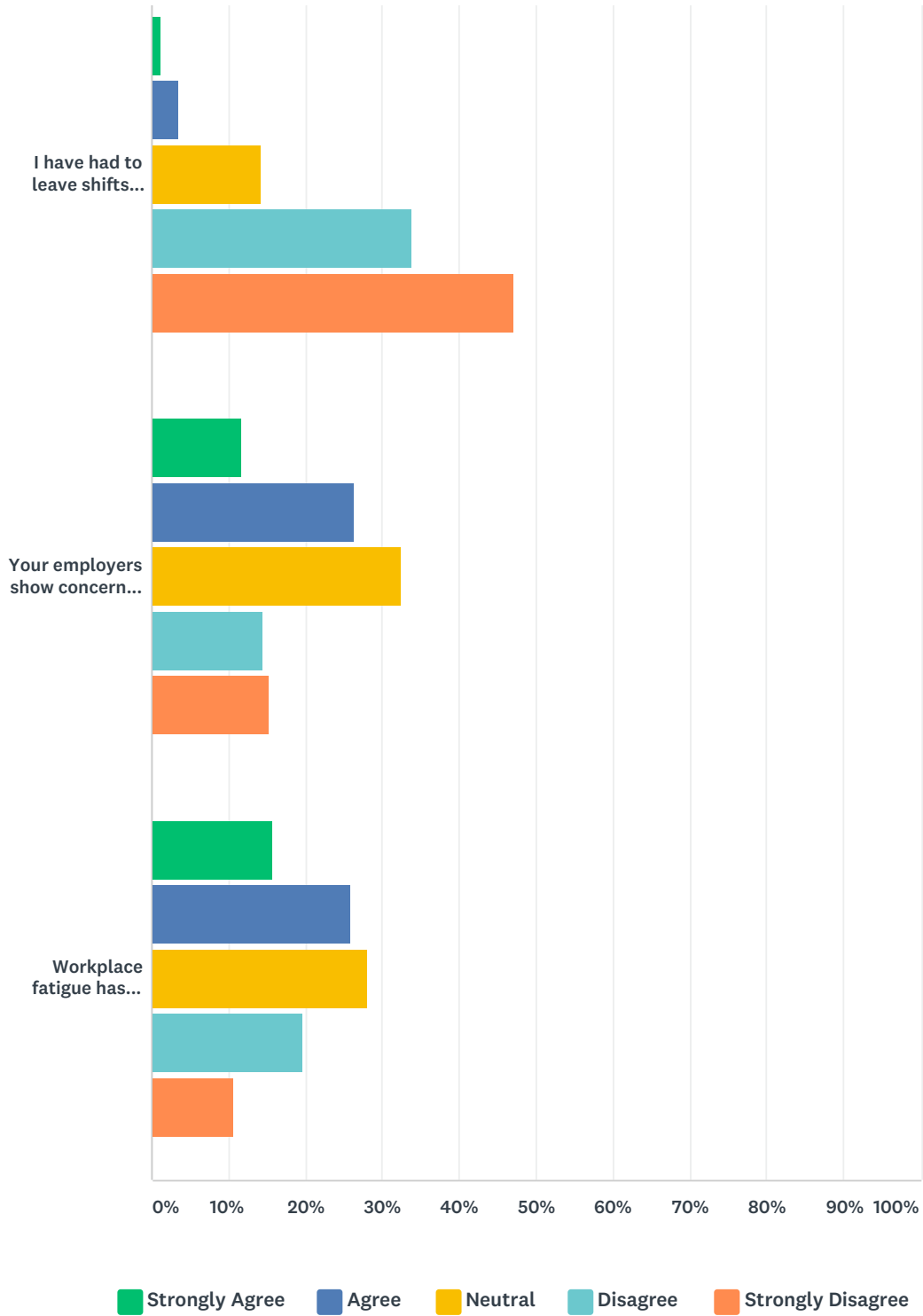
EMS Needs Assessment



EMS Needs Assessment



EMS Needs Assessment



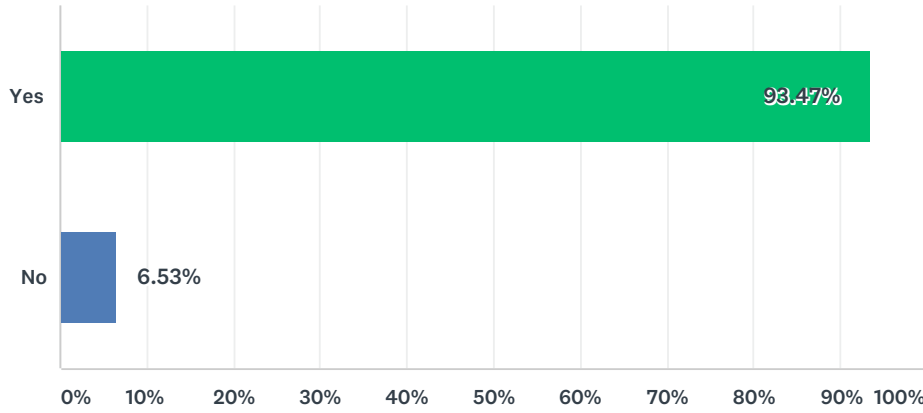
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I have experienced workplace fatigue.	34.74% 223	39.10% 251	17.76% 114	5.45% 35	2.96% 19	642
I have experienced fatigue while on duty that has impacted my performance.	14.82% 95	28.24% 181	30.58% 196	19.81% 127	6.55% 42	641
Has fatigue caused you to feel concern over your ability to perform during work hours?	13.08% 84	26.17% 168	26.32% 169	24.77% 159	9.66% 62	642
Have you almost made an error at work because of fatigue?	8.26% 53	18.69% 120	27.41% 176	32.40% 208	13.24% 85	642

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Have you ever felt tired at the start of your shift?	17.21% 110	41.16% 263	23.79% 152	12.99% 83	4.85% 31	639
Have you ever felt tired while driving home after your shift?	32.92% 211	38.69% 248	17.94% 115	7.49% 48	2.96% 19	641
In the past 6 months, have you had to reduce the number of hours you previously spent on occupational, social or family activities because of problems with fatigue?	13.73% 88	20.59% 132	23.87% 153	28.08% 180	13.73% 88	641
As an EMS provider, I am responsible for being rested and fit for duty.	50.08% 321	35.41% 227	12.01% 77	1.25% 8	1.25% 8	641
I think fatigue is the number one safety hazard in my profession.	27.97% 179	29.53% 189	29.22% 187	10.16% 65	3.13% 20	640
I have found myself nodding off while driving an ambulance.	10.19% 65	13.01% 83	22.73% 145	24.92% 159	29.15% 186	638
I have found myself nodding off while providing patient care.	2.99% 19	5.83% 37	19.84% 126	31.97% 203	39.37% 250	635
Do you feel that fatigue impacts safety?	41.72% 267	39.38% 252	15.00% 96	2.81% 18	1.09% 7	640
I feel that staff work longer hours than is best for patient care.	18.78% 120	18.62% 119	40.06% 256	14.55% 93	7.98% 51	639
We participate in fatigue education and recognition at our service.	9.69% 62	20.31% 130	37.50% 240	17.50% 112	15.00% 96	640
I regularly use products that help me stay awake while on duty (caffeine, energy drink, other stimulants).	20.19% 129	29.89% 191	26.29% 168	16.43% 105	7.20% 46	639
Has fatigue affected your judgement while at work?	5.34% 34	12.87% 82	29.36% 187	37.36% 238	15.07% 96	637
I have had to leave shifts early because of workplace fatigue?	1.26% 8	3.47% 22	14.20% 90	33.91% 215	47.16% 299	634
Your employers show concern for your health and safety, especially regarding fatigue.	11.62% 74	26.37% 168	32.34% 206	14.44% 92	15.23% 97	637
Workplace fatigue has impacted your family and/or personal life.	15.67% 100	26.02% 166	28.06% 179	19.59% 125	10.66% 68	638

Q42 Are you allowed to sleep while on duty when working over 12 hours?

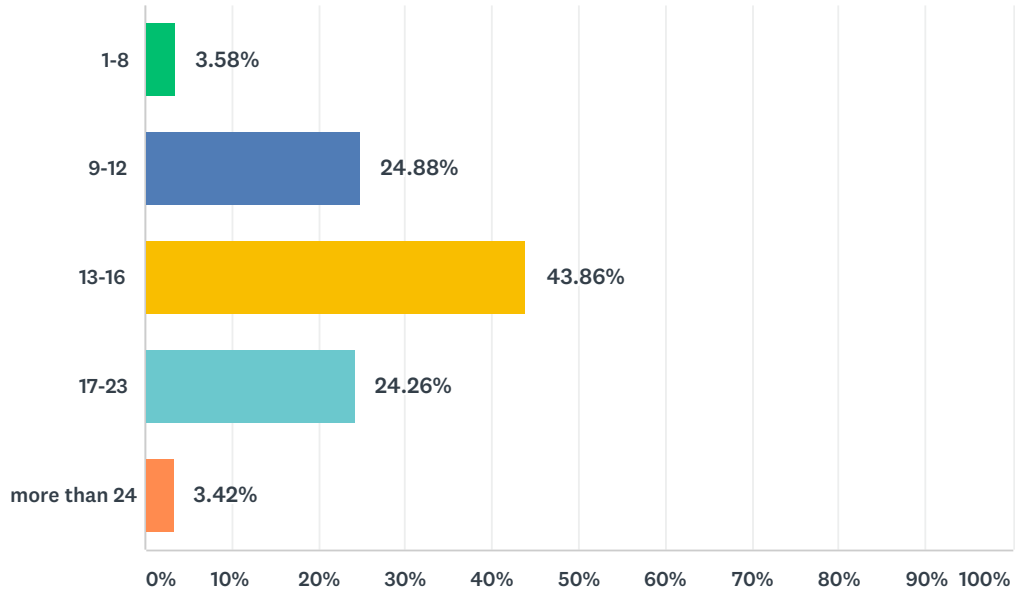
Answered: 643 Skipped: 89



ANSWER CHOICES	RESPONSES	
Yes	93.47%	601
No	6.53%	42
TOTAL		643

Q43 How many hours are you routinely awake while on duty?

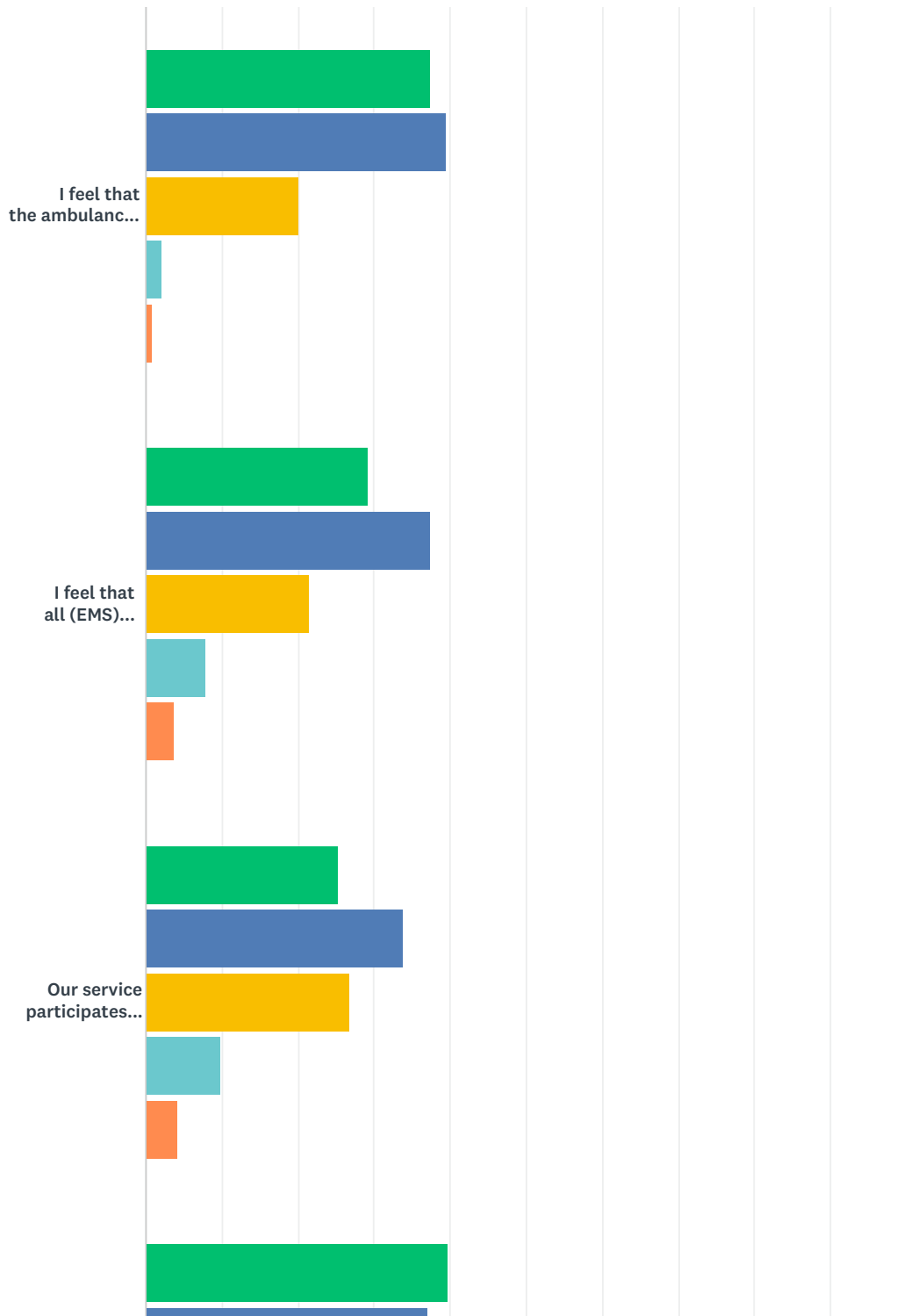
Answered: 643 Skipped: 89



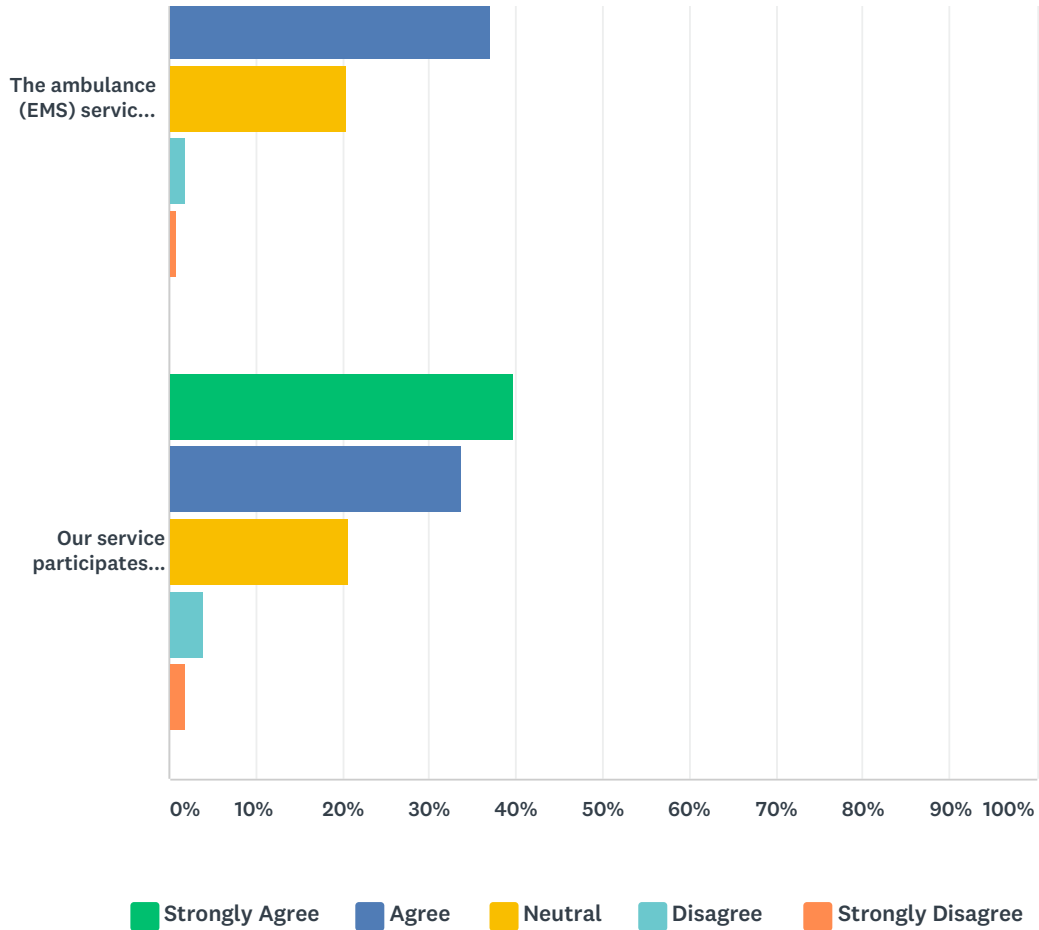
ANSWER CHOICES	RESPONSES	
1-8	3.58%	23
9-12	24.88%	160
13-16	43.86%	282
17-23	24.26%	156
more than 24	3.42%	22
TOTAL		643

Q44 Spend time with each statement and reflect on your ambulance (EMS) service's strengths and weaknesses. A thorough assessment by many community representatives, such as yourself, will help stimulate future growth and development of the ambulance (EMS) agency to allow the service to better meet the community's needs.

Answered: 650 Skipped: 82



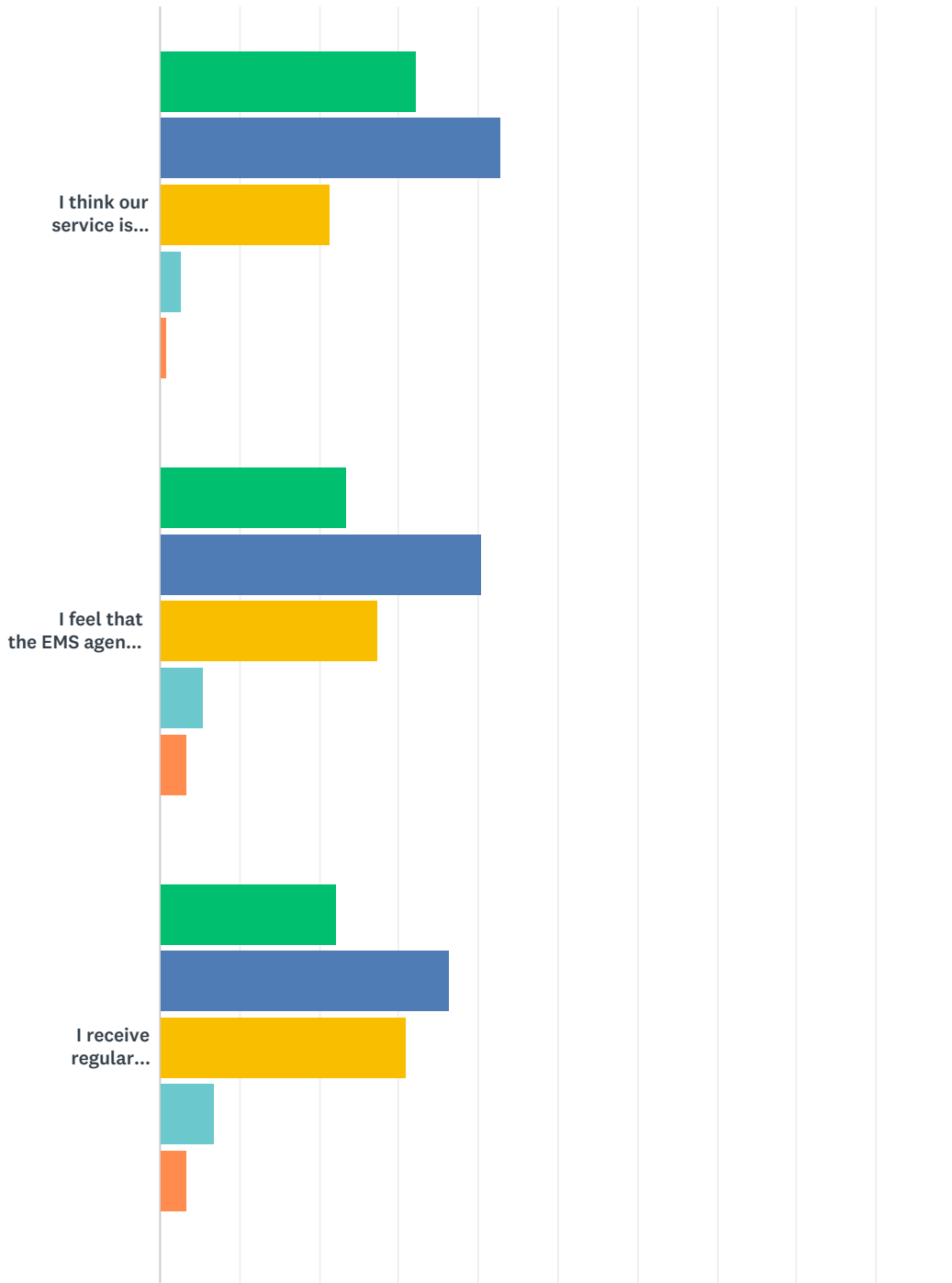
EMS Needs Assessment



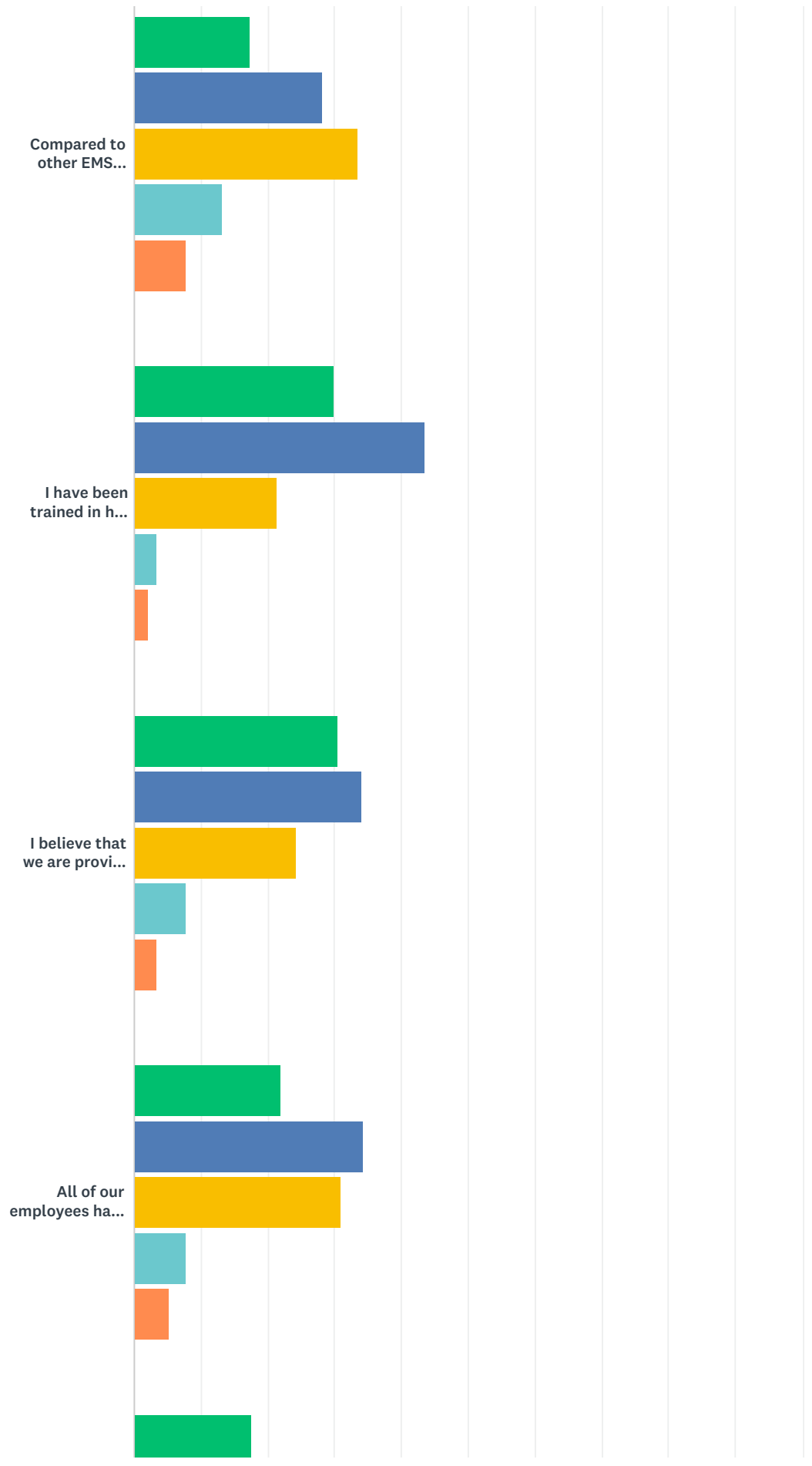
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I feel that the ambulance and the other equipment are kept clean and well maintained.	37.50% 243	39.51% 256	20.06% 130	2.16% 14	0.77% 5	648
I feel that all (EMS) personnel act and dress in a professional manner while on duty and dealing with the public.	29.28% 190	37.44% 243	21.57% 140	8.01% 52	3.70% 24	649
Our service participates in health promotion programs like health fairs and blood pressure screening.	25.27% 164	33.90% 220	26.81% 174	9.86% 64	4.16% 27	649
The ambulance (EMS) service I work for is valued as a community resource.	39.72% 257	37.09% 240	20.40% 132	1.85% 12	0.93% 6	647
Our service participates in community education, such as school presentations, CPR classes.	39.72% 257	33.69% 218	20.71% 134	4.02% 26	1.85% 12	647

Q45 The next statements focus on your perceptions as a front-line EMS provider. Specifically, assess how well your agency prepares its employees / volunteers for the provision of emergency medical care within a broad community context. Employees / volunteers should have access to the necessary resources, knowledge, and education to successfully complete their job requirements. Please rate each statement below.

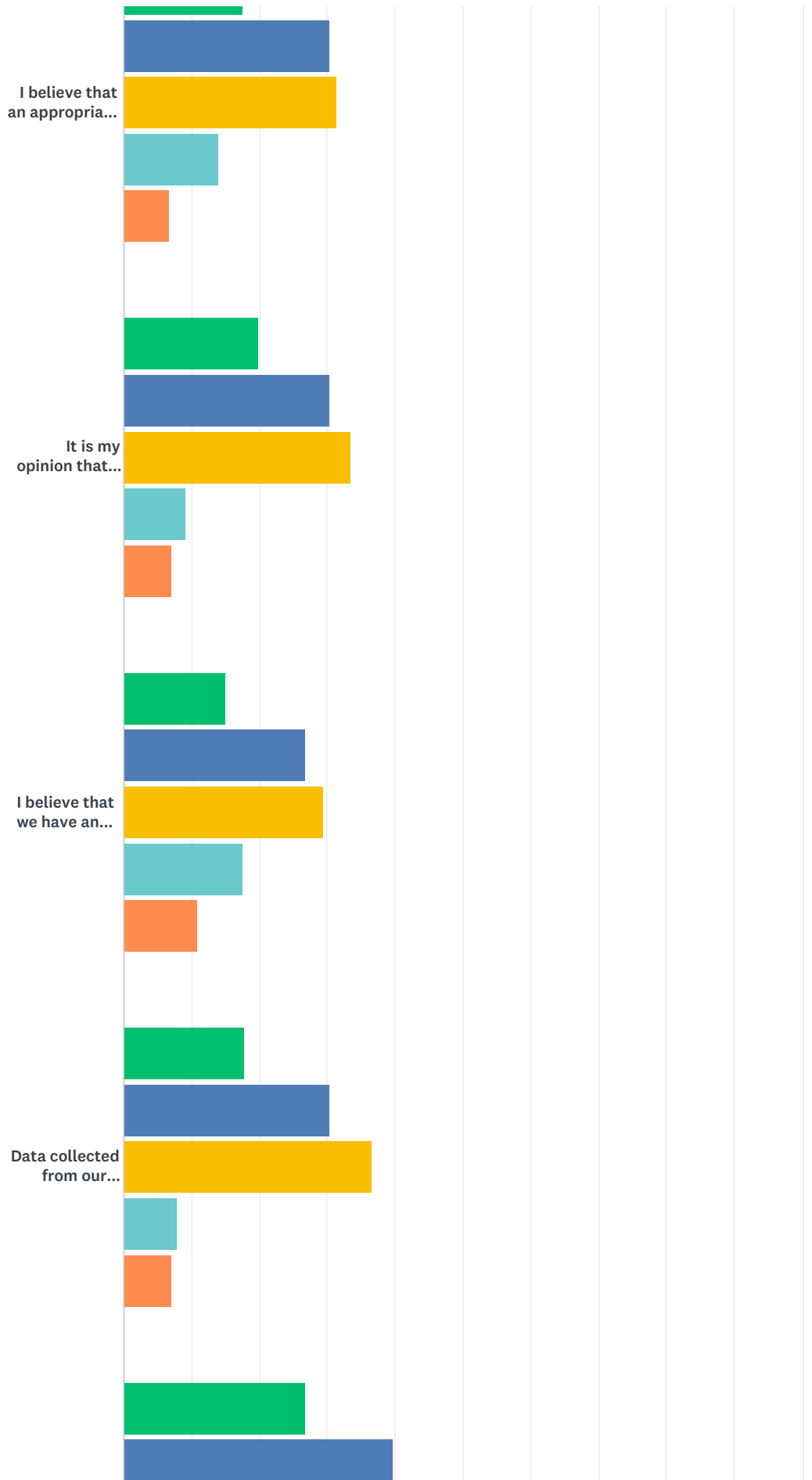
Answered: 641 Skipped: 91



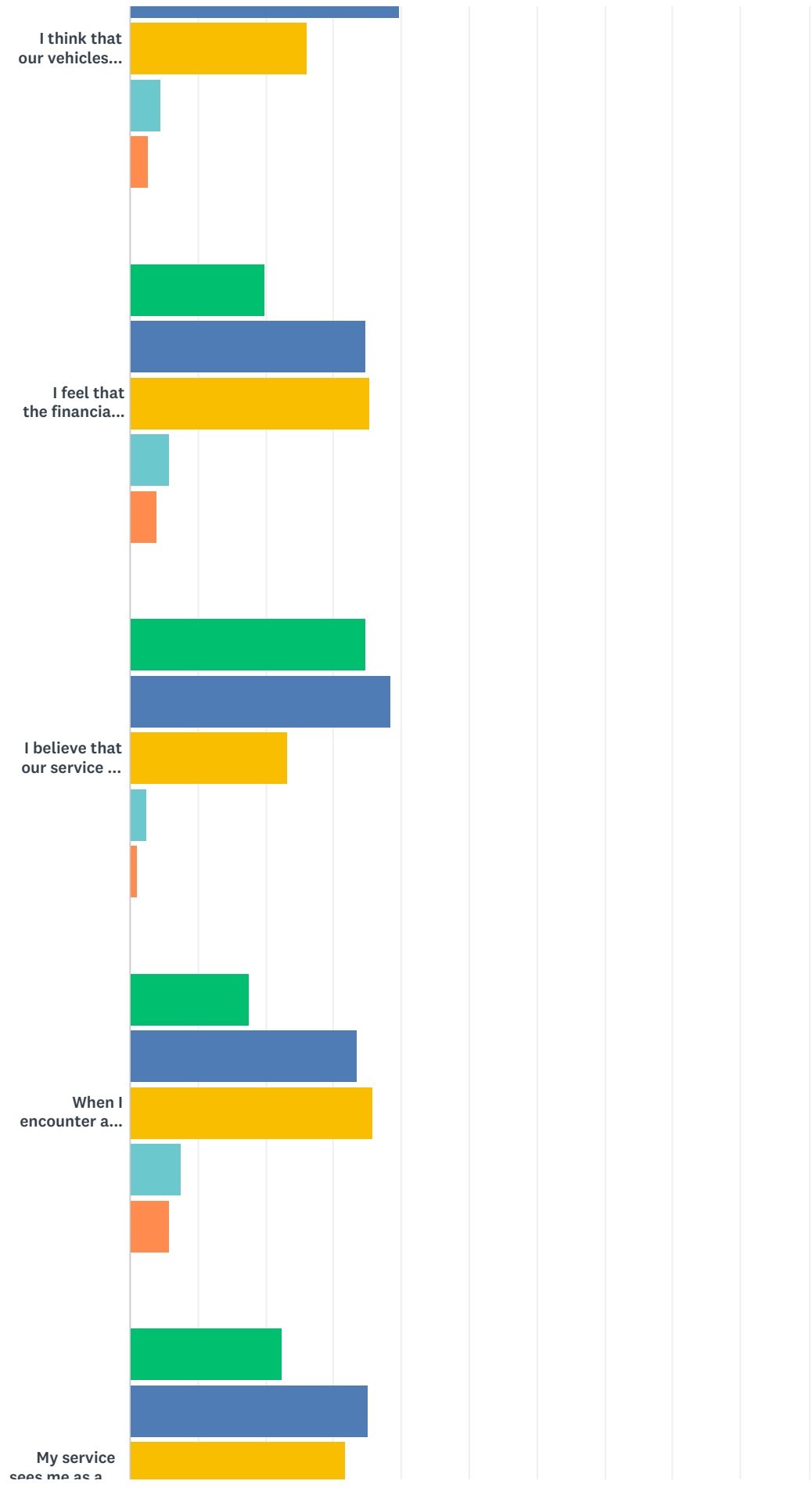
EMS Needs Assessment



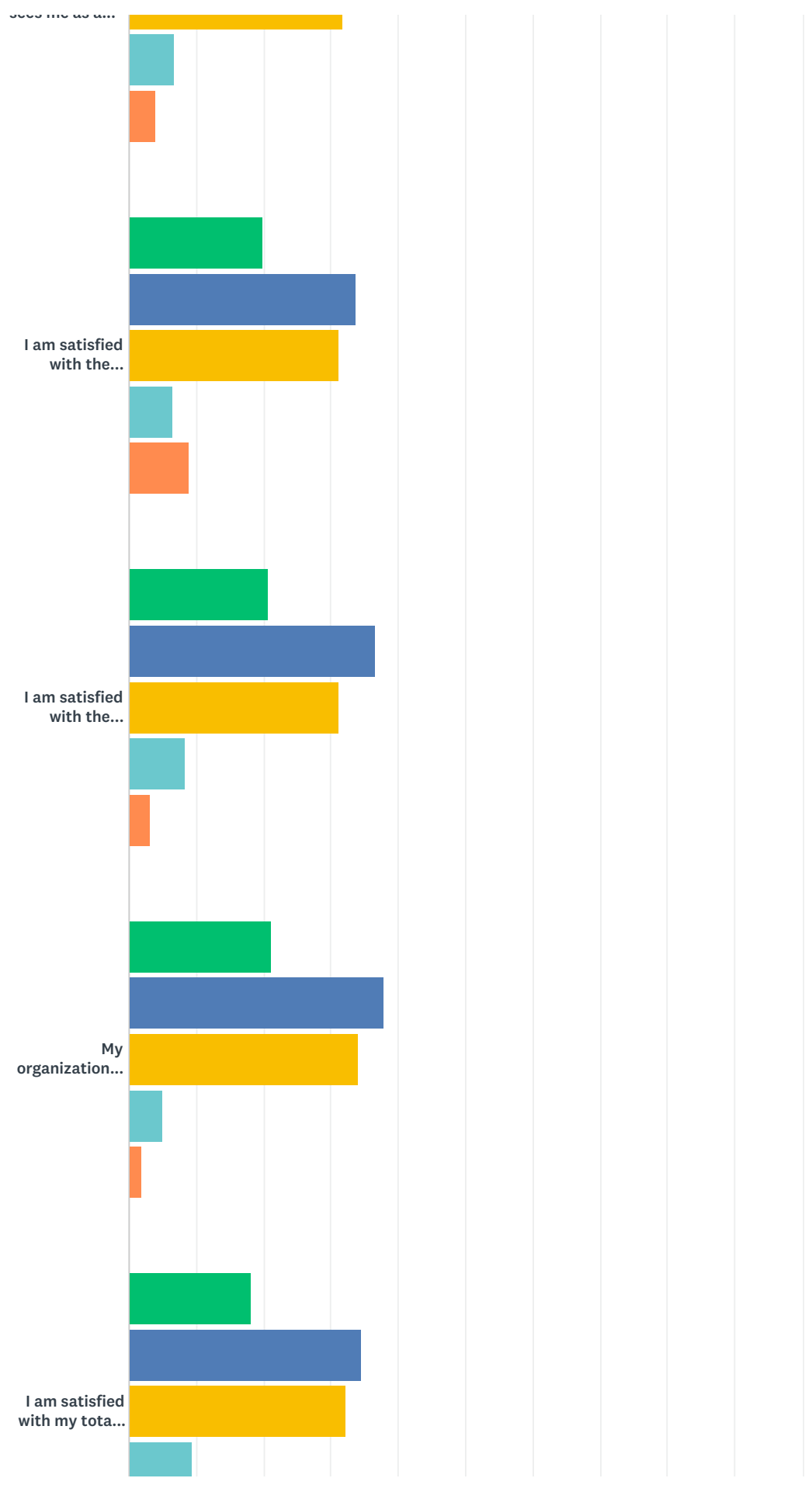
EMS Needs Assessment



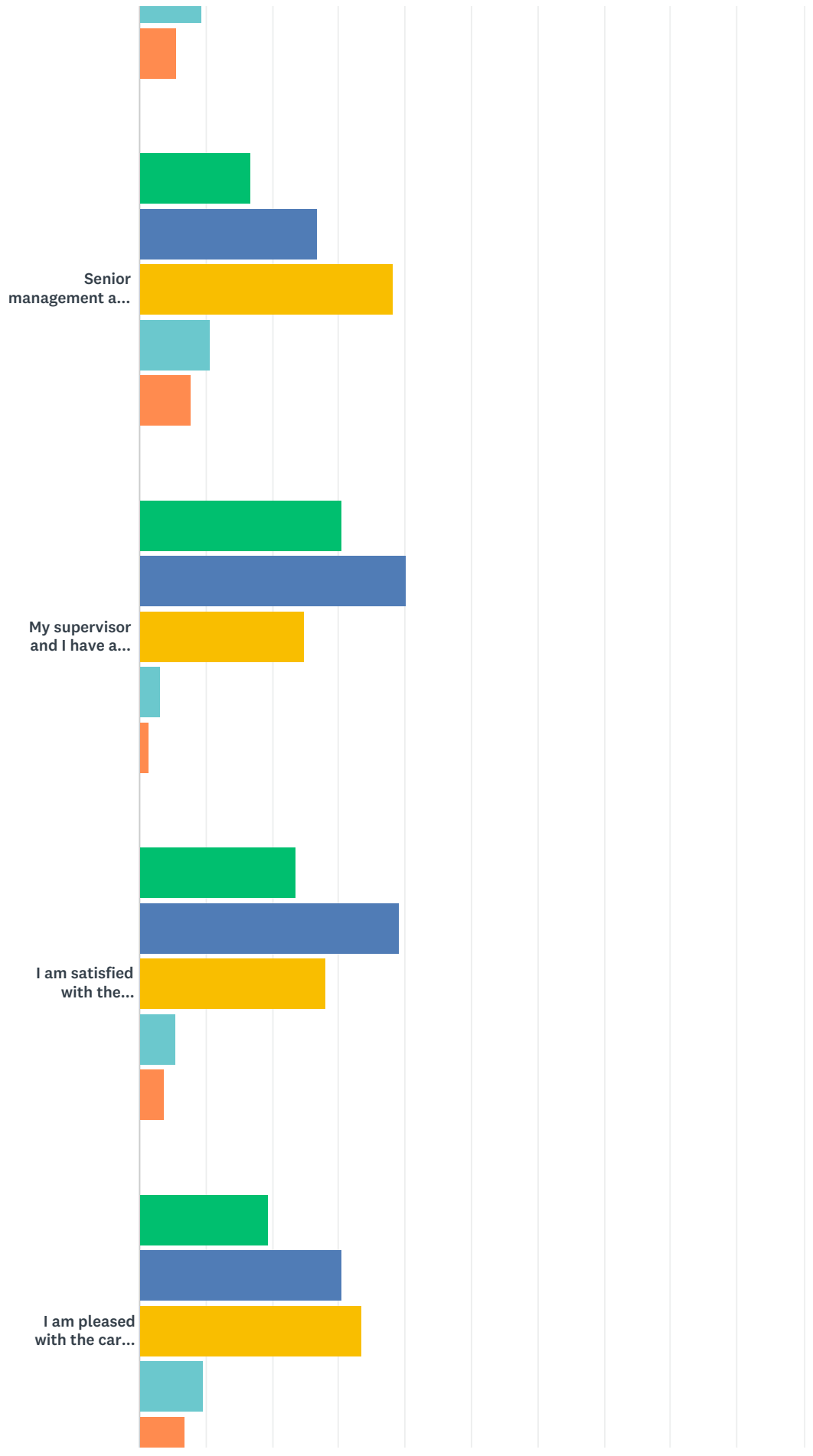
EMS Needs Assessment



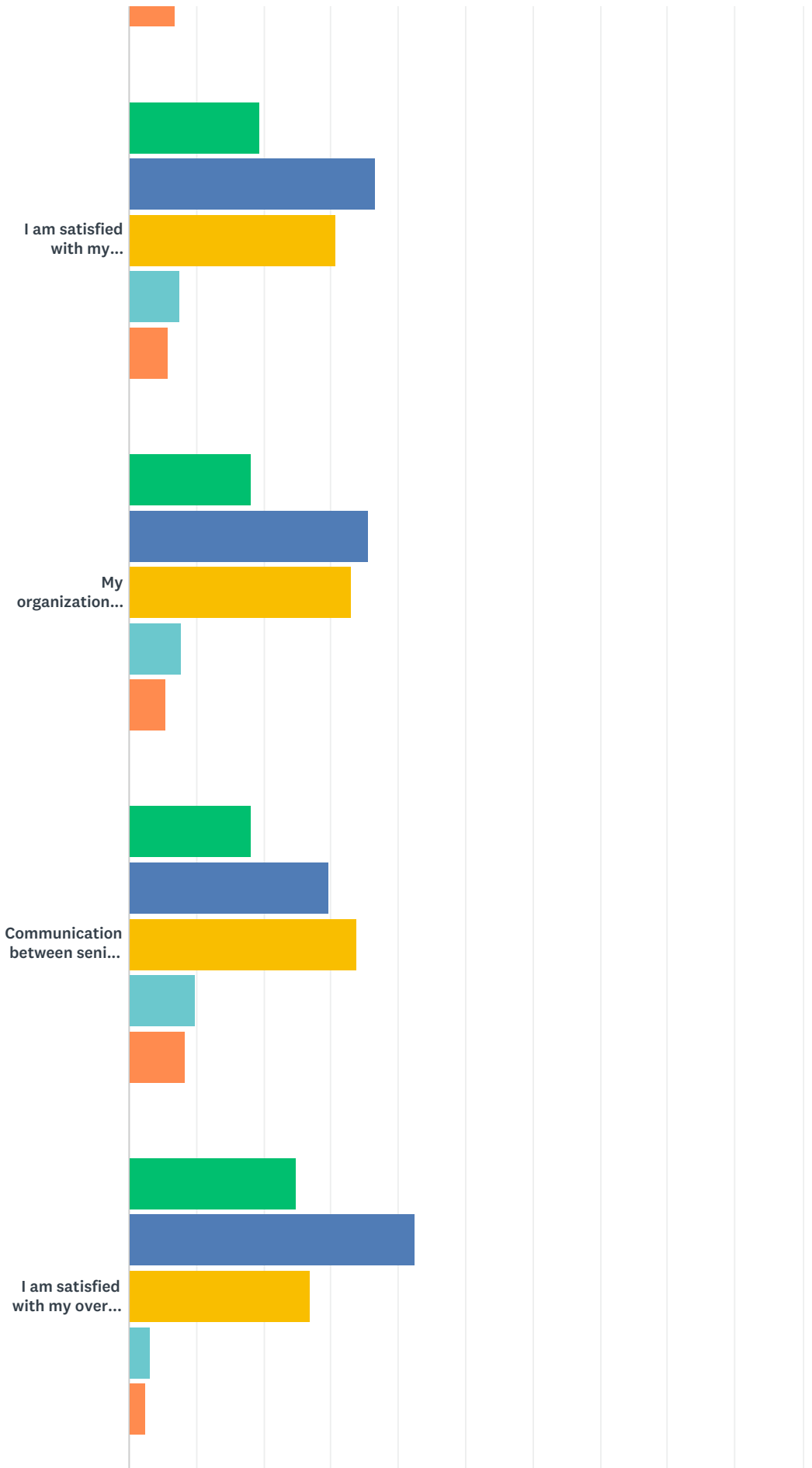
EMS Needs Assessment



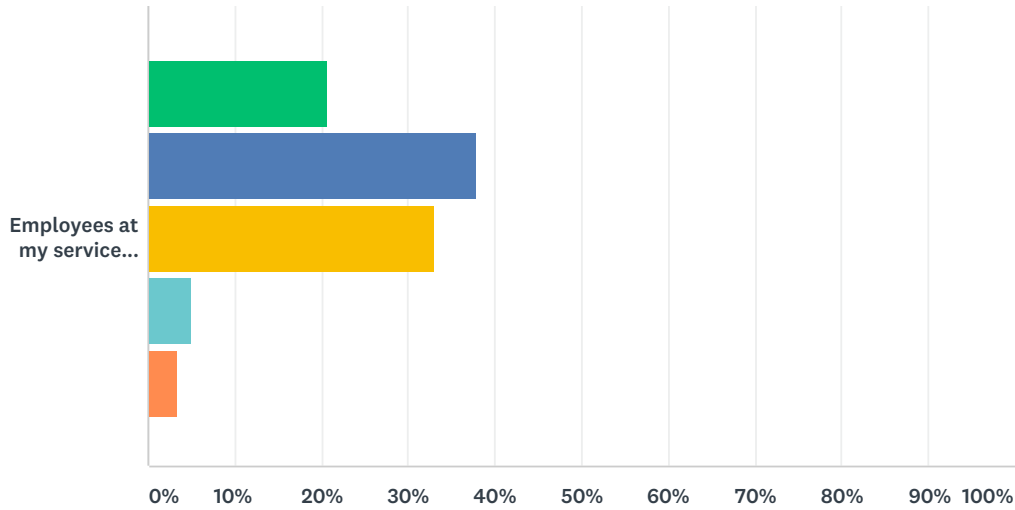
EMS Needs Assessment



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■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

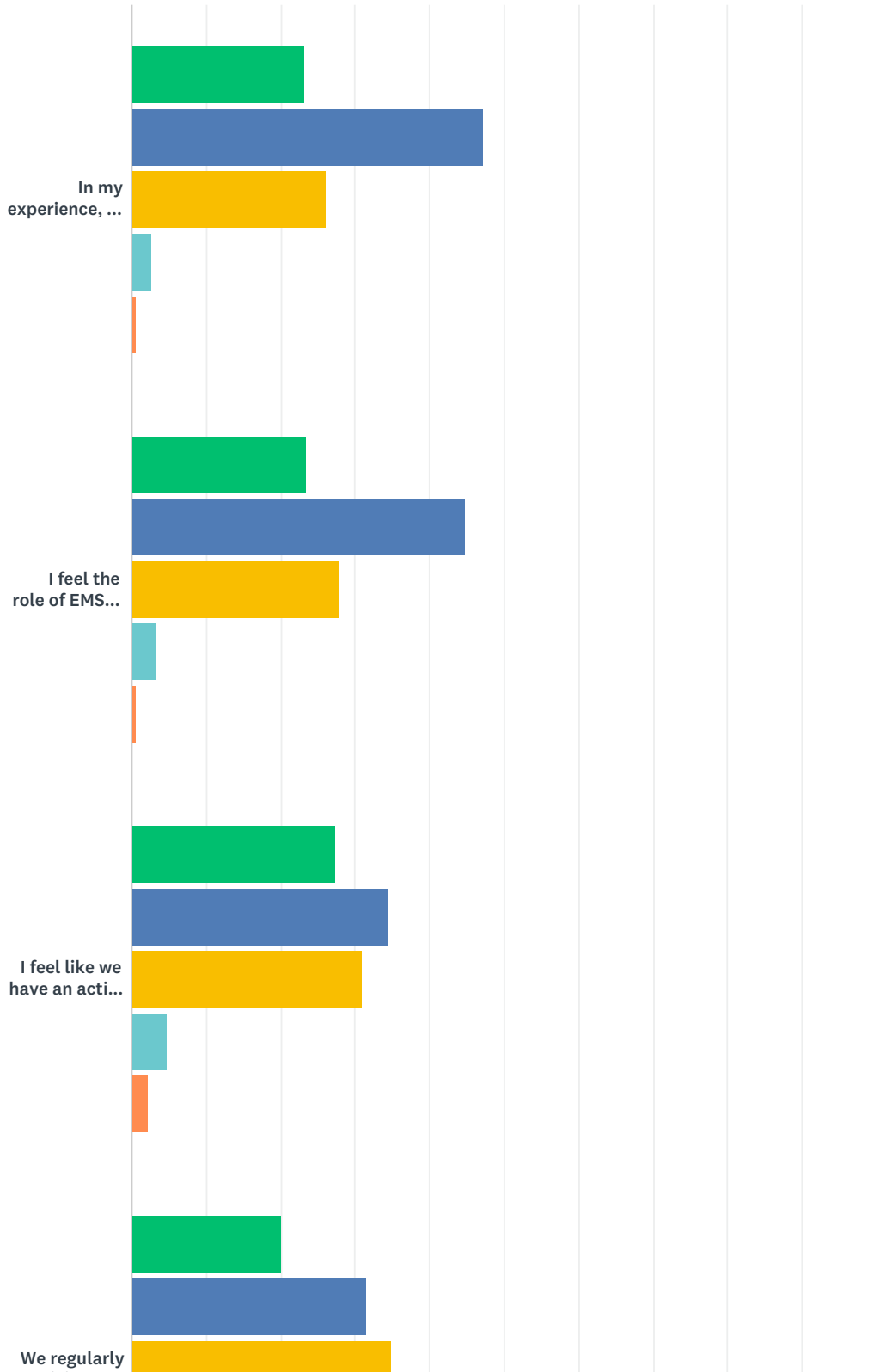
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I think our service is integrated into the community as a whole.	32.19% 206	42.97% 275	21.25% 136	2.66% 17	0.94% 6	640
I feel that the EMS agency is meeting my needs as an employee.	23.40% 150	40.41% 259	27.46% 176	5.46% 35	3.28% 21	641
I receive regular feedback and performance evaluations.	22.22% 142	36.46% 233	30.99% 198	6.89% 44	3.44% 22	639
Compared to other EMS agencies, I believe that we have a low employee turnover rate.	17.32% 111	28.24% 181	33.39% 214	13.26% 85	7.80% 50	641
I have been trained in how to minimize work-related injuries (safe driving, proper lifting, etc).	29.94% 191	43.42% 277	21.32% 136	3.29% 21	2.04% 13	638
I believe that we are provided sufficient opportunities for high quality continuing education.	30.58% 196	34.17% 219	24.34% 156	7.64% 49	3.28% 21	641
All of our employees have undergone training in principles of customer service.	22.03% 141	34.22% 219	30.94% 198	7.66% 49	5.16% 33	640
I believe that an appropriate number of our employees have undergone leadership training.	17.47% 112	30.42% 195	31.36% 201	14.04% 90	6.71% 43	641
It is my opinion that we receive appropriate recognition for years of service by our agency.	19.97% 128	30.27% 194	33.39% 214	9.20% 59	7.18% 46	641
I believe that we have an appropriate number of employees to meet our staffing needs.	15.16% 97	26.72% 171	29.53% 189	17.66% 113	10.94% 70	640
Data collected from our patient care records are tabulated and reported back to employees in an understandable and useful format.	17.71% 113	30.41% 194	36.68% 234	7.99% 51	7.21% 46	638
I think that our vehicles / equipment are adequate to meet our needs.	26.88% 172	39.69% 254	26.09% 167	4.69% 30	2.66% 17	640
I feel that the financial aspects of our organization are well managed.	19.91% 127	34.80% 222	35.27% 225	5.96% 38	4.08% 26	638
I believe that our service is staffed and licensed at an appropriate level of care (BLS vs. ALS).	34.69% 222	38.59% 247	23.13% 148	2.50% 16	1.09% 7	640

EMS Needs Assessment

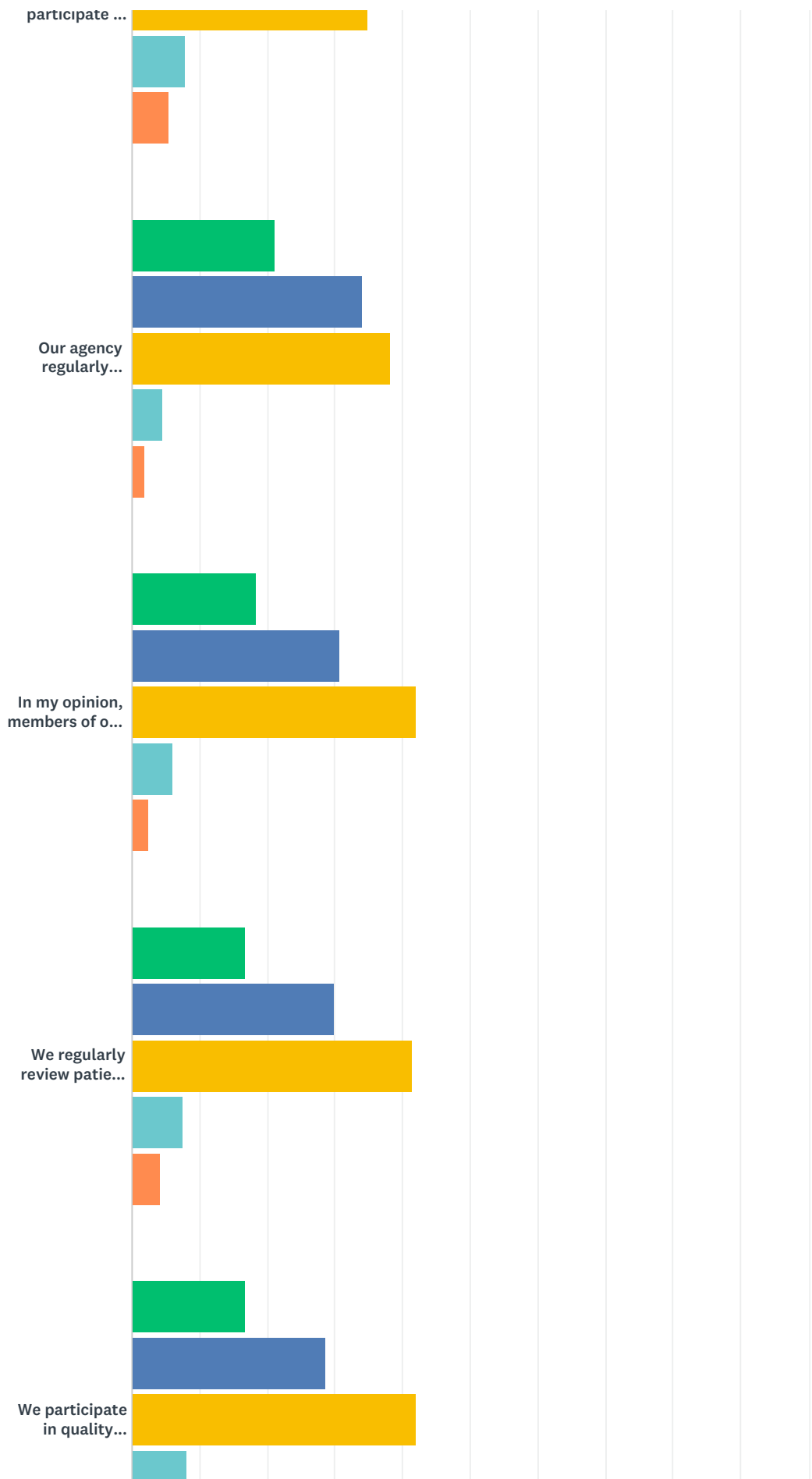
When I encounter a patient who doesn't require an ambulance, but who has clear safety risks or special needs, there are clear policies outlining an appropriate referral process.	17.55% 112	33.39% 213	35.74% 228	7.52% 48	5.80% 37	638
My service sees me as a valuable asset to the organization.	22.34% 143	35.16% 225	31.87% 204	6.72% 43	3.91% 25	640
I am satisfied with the retirement plan offered by my organization.	19.84% 127	33.59% 215	31.25% 200	6.41% 41	8.91% 57	640
I am satisfied with the culture of my workplace.	20.69% 132	36.68% 234	31.19% 199	8.31% 53	3.13% 20	638
My organization is dedicated to diversity and inclusiveness.	21.19% 135	37.83% 241	34.07% 217	5.02% 32	1.88% 12	637
I am satisfied with my total benefits package.	18.18% 116	34.48% 220	32.29% 206	9.40% 60	5.64% 36	638
Senior management and employees trust each other.	16.72% 107	26.72% 171	38.28% 245	10.63% 68	7.66% 49	640
My supervisor and I have a good working relationship.	30.47% 195	40.16% 257	24.84% 159	3.13% 20	1.41% 9	640
I am satisfied with the job-related training my organization offers.	23.63% 151	39.12% 250	28.01% 179	5.48% 35	3.76% 24	639
I am pleased with the career advancement opportunities available to me.	19.41% 124	30.52% 195	33.49% 214	9.70% 62	6.89% 44	639
I am satisfied with my opportunities for professional growth.	19.41% 124	36.62% 234	30.67% 196	7.51% 48	5.79% 37	639
My organization is dedicated to my professional development.	18.28% 117	35.63% 228	32.97% 211	7.66% 49	5.47% 35	640
Communication between senior leaders and employees is good in my organization.	18.15% 116	29.73% 190	33.96% 217	9.86% 63	8.29% 53	639
I am satisfied with my overall job security.	24.88% 159	42.57% 272	26.92% 172	3.13% 20	2.50% 16	639
Employees at my service treat each other with dignity and respect.	20.63% 132	37.97% 243	33.13% 212	5.00% 32	3.28% 21	640

Q46 The following eight statements are provided to gauge your opinions concerning your relation and integration with the healthcare system. The entities to which you relinquish patient care are the receiving facilities.

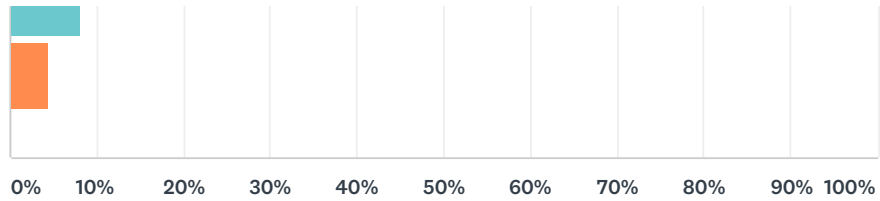
Answered: 633 Skipped: 99



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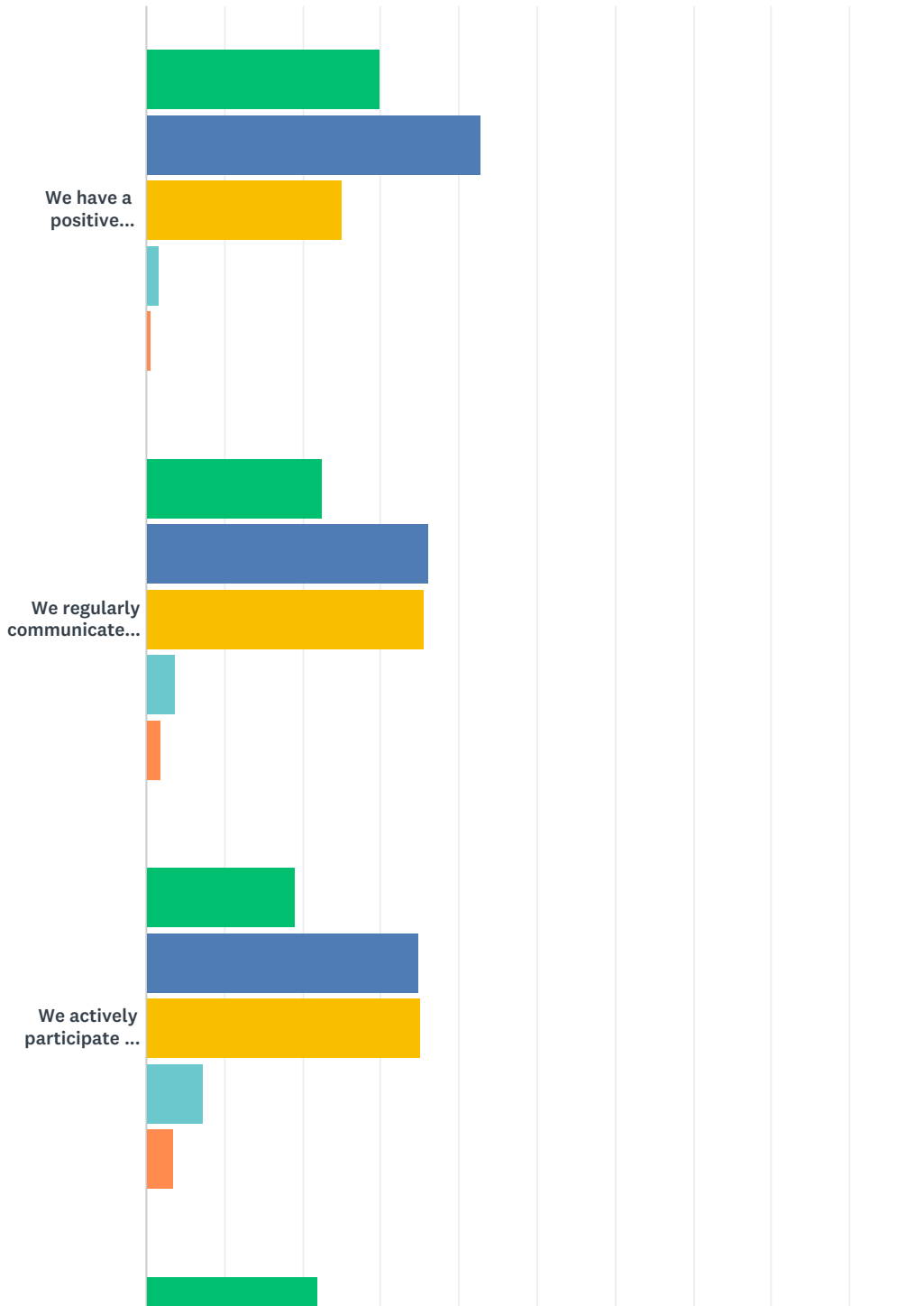
■ Strongly Agree
 ■ Agree
 ■ Neutral
 ■ Disagree
 ■ Strongly Disagree

	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
In my experience, we have a positive working relationship with our receiving facilities.	23.26% 147	47.31% 299	26.11% 165	2.69% 17	0.63% 4	632
I feel the role of EMS personnel during the transition of patient care at the receiving facility is clear.	23.49% 148	44.76% 282	27.78% 175	3.33% 21	0.63% 4	630
I feel like we have an active service medical director.	27.42% 173	34.55% 218	30.90% 195	4.75% 30	2.38% 15	631
We regularly participate in quality improvement activities with our medical director, including periodic run reviews.	20.13% 127	31.54% 199	35.02% 221	7.92% 50	5.39% 34	631
Our agency regularly provides data (response times, IV success rates, number of trauma vs. medical patients, etc.) to our medical director.	21.14% 133	34.02% 214	38.31% 241	4.61% 29	1.91% 12	629
In my opinion, members of our agency serve on appropriate health care-related committees.	18.44% 116	30.84% 194	42.13% 265	6.04% 38	2.54% 16	629
We regularly review patient care issues with the receiving facilities.	16.80% 106	29.95% 189	41.36% 261	7.61% 48	4.28% 27	631
We participate in quality improvement activities with our receiving facilities.	16.83% 105	28.69% 179	41.99% 262	8.17% 51	4.33% 27	624

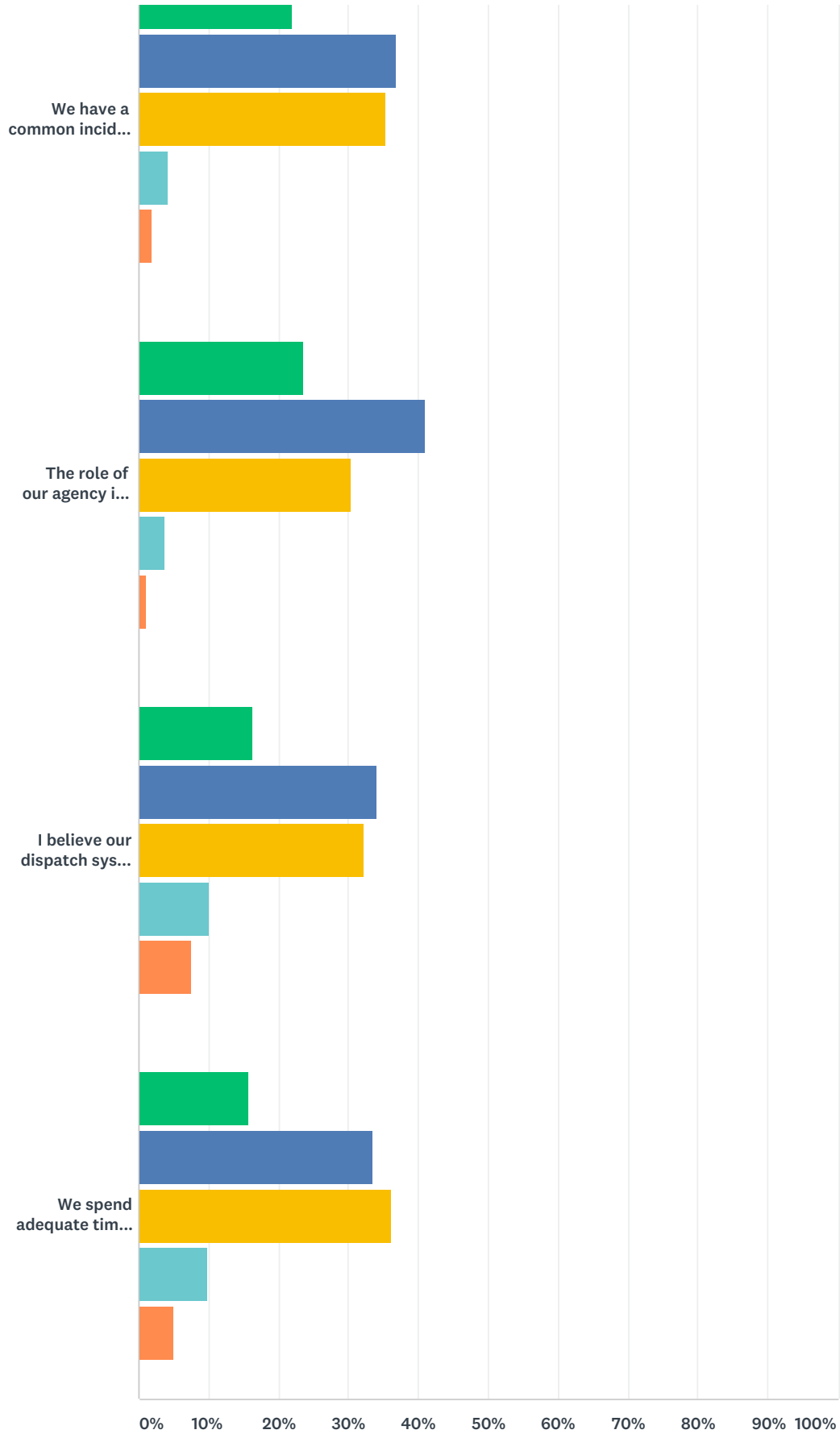
Q47 Public safety is defined as any agency that assists in the well being of the community in the midst of a crisis (i.e. fire departments, other EMS agencies, ski patrol, highway patrol, search and rescue, department of emergency services, etc.). The following eight statements are designed to gauge your agency's integration with other public safety entities.

Please rate each statement

Answered: 631 Skipped: 101



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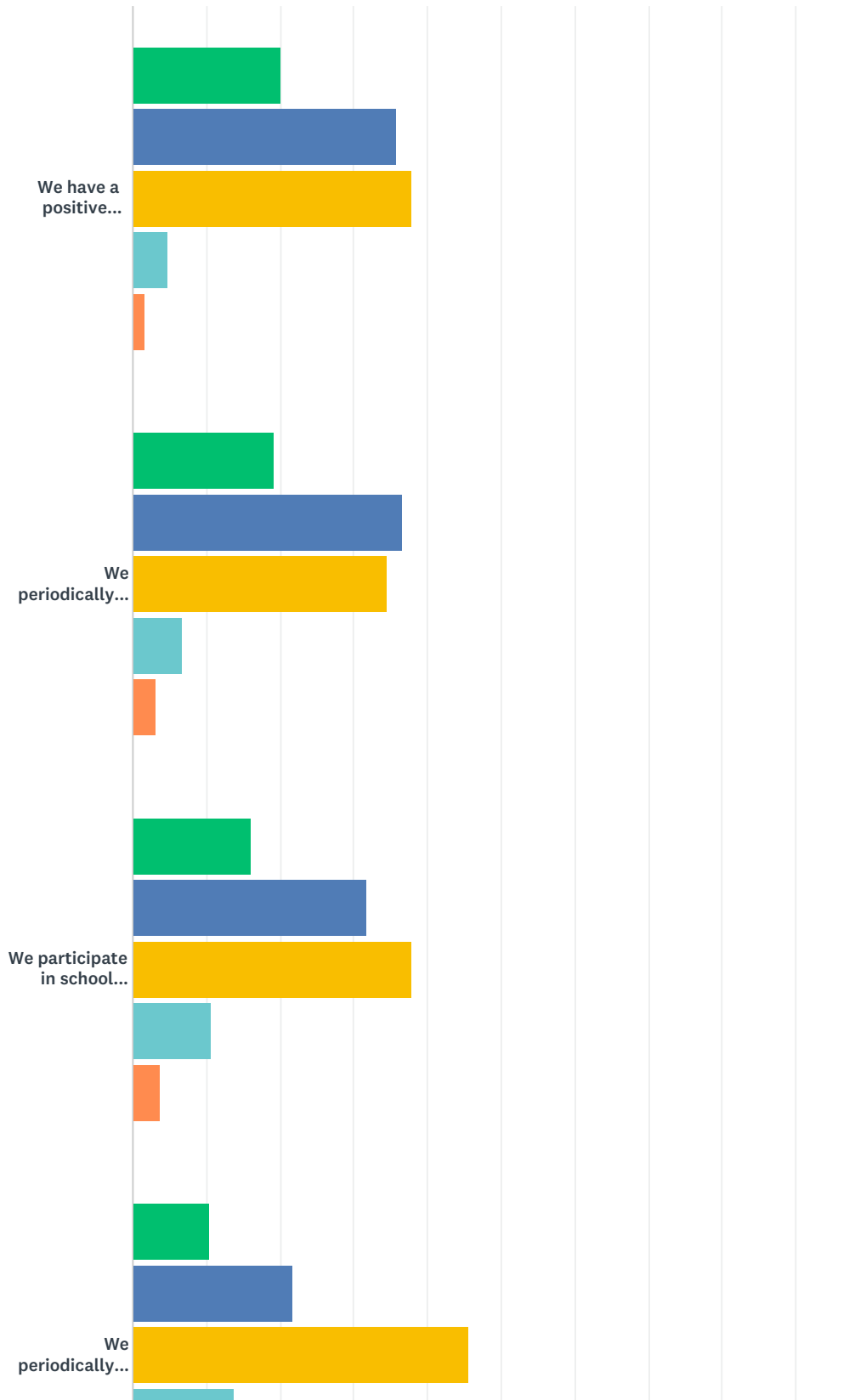
Strongly Agree Agree Neutral Disagree Strongly Disagree

EMS Needs Assessment

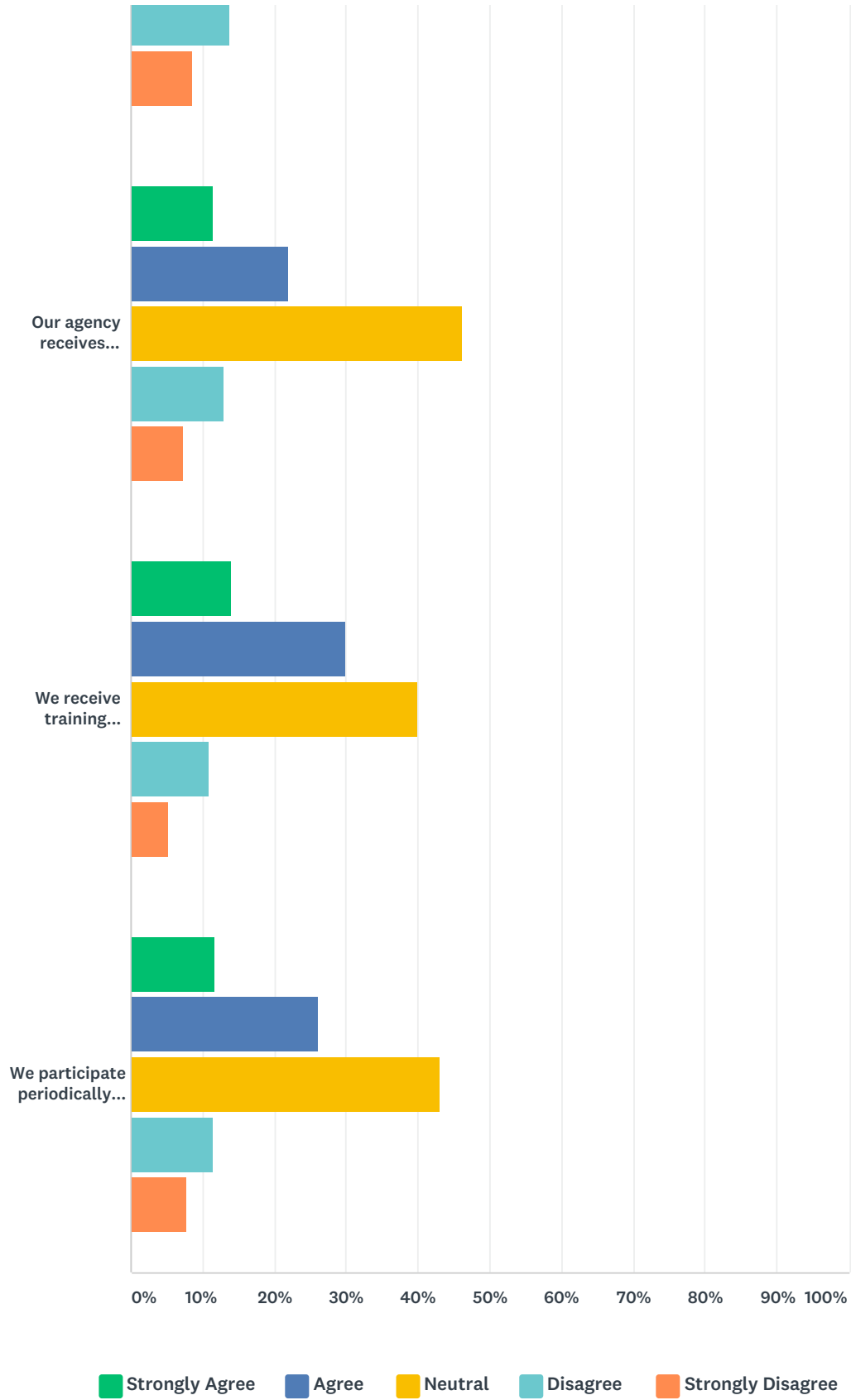
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
We have a positive working relationship with other public safety agencies/ personnel.	29.84% 188	42.86% 270	25.08% 158	1.59% 10	0.63% 4	630
We regularly communicate with other public safety agencies through system quality improvement.	22.58% 142	36.09% 227	35.61% 224	3.82% 24	1.91% 12	629
We actively participate in joint training with other public safety agencies.	19.08% 120	34.98% 220	35.14% 221	7.31% 46	3.50% 22	629
We have a common incident command system with other public safety agencies.	21.94% 138	36.72% 231	35.29% 222	4.13% 26	1.91% 12	629
The role of our agency is clear during a multiple agency response.	23.69% 149	41.02% 258	30.37% 191	3.82% 24	1.11% 7	629
I believe our dispatch system meets our agency's needs.	16.22% 102	34.18% 215	32.11% 202	10.02% 63	7.47% 47	629
We spend adequate time working on planning and exercises to prepare us for multiple casualty incidents involving all types of man-made and natural events.	15.61% 98	33.44% 210	36.15% 227	9.87% 62	4.94% 31	628

Q48 This section details your opinions about how well your EMS agency is integrated in the local school system.

Answered: 630 Skipped: 102



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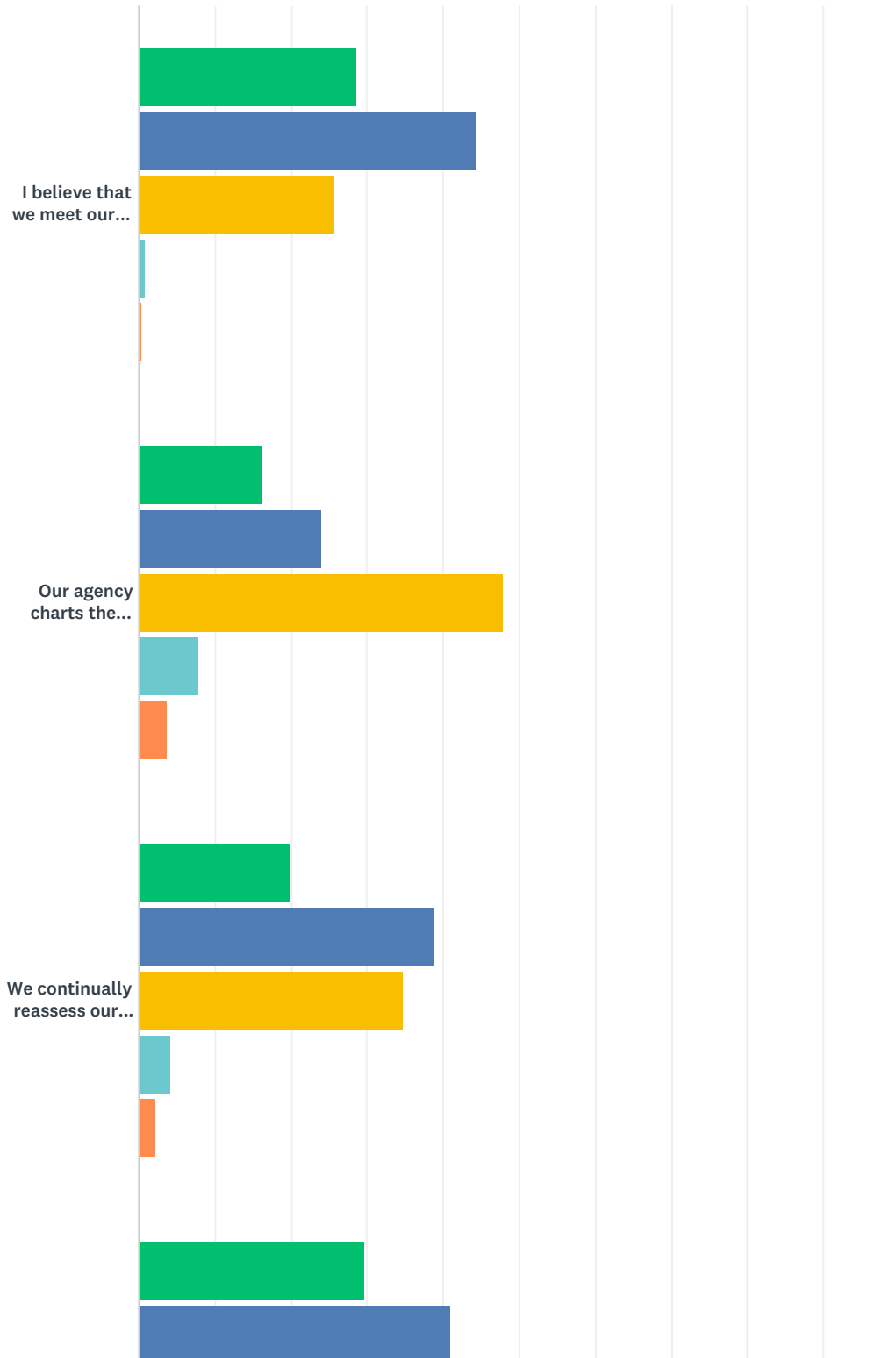
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
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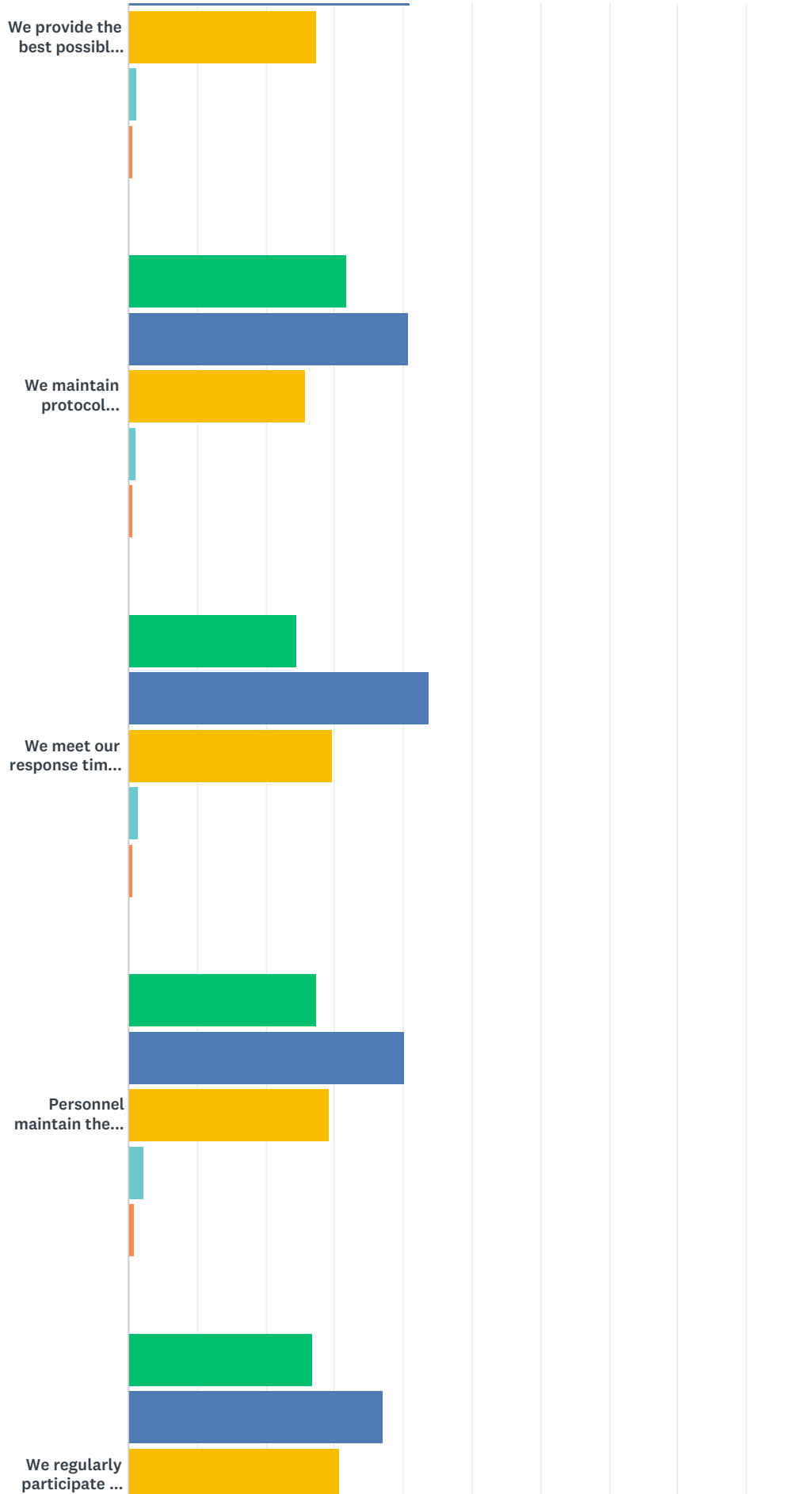
We have a positive working relationship with school officials at all levels (administrators, educators, and faculty).	20.03% 126	35.77% 225	37.84% 238	4.77% 30	1.59% 10	629
We periodically educate students (first aid talks, CPR instruction, career day, injury prevention, etc).	19.17% 120	36.58% 229	34.50% 216	6.71% 42	3.04% 19	626
We participate in school drills and training for emergencies.	16.11% 101	31.74% 199	37.80% 237	10.69% 67	3.67% 23	627
We periodically meet with school health nurses.	10.43% 65	21.67% 135	45.59% 284	13.80% 86	8.51% 53	623
Our agency receives information from school officials concerning the enrollment of any children with special healthcare needs.	11.48% 72	22.01% 138	46.25% 290	12.92% 81	7.34% 46	627
We receive training regarding children with special health care needs.	14.01% 88	29.94% 188	39.97% 251	10.83% 68	5.25% 33	628
We participate periodically in joint training with school athletic staff (trainers and coaches).	11.62% 73	26.11% 164	42.99% 270	11.46% 72	7.80% 49	628

Q49 The following statements are associated with the relationship that is fostered between your EMS agency and the community at large. As your primary customer, the patients, family, and bystanders play a vital role in your agency's development and effectiveness in a community

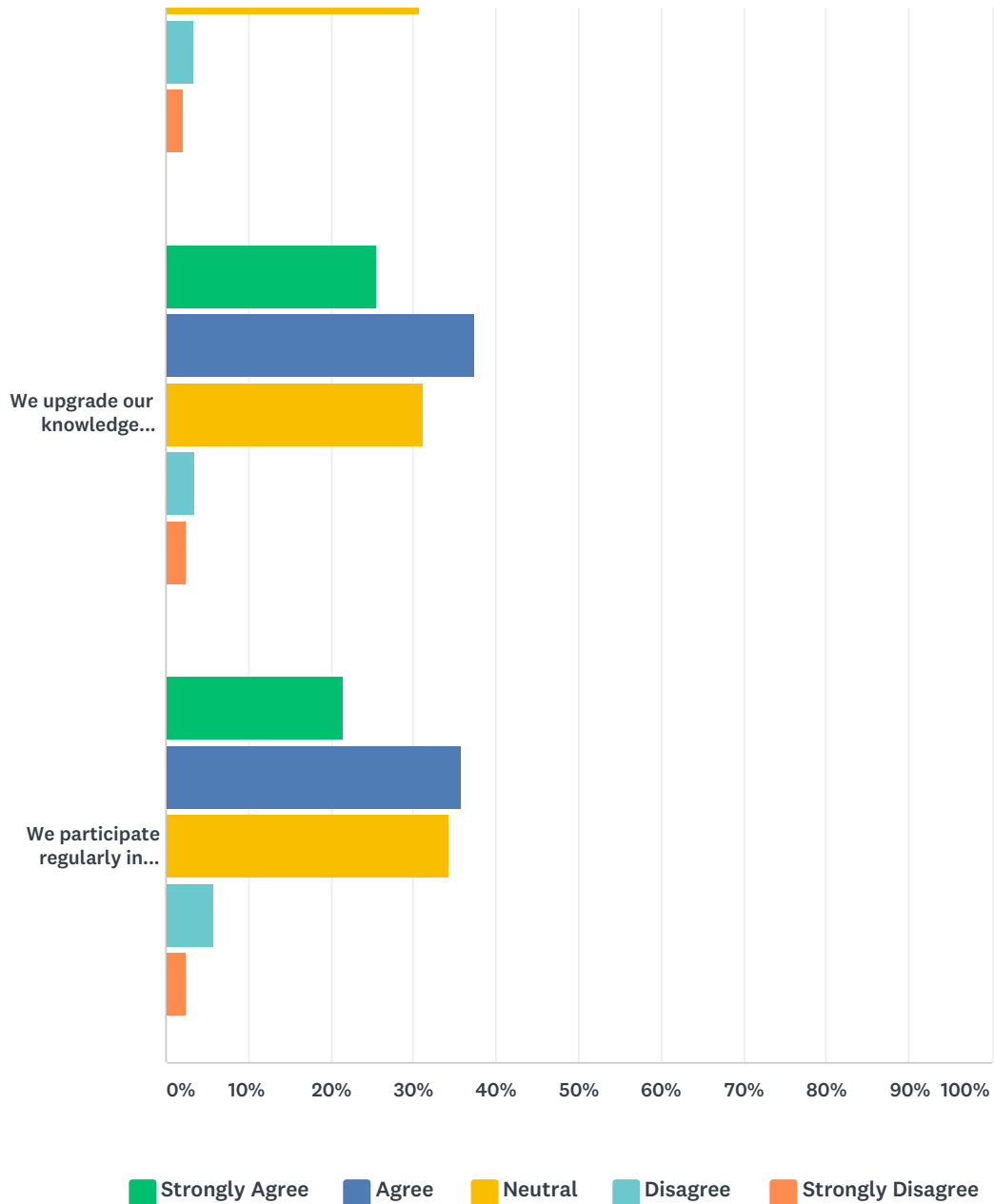
Answered: 627 Skipped: 105



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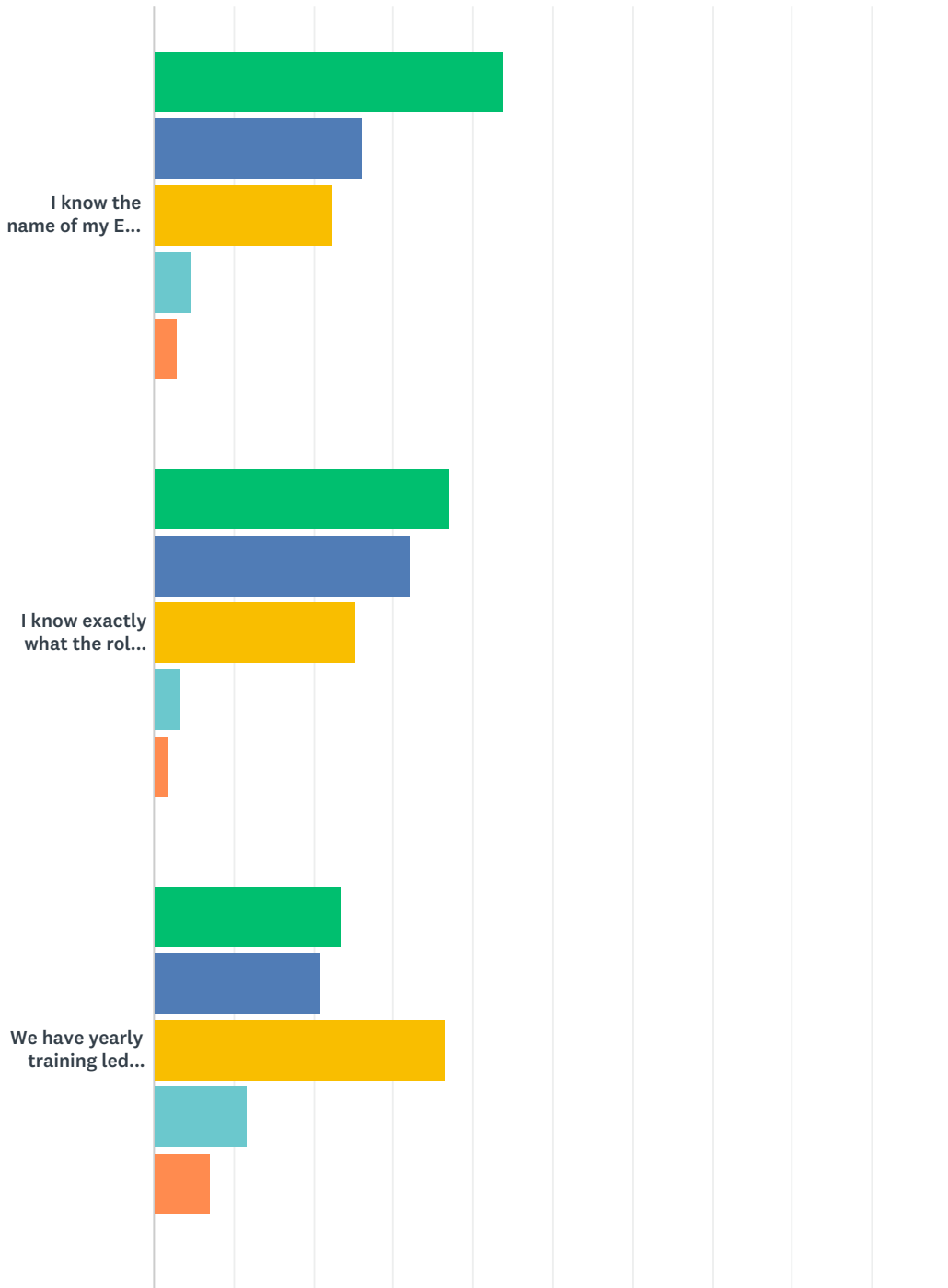
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I believe that we meet our customers' needs and expectations.	28.64% 179	44.32% 277	25.76% 161	0.80% 5	0.48% 3	625
Our agency charts the ratio between compliments vs. complaints.	16.37% 102	24.08% 150	47.83% 298	8.03% 50	3.69% 23	623
We continually reassess our services to make sure we are meeting the needs and expectations of our customers.	19.87% 124	38.94% 243	34.78% 217	4.17% 26	2.24% 14	624
We provide the best possible medical care in accordance with our agency's licensure level and our personnel's scope of practice.	29.76% 186	40.96% 256	27.36% 171	1.28% 8	0.64% 4	625
We maintain protocol compliance.	31.73% 198	40.71% 254	25.80% 161	1.12% 7	0.64% 4	624
We meet our response time benchmarks.	24.48% 152	43.80% 272	29.63% 184	1.45% 9	0.64% 4	621

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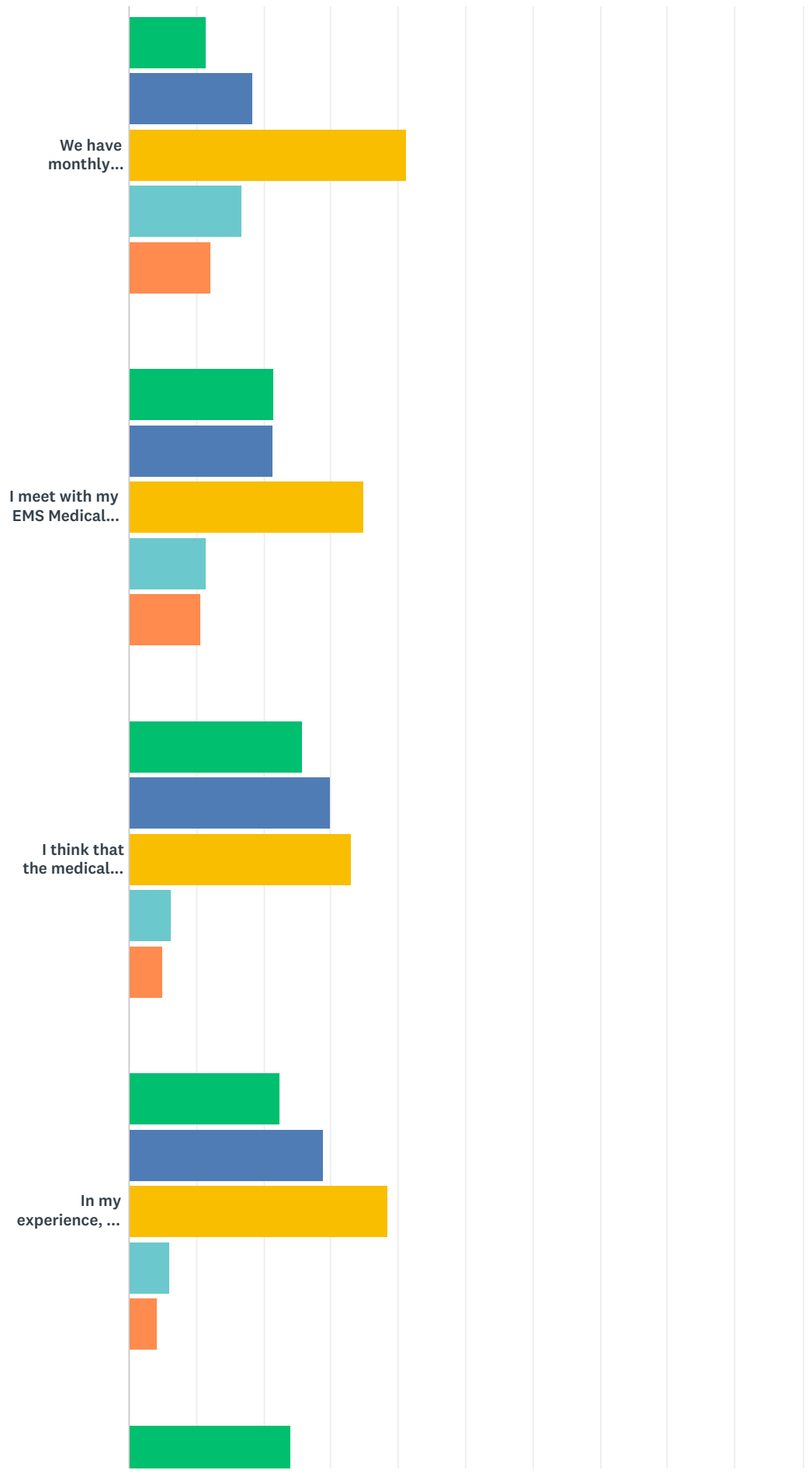
Personnel maintain their emergency medical skills to the highest standard possible.	27.40% 171	40.06% 250	29.33% 183	2.40% 15	0.80% 5	624
We regularly participate in skills training and competency.	26.75% 164	37.03% 227	30.83% 189	3.26% 20	2.12% 13	613
We upgrade our knowledge consistent with published trends in emergency medical care.	25.52% 159	37.40% 233	31.14% 194	3.53% 22	2.41% 15	623
We participate regularly in public information and education activities.	21.63% 135	35.74% 223	34.29% 214	5.77% 36	2.56% 16	624

Q50 The following four statements relate to the EMS agency's relationship with their medical director. EMS "medical director" means a physician or surrogate who is responsible for all aspects of patient care within an EMS system or EMS agency, including providing for or ensuring the medical direction of EMS providers; the development, implementation, evaluation of medical protocols; and oversight of quality assurance activities.

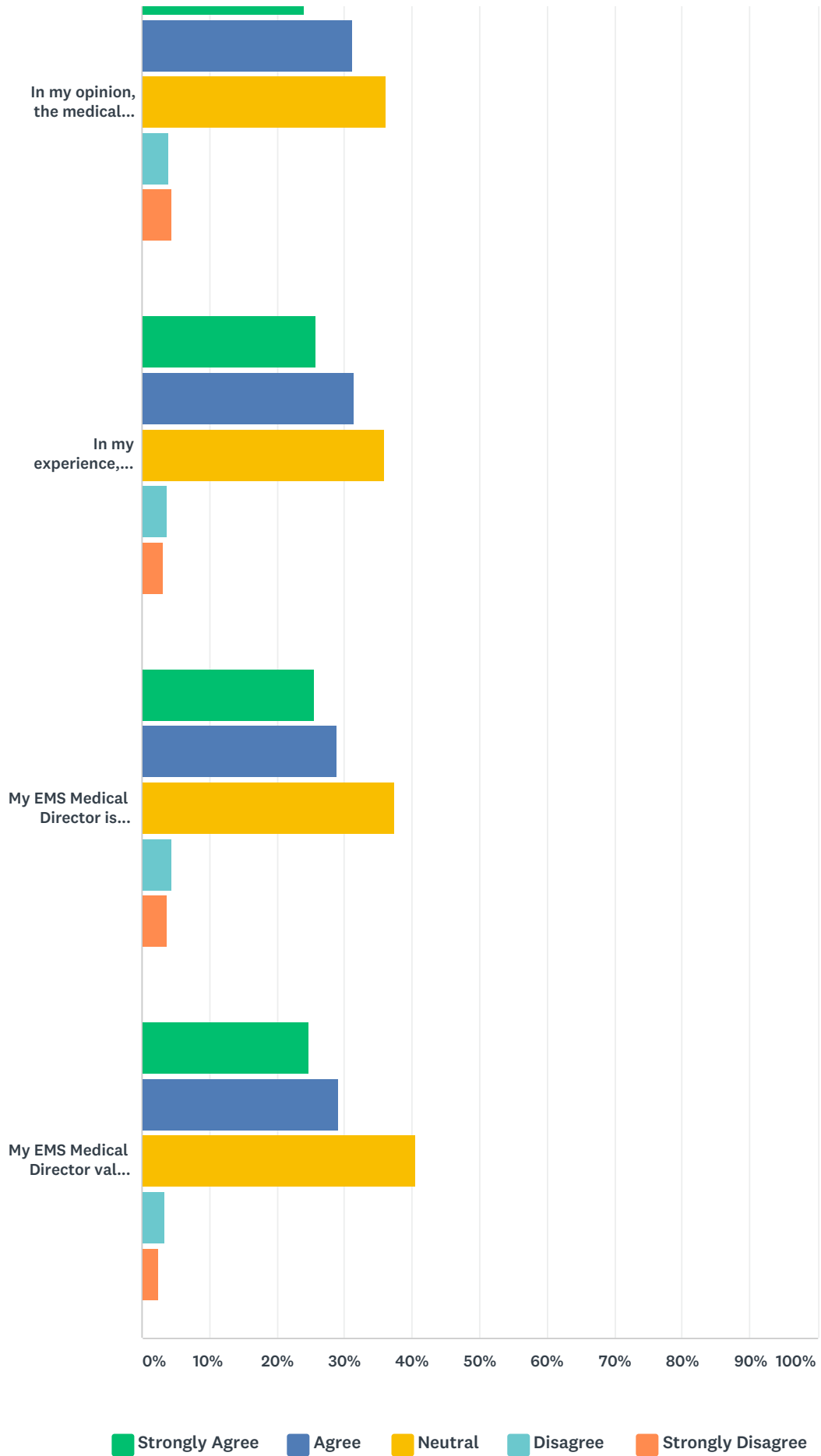
Answered: 615 Skipped: 117



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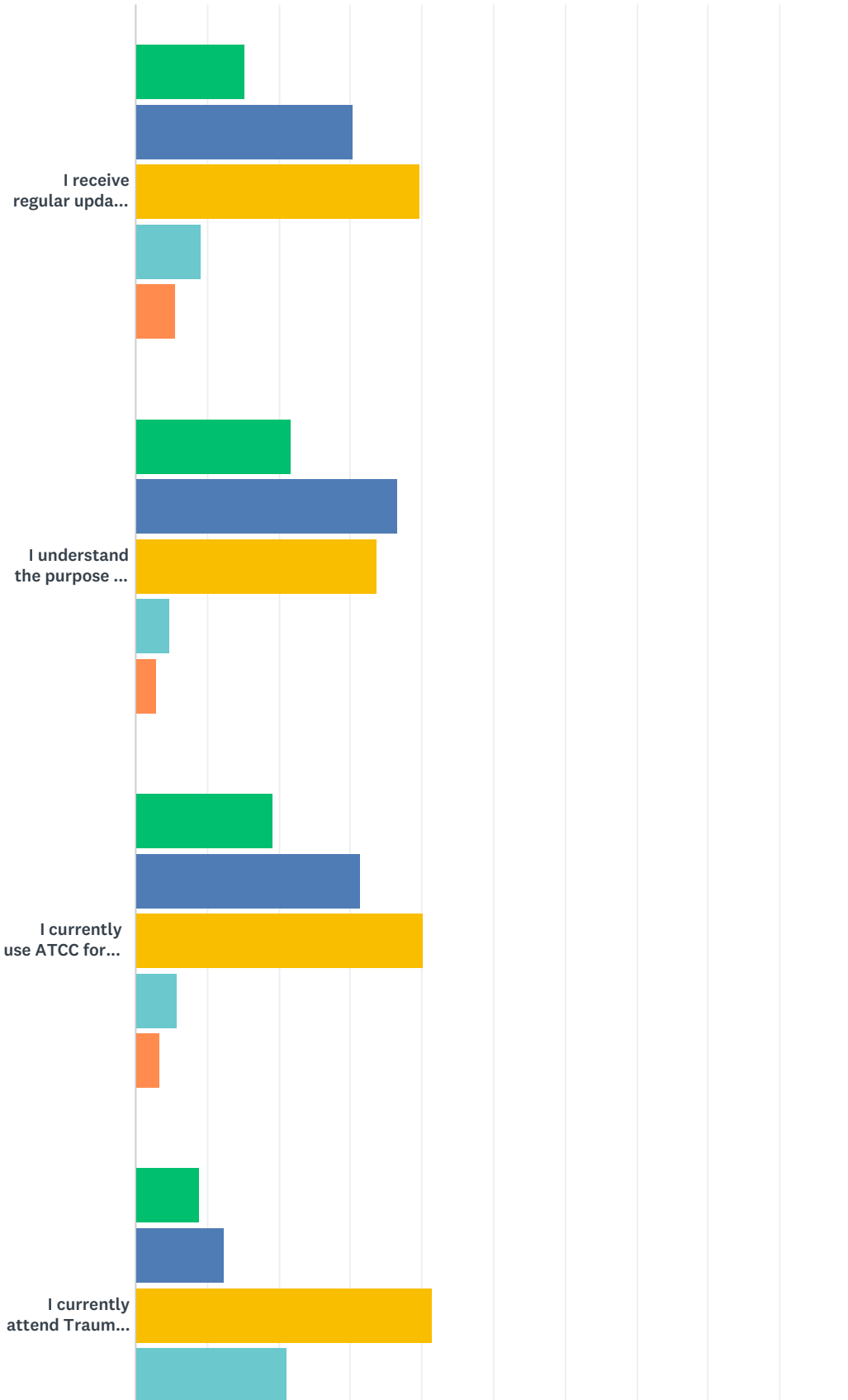


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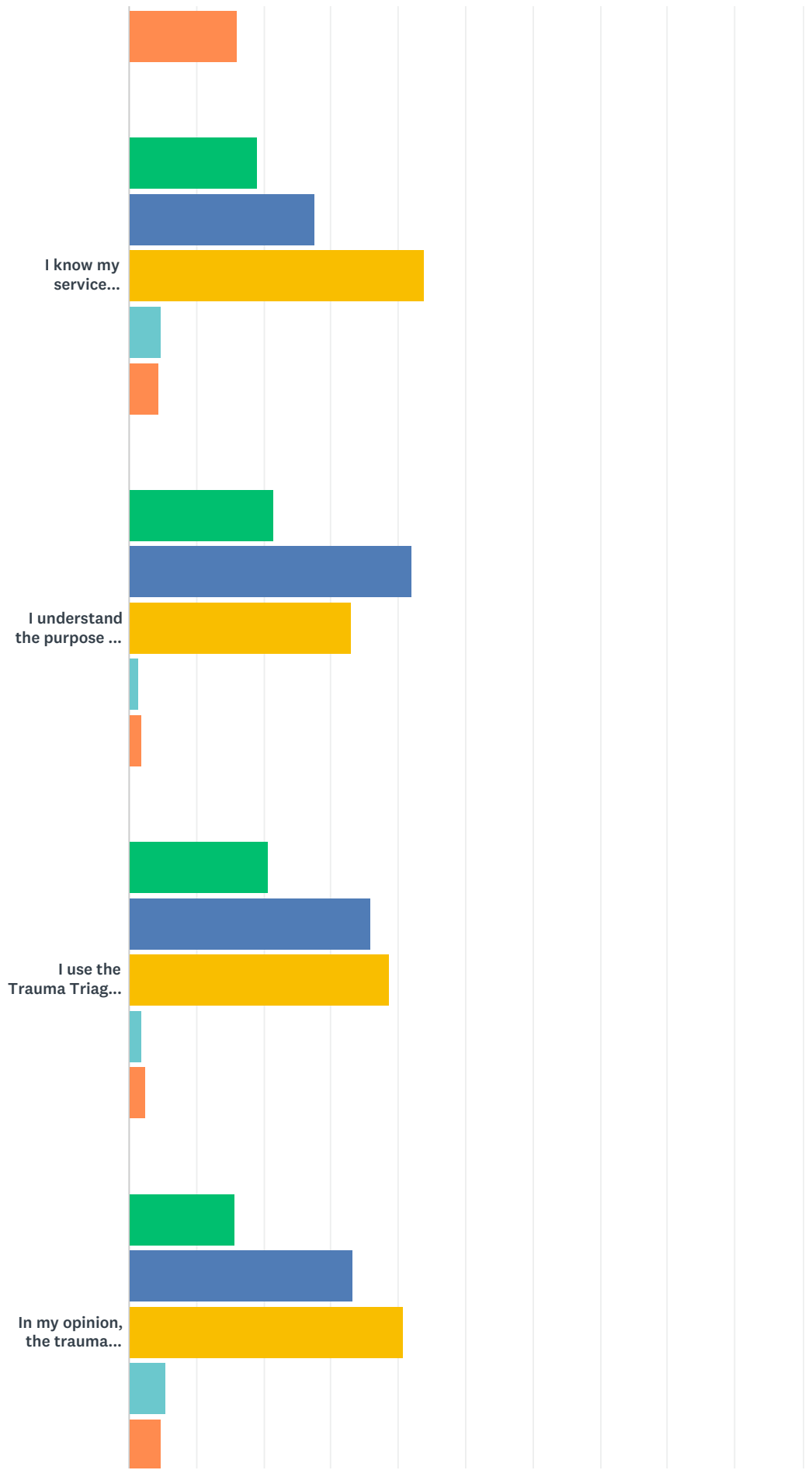
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I know the name of my EMS Medical Director.	43.65% 268	26.06% 160	22.48% 138	4.89% 30	2.93% 18	614
I know exactly what the role of my EMS Medical Director is.	37.03% 227	32.30% 198	25.29% 155	3.43% 21	1.96% 12	613
We have yearly training led by or attended by our EMS Medical Director.	23.49% 144	20.88% 128	36.70% 225	11.75% 72	7.18% 44	613
We have monthly training led by or attended by our EMS Medical Director.	11.42% 70	18.43% 113	41.27% 253	16.80% 103	12.07% 74	613
I meet with my EMS Medical Director at least once per year.	21.53% 132	21.37% 131	34.91% 214	11.42% 70	10.77% 66	613
I think that the medical director plays an active role in the EMS system's current quality improvement activities.	25.82% 158	29.90% 183	33.01% 202	6.21% 38	5.07% 31	612
In my experience, the medical director reviews cases regularly as part of continuing education processes with the EMS agency.	22.35% 137	28.87% 177	38.50% 236	6.04% 37	4.24% 26	613
In my opinion, the medical director regularly provides direction and guidance to the EMS agency.	24.14% 148	31.16% 191	36.22% 222	4.08% 25	4.40% 27	613
In my experience, there is a well-established medical direction procedure by which on-line medical direction regularly communicates with the EMS providers concerning out-of-hospital patient care.	25.74% 157	31.48% 192	35.90% 219	3.77% 23	3.11% 19	610
My EMS Medical Director is active in my protocol compliance and reviews these with us at least yearly.	25.49% 156	28.92% 177	37.42% 229	4.41% 27	3.76% 23	612
My EMS Medical Director values me as a healthcare provider.	24.59% 150	29.02% 177	40.49% 247	3.44% 21	2.46% 15	610

Q51 The following statements relate to the State Trauma System

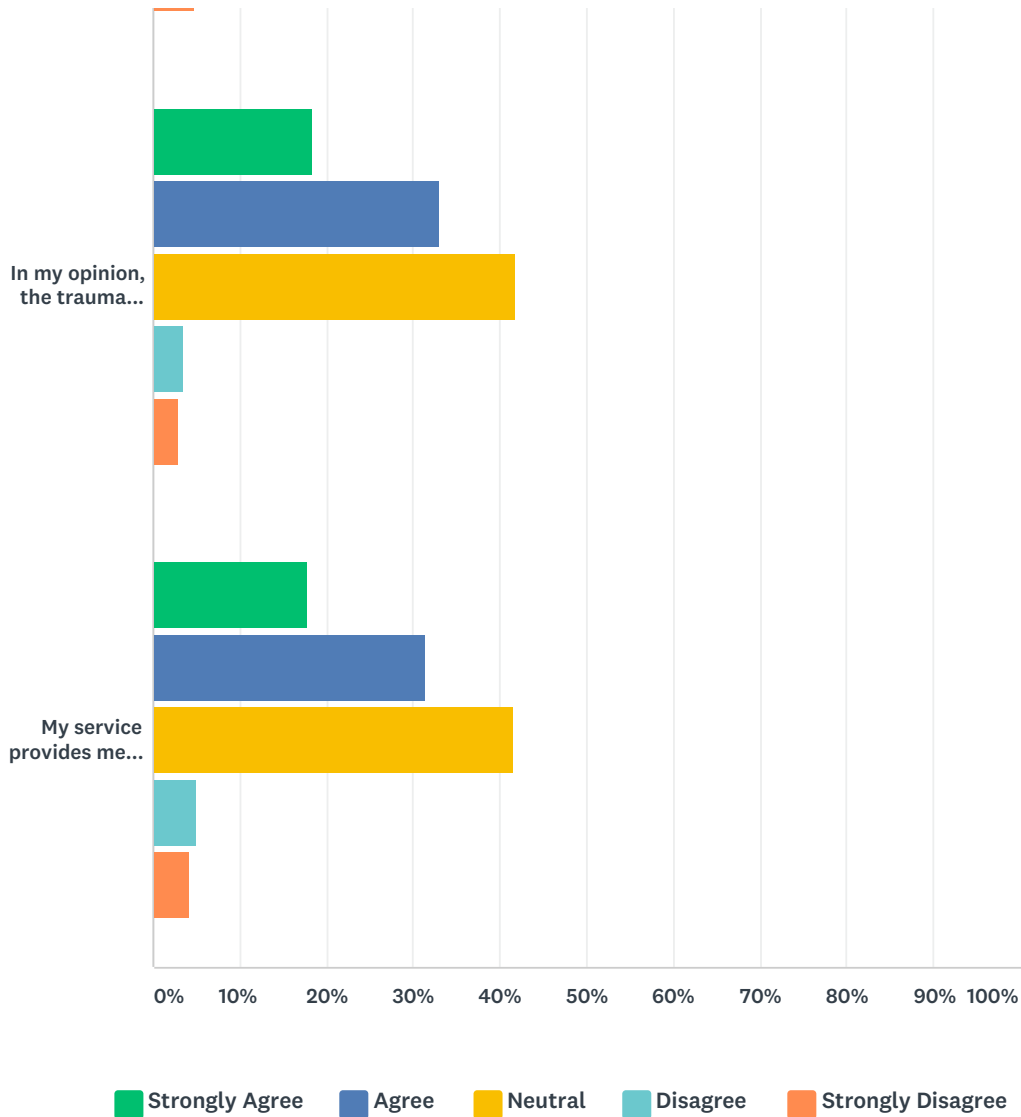
Answered: 616 Skipped: 116



EMS Needs Assessment



EMS Needs Assessment



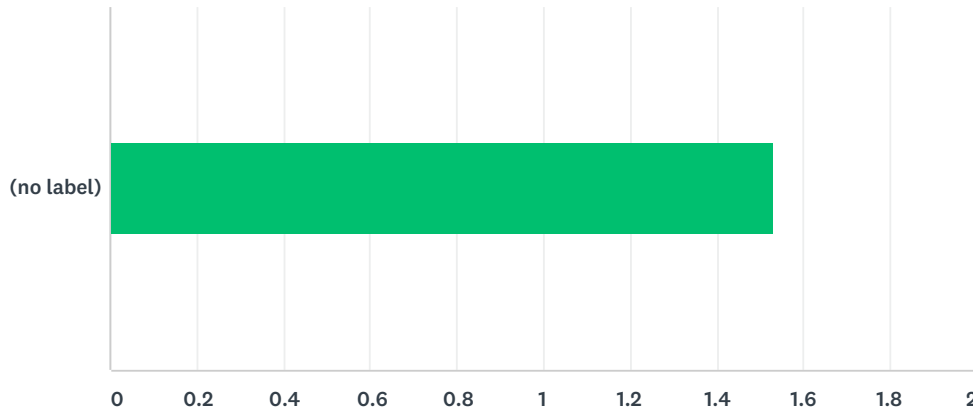
	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	TOTAL
I receive regular updates on the Trauma System from our service's leadership.	15.20% 93	30.39% 186	39.71% 243	9.15% 56	5.56% 34	612
I understand the purpose of the Arkansas Trauma Call Communications Center (ATCC)	21.86% 134	36.70% 225	33.61% 206	4.89% 30	2.94% 18	613
I currently use ATCC for determining patient destination on all Major and Moderate patients.	19.25% 118	31.48% 193	40.13% 246	5.87% 36	3.26% 20	613
I currently attend Trauma Regional Advisory Council meetings?	8.99% 55	12.42% 76	41.34% 253	21.08% 129	16.18% 99	612
I know my service receives funding for participating in the state trauma system.	19.12% 117	27.61% 169	43.95% 269	4.90% 30	4.41% 27	612
I understand the purpose of the Trauma Triage Guidelines.	21.48% 131	42.13% 257	32.95% 201	1.48% 9	1.97% 12	610
I use the Trauma Triage Guidelines to determine when to call the ATCC.	20.79% 127	36.01% 220	38.79% 237	1.96% 12	2.45% 15	611
In my opinion, the trauma system is working as intended.	15.69% 96	33.33% 204	40.85% 250	5.39% 33	4.74% 29	612
In my opinion, the trauma system has improved the care of the trauma patient.	18.49% 113	33.06% 202	41.90% 256	3.60% 22	2.95% 18	611

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My service provides me with continuing education on the trauma system.	17.73%	31.36%	41.71%	4.93%	4.27%	
	108	191	254	30	26	609

Q52 In the last 12 months, has your ambulance been diverted to another hospital?

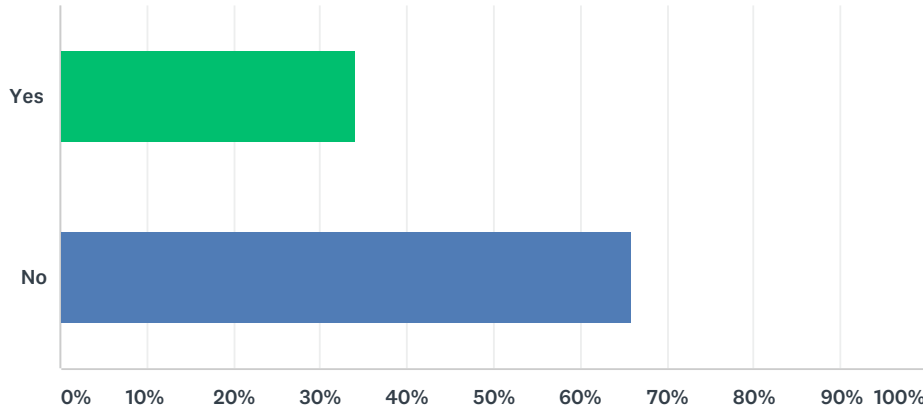
Answered: 564 Skipped: 168



	NO OPINION	NEVER	RARELY	OFTEN	FREQUENTLY	TOTAL	WEIGHTED AVERAGE
(no label)	26.77%	15.96%	39.18%	13.30%	4.79%	564	1.53
	151	90	221	75	27		

Q53 In the last 12 months, have you worked on a “double medic” unit?

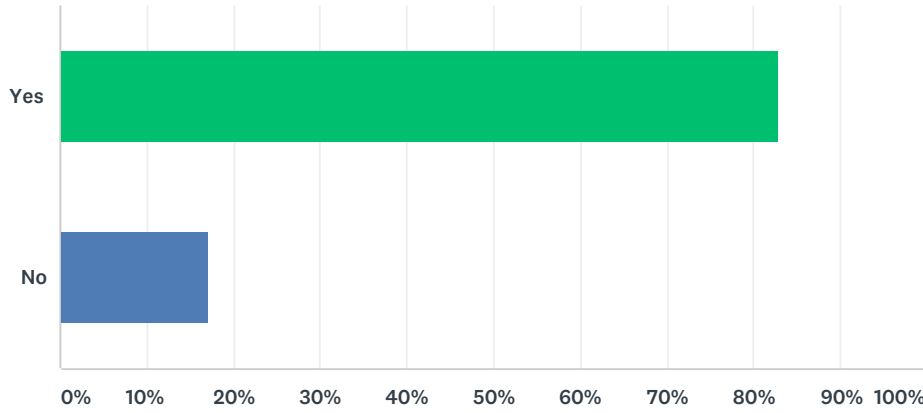
Answered: 579 Skipped: 153



ANSWER CHOICES	RESPONSES	
Yes	34.20%	198
No	65.80%	381
TOTAL		579

Q54 If given the option, would you prefer to have a paramedic partner?

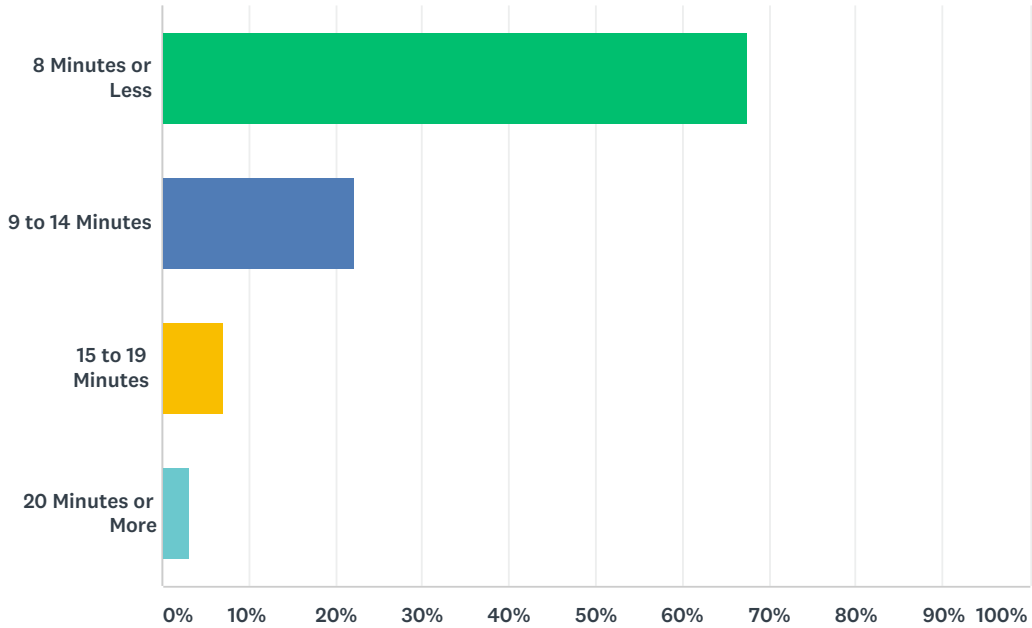
Answered: 557 Skipped: 175



ANSWER CHOICES	RESPONSES	
Yes	82.76%	461
No	17.24%	96
TOTAL		557

Q55 What is your routine response time for emergency calls?

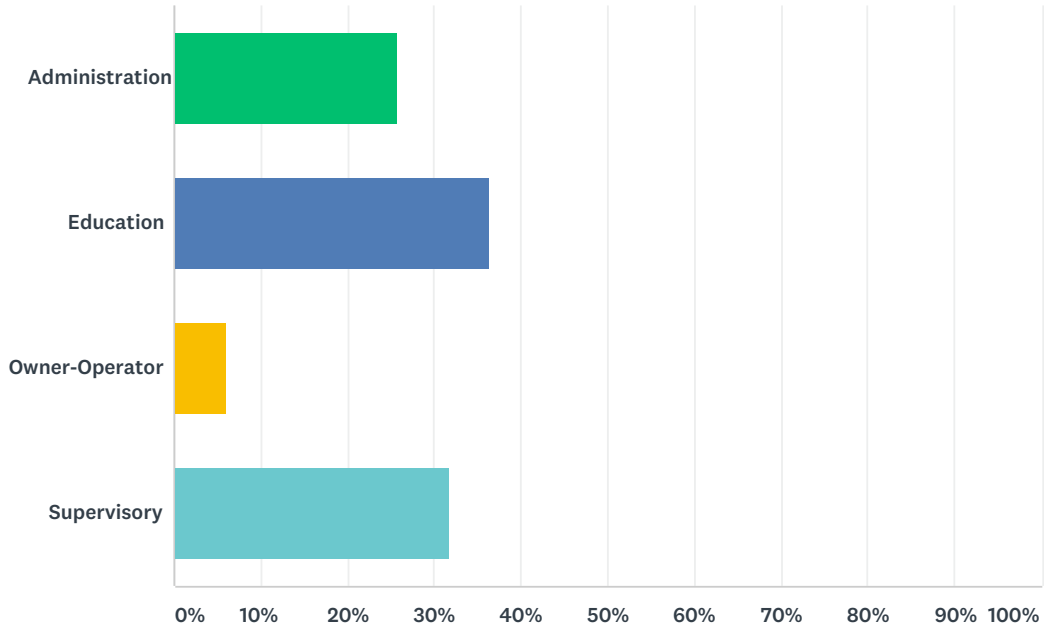
Answered: 561 Skipped: 171



ANSWER CHOICES	RESPONSES	
8 Minutes or Less	67.56%	379
9 to 14 Minutes	22.10%	124
15 to 19 Minutes	7.13%	40
20 Minutes or More	3.21%	18
TOTAL		561

Q56 If you do not make ambulance runs, in what area do you work?

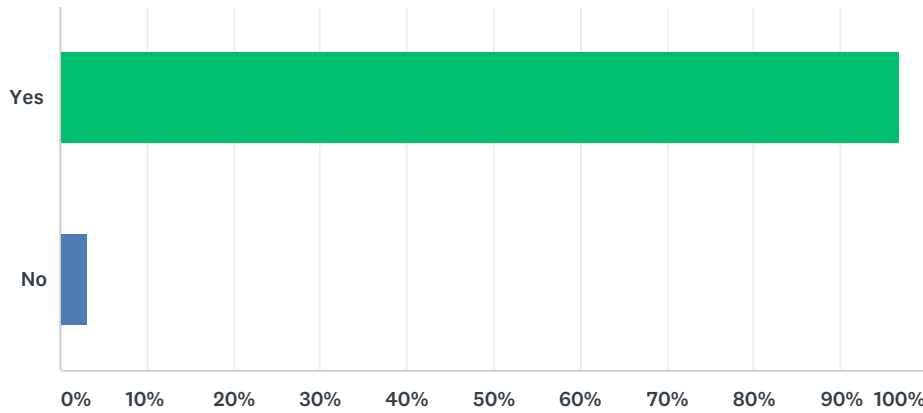
Answered: 66 Skipped: 666



ANSWER CHOICES	RESPONSES	
Administration	25.76%	17
Education	36.36%	24
Owner-Operator	6.06%	4
Supervisory	31.82%	21
TOTAL		66

Q57 If not currently nationally certified, would you recertify if your employer covered the cost?

Answered: 259 Skipped: 473



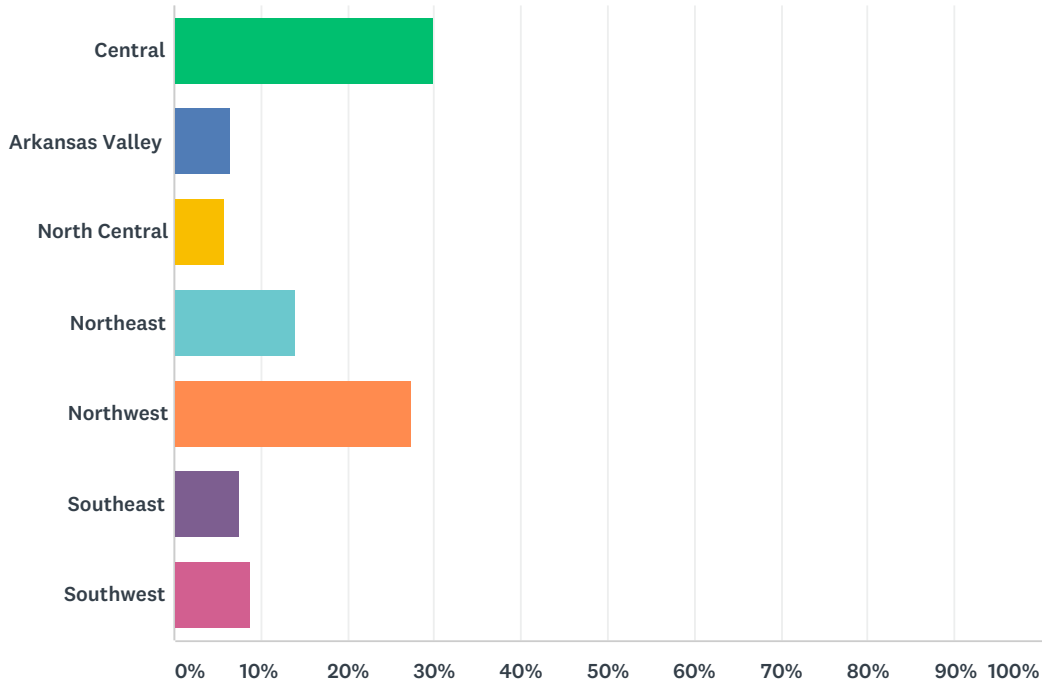
ANSWER CHOICES	RESPONSES	
Yes	96.91%	251
No	3.09%	8
TOTAL		259

Q58 If you answered 'no' to the previous question, what incentive(s) would be necessary for recertification?

Answered: 22 Skipped: 710

Q59 In what trauma region is your EMS service primarily based?

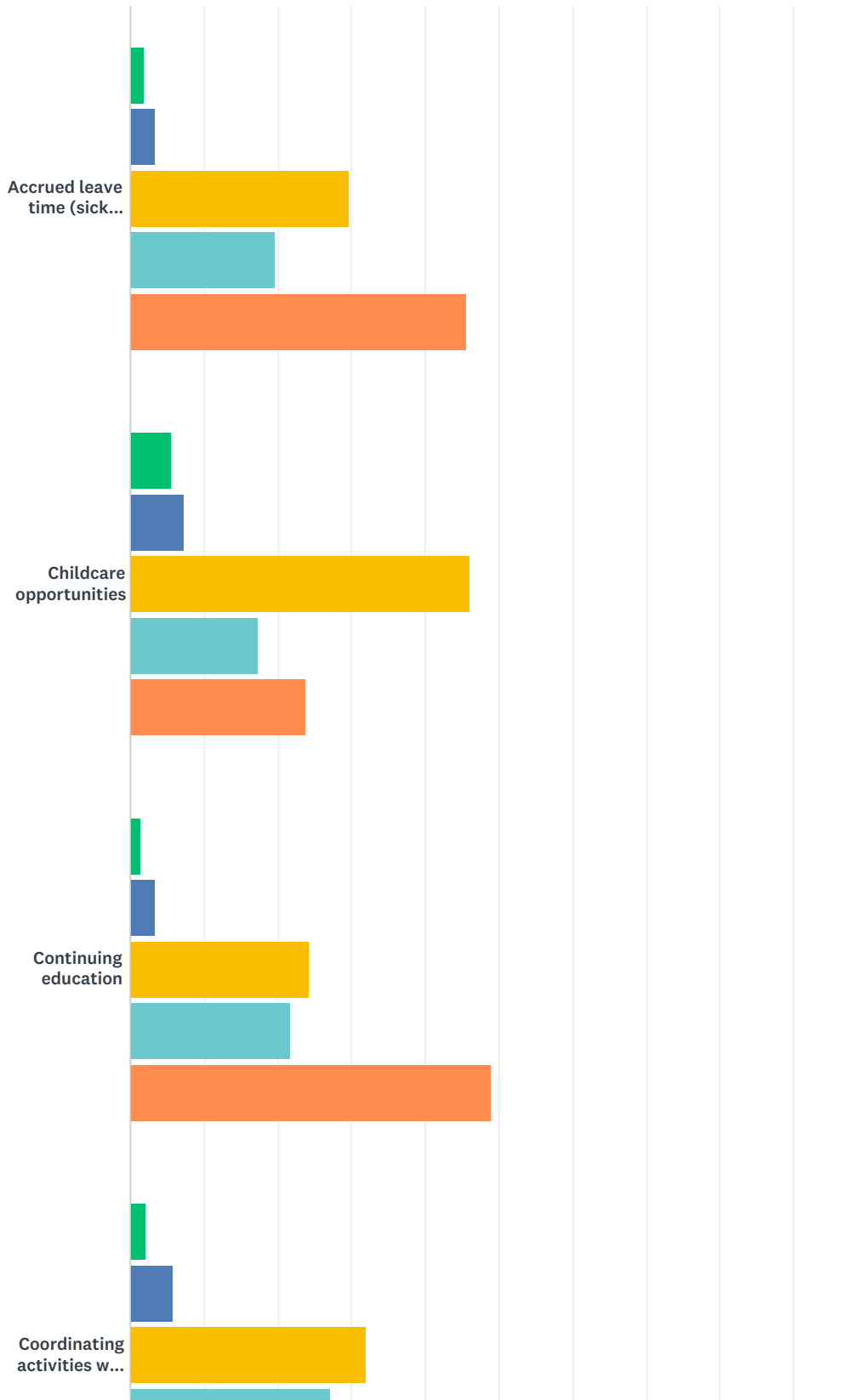
Answered: 522 Skipped: 210



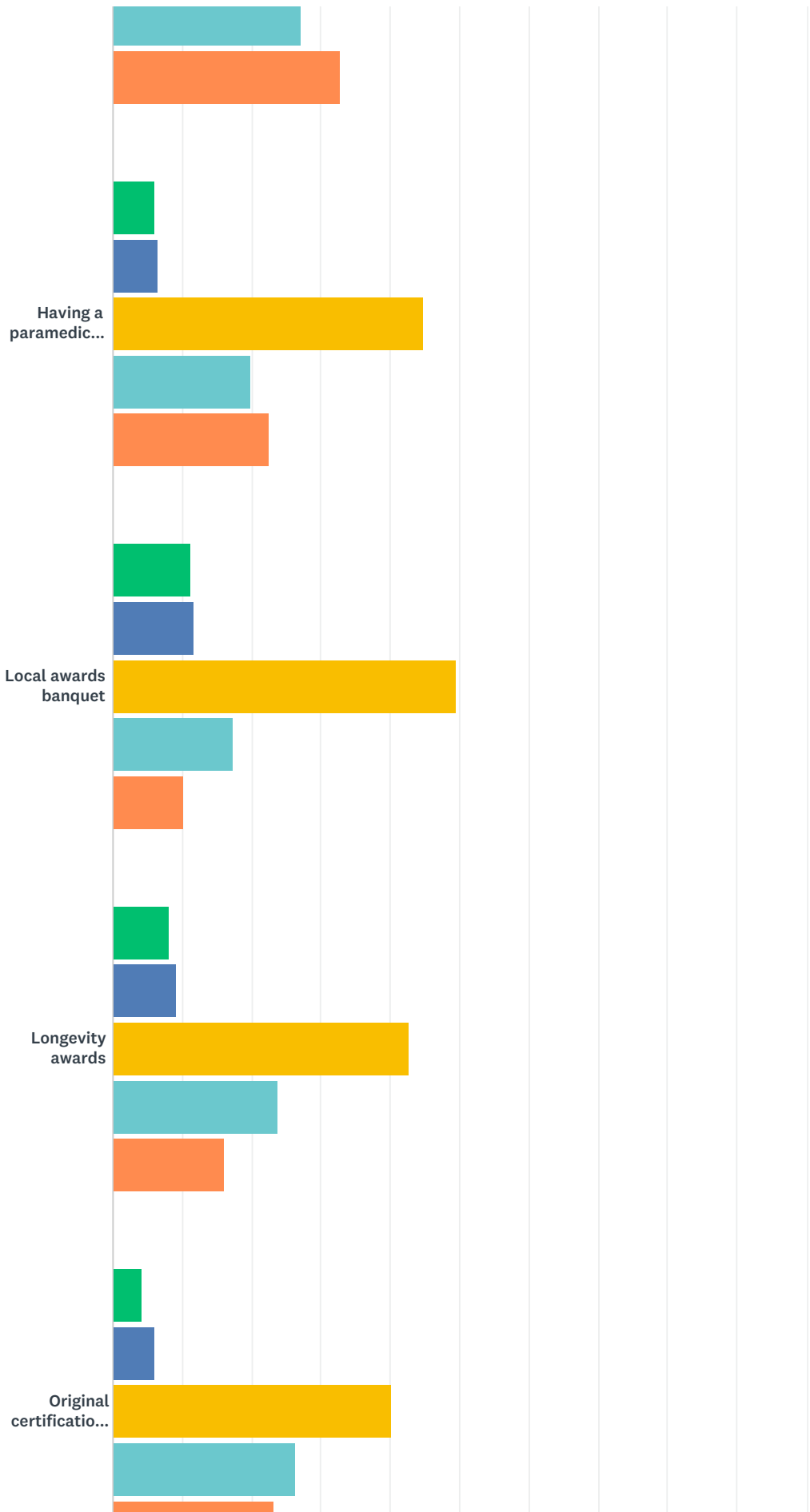
ANSWER CHOICES	RESPONSES	
Central	29.89%	156
Arkansas Valley	6.51%	34
North Central	5.94%	31
Northeast	13.98%	73
Northwest	27.39%	143
Southeast	7.47%	39
Southwest	8.81%	46
TOTAL		522

Q60 Rate how important each factor is to you to continue to work as an EMS Provider?

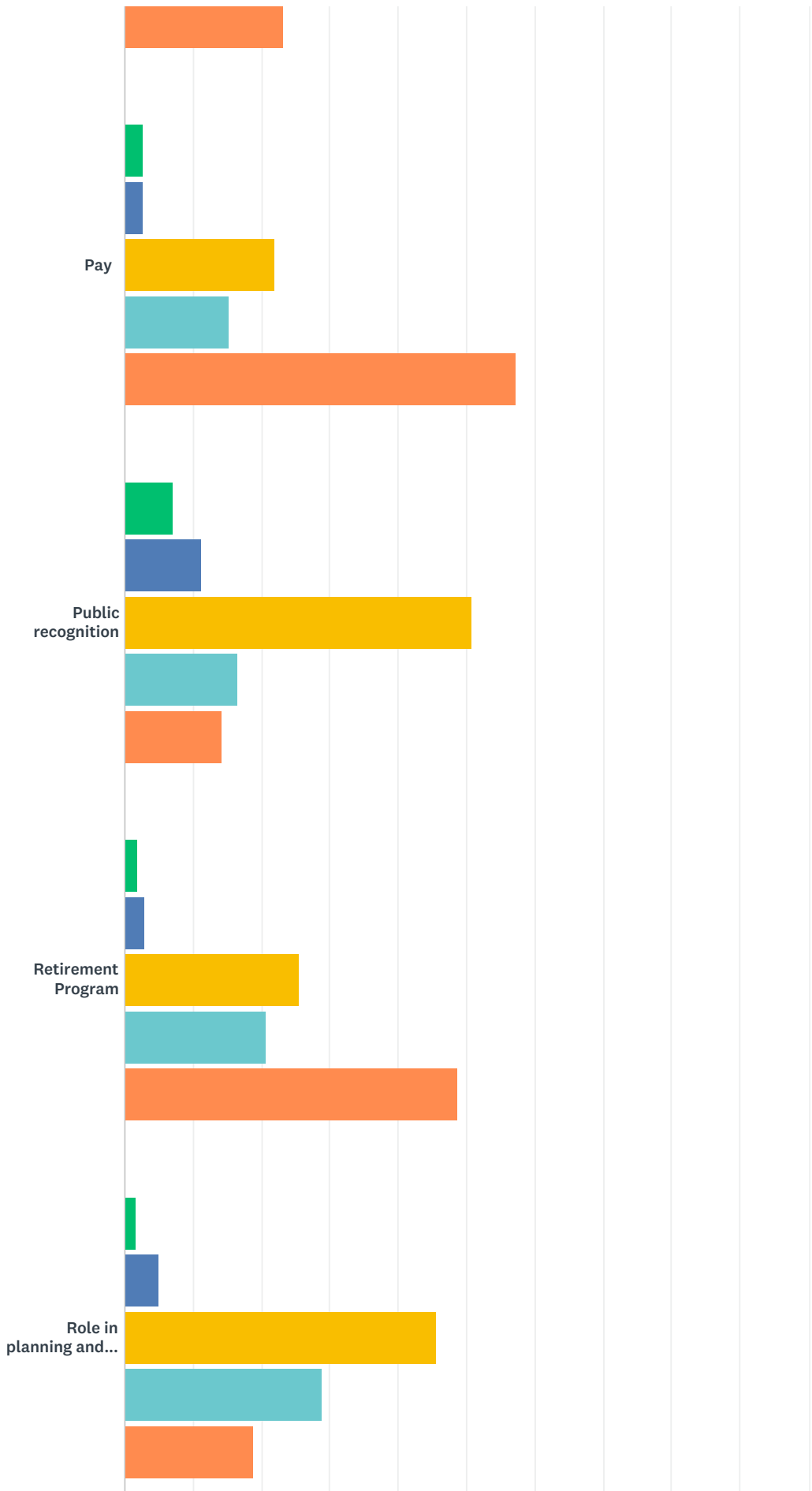
Answered: 525 Skipped: 207



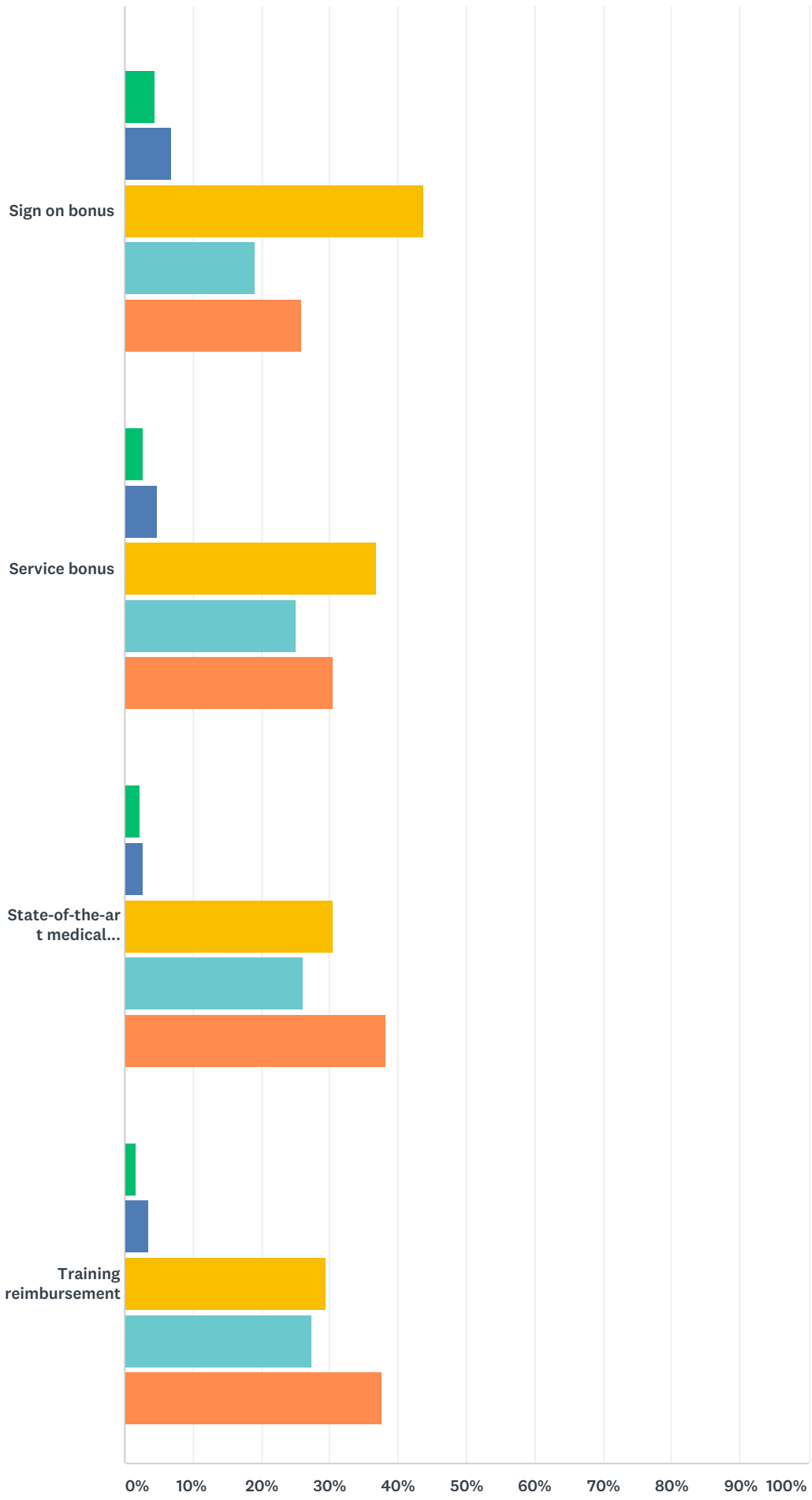
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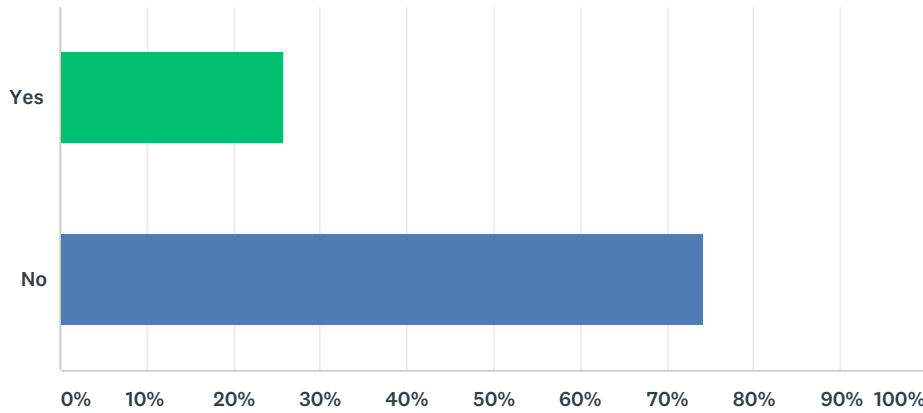
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■ No importance at all
 ■ Very little importance
 ■ Neutral
■ Somewhat important
 ■ Extremely important

	NO IMPORTANCE AT ALL	VERY LITTLE IMPORTANCE	NEUTRAL	SOMEWHAT IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Accrued leave time (sick leave, annual leave, bereavement leave, etc)	1.91% 10	3.25% 17	29.64% 155	19.69% 103	45.51% 238	523
Childcare opportunities	5.56% 29	7.28% 38	45.98% 240	17.43% 91	23.75% 124	522
Continuing education	1.56% 8	3.31% 17	24.37% 125	21.83% 112	48.93% 251	513
Coordinating activities with other services (fire and police)	2.11% 11	5.76% 30	32.05% 167	27.26% 142	32.82% 171	521
Having a paramedic partner (allowing calls to be rotated between you)	6.00% 31	6.58% 34	44.87% 232	19.92% 103	22.63% 117	517
Local awards banquet	11.32% 59	11.71% 61	49.52% 258	17.27% 90	10.17% 53	521
Longevity awards	8.11% 42	9.27% 48	42.66% 221	23.94% 124	16.02% 83	518
Original certification reimbursement	4.24% 22	6.17% 32	40.08% 208	26.40% 137	23.12% 120	519
Pay	2.69% 14	2.69% 14	21.88% 114	15.36% 80	57.39% 299	521
Public recognition	7.10% 37	11.32% 59	50.86% 265	16.51% 86	14.20% 74	521
Retirement Program	1.92% 10	2.88% 15	25.58% 133	20.77% 108	48.85% 254	520
Role in planning and evaluation	1.73% 9	5.00% 26	45.58% 237	28.85% 150	18.85% 98	520
Sign on bonus	4.45% 23	6.96% 36	43.71% 226	18.96% 98	25.92% 134	517
Service bonus	2.70% 14	4.83% 25	36.87% 191	25.10% 130	30.50% 158	518
State-of-the-art medical equipment	2.30% 12	2.69% 14	30.52% 159	26.10% 136	38.39% 200	521
Training reimbursement	1.74% 9	3.48% 18	29.59% 153	27.47% 142	37.72% 195	517

Q61 If I knew what I know now about the EMS profession, I would have chosen another career path.

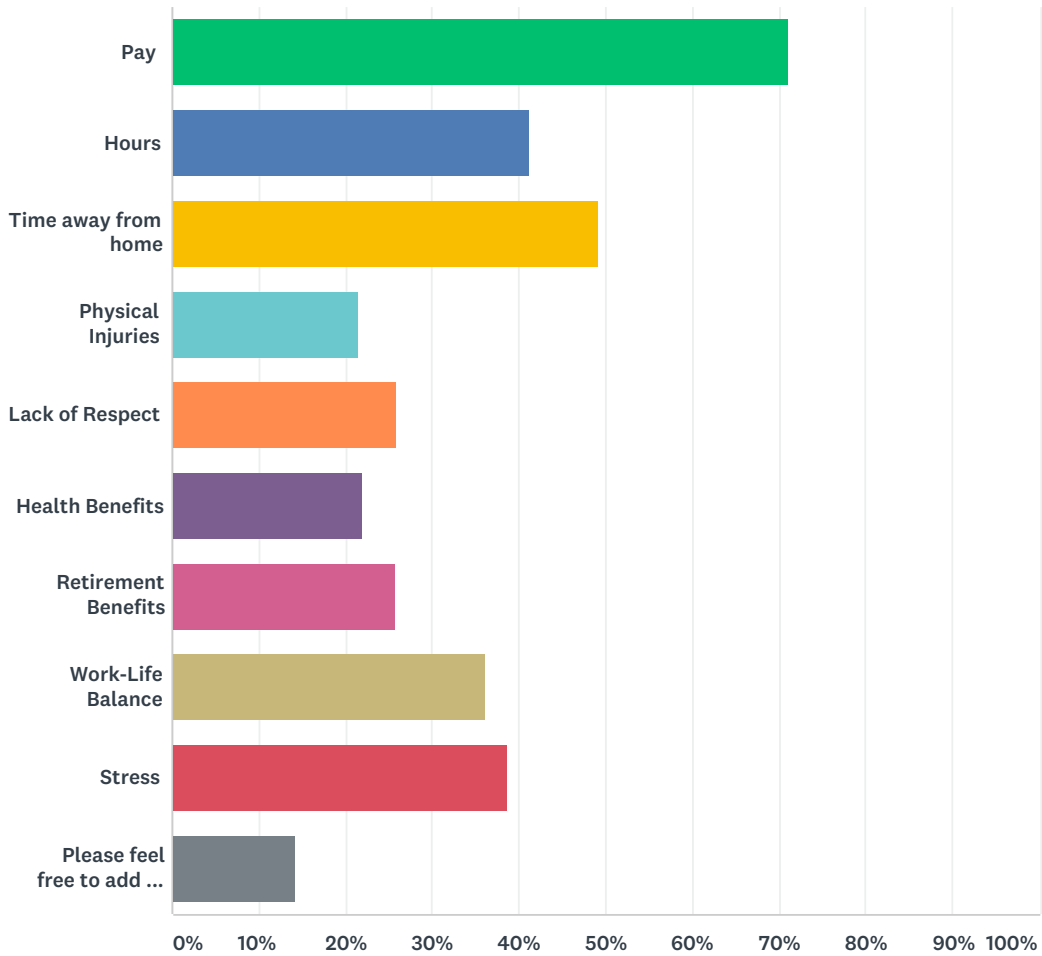
Answered: 590 Skipped: 142



ANSWER CHOICES	RESPONSES	
Yes	25.76%	152
No	74.24%	438
TOTAL		590

Q62 Specifically what reasons would you have chosen another profession?

Answered: 587 Skipped: 145



ANSWER CHOICES	RESPONSES	
Pay	71.04%	417
Hours	41.23%	242
Time away from home	49.23%	289
Physical Injuries	21.47%	126
Lack of Respect	25.89%	152
Health Benefits	21.98%	129
Retirement Benefits	25.72%	151
Work-Life Balance	36.12%	212
Stress	38.67%	227
Please feel free to add any other comments.	14.31%	84

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Total Respondents: 587