



TO: Arkansas Stroke Registry (ASR) Participating Hospitals
SUBJECT: ASR Program Summary: July 2021 – June 2022 Fiscal Year
DATE: July 2021

Thank you for participation in the Arkansas Stroke Registry (ASR) and being part of our team to reduce the impact of stroke across the state! With your help, we will continue optimizing Arkansas' stroke system of care and patient outcomes.

Contacts

There are three organizations working together to support the ASR: Arkansas Department of Health (ADH), American Heart Association (AHA), and the stroke database, Quintiles/IQVIA.

- ADH provides quality improvement (QI) support to maximize adherence to the performance measures captured in the registry. The primary ADH contact is Dr. Tammie Marshall, DNP, MSN, MHA, RN, CNE, ASLS. Tammie is the Arkansas Stroke Nurse Coordinator and her contact information is as follows: Tammie.Marshall@arkansas.gov and phone number (501) 671-1448. David Vrudny, MPH, CPHQ, Section Chief Stroke/STEMI is a secondary contact and may be reached at David.Vrudny@arkansas.gov and phone number (501) 661-2096. Joanne LaBelle, RN, MS, CPHQ, HRM is a contractor for ADH to provide quality improvement support for participating ASR hospitals. Her email address is Joanne.LaBelle@arkansas.gov.
- AHA provides consultative services and support for participants of *Get With The Guidelines*®-Stroke. If you have questions regarding the Patient Management Tool, please reach out to your local Quality Manager. AHA's Interim Stroke QI Manager that support hospitals larger than 25 beds is Kristen Isom: Kristen.Isom@heart.org. For Critical Access Hospital support, please contact Katie Cordes: Katie.Cordes@heart.org.
- Quintiles/IQVIA is the software company which developed the GWTG-Stroke and provides technical support for the software, including assigning user IDs and resetting passwords. Quintiles/IQVIA customer support may be reached by calling 888-526-6700 and the email address is InfosarioOutcomeSupport@quintiles.com.

Getting Started

- Complete program participation survey for the new program year.
- For a walk-through of entering cases and running reports, a GWTG-Stroke training video is located on this web page.

Program Guidelines

- Ensure the GWTG-Stroke Coverdell layer is active because Arkansas is now participating in the CDC's Coverdell program.
- Abstract, enter and save 100% of patient records as complete within 90 days of patient discharge. Each patient record is saved as complete. Included in the database are patients with a final discharge diagnosis of TIA, ischemic stroke, hemorrhagic stroke, and stroke not otherwise specified. This includes patients transferred to another acute care facility; case inclusion criteria are listed in the GWTG-Stroke Coding Instructions found on this web page.
- Ensure that five (5) stroke cases are re-abstracted for patients discharges between July 2021 - June 2022 which may be completed either by the ADH's contractor or by your hospital. Hospitals that administer tissue plasminogen activator (tPA) should include at least one tPA patient record in the re-abstractation sample. If your hospital has requested assistance with re-abstractations from the ADH's contractor, your hospital will be contacted to arrange a time to complete this project. If you prefer to complete re-abstractations internally, a secondary abstractor needs to complete the re-abstractations. The secondary abstractor must be identified and contact information uploaded into the template. NOTE: The updated re-abstractation templates, and other stroke care resources, are posted to this web page.
- The hospital will ensure stroke bands are applied to all confirmed stroke patients and record the stroke band ID in the AR Stroke Registry. NOTE: Bands will be provided by the Arkansas Department of Health. EMS to apply the bands on all suspected stroke cases. If stroke is not confirmed by the hospital the band is to be removed. The hospital will ensure bands are applied to all confirmed stroke cases including POV arrivals. Stroke Band ID is recorded in the ASR. If you need to order more bands please send an email to Stroke.Bands@arkansas.gov and provide the address for which the bands are to be shipped.
- As requested by the Arkansas Department of Health, the hospital will participate in Arkansas Stroke Registry program reviews scheduled by the AR Department of Health. We encourage the hospital to invite the following individuals to this meeting: Stroke Coordinator, Chief Nursing Officer, ED Director, ED physicians, and local EMS representatives.

Key Upcoming Dates

- **August 23, 2021** – Due date to complete participation survey to enable ADH to continue to pay the GWTG-SPMT fee.
- **September 30, 2021** – Final date to input cases for last year ending June 2020 before defect-free care awards are announced.
- **October 1, 2021** – Due date for the 5 chart re-abstractations from last fiscal year (completed by ADH contractor or internally).

ADH Stroke Performance Awards

In order to receive a stroke care award from the AR Department of Health for the time period July 2021 - June 2022, a hospital must be a stroke designated facility and must perform well with the CDC/COVERDELL Defect-Free Care Measure. Stroke designation may be achieved either through a national accreditation body or from the ADH's Arkansas Stroke Ready Hospital (ArSRH) program. Awards will be provided based on hospital category of designation (Comprehensive Stroke Centers, Primary Stroke Centers, Acute Stroke Ready/Arkansas Stroke Ready Hospitals). Top performing hospitals within each category, based on percentiles, will receive the Defect-Free Care award.