



Arkansas Department of Health

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Governor Mike Beebe

Paul K. Halverson, DrPH, FACHE, Director and State Health Officer

MEMORANDUM

To: Arkansas licensed ambulance services who are not submitting data on the Web Enabled version of EMScan

From: Brian Nation, Trauma Systems Administrator
Section of EMS & Trauma Systems

Date: April 17, 2009

Ref: Web-Enabled Software Installation – **THIRD NOTICE**

This is the third notice being sent to your service concerning the web enabled version of the EMScan software system. According to the system your service has not successfully installed the upgrade yet. Please be sure to install the newest version of the software immediately.

Please remember that data collection is required in the EMS Rules and Regulations under Section III.,B.,3. Reports to the Department requires that “Each licensee shall report, in a format approved by the Department of Health, every request that results in the dispatch of a vehicle with the exception of calls cancelled enroute or responses made where no patient contact was made.”

Every licensed Arkansas service should be using the Web Enabled version of the EMScan system or a compatible system approved by the department at this time. E-mail instructions for downloading the upgrade have been sent to each service. The Section has also made attempts to call every service in the state to assist with this process. If your service has missed receiving an e-mail message or phone call, please phone Brian Nation at (501) 661-2262 to receive the software download instructions.

Please Note: All required information should be entered into the EMScan system or an approved compatible system. This includes Arkansas patients taken from this state to another state. All responses within the state borders should also be recorded within the system as outlined in the current Arkansas EMS Rules and Regulations.